Staff from six LIIPS organisations, one local healthcare organisation and two NHS trusts from adjoining areas registered for this workshop.

The presenters for this last ever Measure for Improvement workshop were Carl Walker, Clinical Audit Manager and Richard Lea, Patient Safety Information Analyst at University Hospitals of Leicester NHS Trust.

The workshop covered the theory and the practical application of measurement for improvement work. The differences between measuring for improvement, accountability and research were described. The importance of understanding variation (common cause and special cause) and ‘plotting the dots’ in run charts or SPC charts was explained. Sections included what do we understand from data, data in the real world and facilitated practical table discussion sessions.

This was yet another very well received workshop.

“Liked voting task – made it interesting and different”

“Real life examples are really good”