Rulers, pencils and rubbers were in use! This workshop, presented by Dr Brad Manktelow and University of Leicester colleague Ridhi Agarwal, focused on the technical aspects of measuring for improvement, helping delegates to understand and produce run charts and SPC charts.

This very successful workshop was attended by staff from 7 local organisations.

All attendees, who completed the evaluation form, stated that they would recommend the workshop to colleagues.

This workshop will be held again at 10.00 -13.00 on 13 October 2017 also at the Centre for Medicine, University of Leicester.

“Very interactive and interesting session presented in the most understandable way”

“Excellent, thanks”

“Essential programme for the analysis of performance”