

## For 2019/20 Entry

**1. Programme title(s):**

MSc Quality & Safety in Healthcare

PG Diploma in Quality & Safety in Healthcare

PG Certificate in Quality & Safety in Healthcare

**2. Awarding body or institution:**

University of Leicester

**3. a) Mode of study:**

Full-time and Part-time

**b) Type of study:**

Campus-based

**4. Registration periods:**

The programme will follow the University regulations:

- MSc (180 credits):
  - Normal period of registration: 12 months full-time and 27 months part-time;
  - Maximum period of registration: 24 months full-time and 48 months part-time.
- PG Dip (120 credits):
  - Normal period of registration: 12 months full-time and 24 months part-time;
  - Maximum period of registration: 24 months full-time and 48 months part-time.
- PG Cert (60 credits):
  - Normal period of registration: 9 months full-time and 12 months part-time;
  - Maximum period of registration: 18 months full-time and 24 months part-time.

**5. Typical entry requirements:**

Eligible students will have a good undergraduate degree (2i) in a related field of study or an equivalent professional qualification or substantial equivalent experience in a relevant field (this is to allow healthcare professionals who have not completed full undergraduate degrees, but with extensive relevant experience and interest, to access the course). With students for whom English is not their first language, we propose entry requirements of an overall IELTS score of 7, with minimum score of 6.5 in each element.

**6. Accreditation of Prior Learning:**

Students can APL credits into the MSc, PG Diploma or PG Certificate from another course, and in accordance with Senate Regulation 2 and the University Policy on the Accreditation of Prior Learning. Credits must be at Level 7 and must be relevant to the programme. This will be considered on an individual basis by the course directors once evidence of the APL credits has been submitted.

The maximum accreditation of prior learning is 60 credits for the PG Dip and the MSc, and 30 credits for the PGCert.

Where AP(C)L is approved this will be graded and, where appropriate, will contribute to the final classification of an award.

## 7. Programme aims:

The programme will attend to both theoretical and practical aspects of healthcare quality and patient safety; it will draw on the internationally renowned research of the SAPPHIRE (Social Science APPLIED to Healthcare Improvement REsearch) and TIMMS (The Infant Mortality & Morbidity Studies) research groups as well as other experts at the University of Leicester. The course offers a sound grounding in research methods, practice and theory in the field of healthcare quality and patient safety as well as developing key transferable skills in, critical appraisal, academic writing, project management and communication.

## 8. Reference points used to inform the programme specification:

- We have consulted (and will continue to consult) with the **Leicester Learning Institute** for guidance on the design and development of: intended learning outcomes and transferable skills; innovative and technologically enhanced teaching and learning methods; and assessment methods and their alignment to ILOs.
- The programme is currently managed by a programme development committee which includes academic staff from SAPPHIRE and TIMMS research groups, and clinicians with expertise in quality improvement.
- The programme incorporates two modules from the MRes Applied Health Research taught in the department, a strategy that the MSc Diabetes has used successfully. These MRes modules are subject to regular annual review by the MRes appointed external examiner and via the University of Leicester Annual Development Review. The modules have been reported to be of high quality.
- Throughout the programme students will be invited and encouraged to evaluate sessions and modules. Module leaders will continuously evaluate the content and contributions to their module.
- An External Examiner will be appointed according to [Senate regulations 7.18-7.60](#).
- The programme will be subject to **University of Leicester Periodic Developmental Review**.
- To benchmark and inform the standards and aims of the programme, we have drawn upon the following sources:
  - QAA Masters degree characteristics March 2010
  - QAA Masters Medicine
  - University of Leicester Learning and Teaching Strategy 2016-2020
- To benchmark and inform the content of the programme, in relation to the specific focus on patient safety and quality improvement, we have (and will continue to) engage in the following activities:
  - Consultations with key stakeholders (e.g. academics and clinicians with expertise in areas relating to each module);
  - Keeping abreast of relevant academic literature;
  - Ensuring we are up to date with documentation produced by relevant organisations and professional bodies, including:
    - [Health Foundation](#) – e.g. ‘Overview of Postgraduate Courses, online courses, training centres and short courses in Quality Improvement and Improvement Science in the UK’ (Health Foundation, March 2015);
    - [Academy of Medical Royal Colleges](#) – e.g. ‘Quality improvement curriculum development recommendations’ (AoMRC, Nov. 2015).

## 9. Programme Outcomes:

As a result of successfully completing the **Post Graduate Certificate** in Patient Safety and Quality Improvement in Healthcare, students will be able to:

- apply knowledge and skills acquired from the core programme content on quality improvement in healthcare and patient safety;
- apply knowledge and skills acquired from one additional substantive module from the programme portfolio (i.e. the core modules for the PG Dip.)

As a result of successfully completing the **Post Graduate Diploma** in Patient Safety and Quality Improvement in Healthcare, students will additionally be able to:

- apply knowledge and skills acquired from two further substantive modules from the programme portfolio;
- explain good principles of design, conduct, and governance of health-related research;
- appraise examples of health-related research using quantitative and qualitative methods;
- apply methodological knowledge and skills to their own area of practice/interest.

As a result of successfully completing the **MSc** in Patient Safety and Quality Improvement in Healthcare, students will additionally have:

- practical experience of undertaking a supervised research, evaluation and/or improvement project, applying the knowledge from taught modules;
- experience of project management, working with a research supervisor and, where appropriate, research ethics and governance procedures;
- experience of writing a report on their project in the form of a dissertation (max. 12,000 words).

Unless otherwise stated, programme outcomes apply to all awards specified in 1. Programme title(s).

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?
<i>(a) Discipline specific knowledge and competencies</i>		
<b>Knowledge</b>		
Demonstrate mastery of a broad range of contemporary issues and a broad body of theory relating to quality and safety in healthcare.	Lectures, seminars, directed and self-directed reading and study, group work, workshops and consultation with teaching staff.  Project supervision [MSc only].	Summative assessment (written reports and essays, oral presentations), formative assessment (written assignments, activities undertaken via the virtual learning environment (VLE) and oral presentations) and non-assessed group work.  Dissertation [MSc only].
<b>Concepts</b>		
Define and critically appraise key concepts and theories in: patient safety and quality improvement in healthcare [PG Cert/Dip/MSc]; human factors, measuring and monitoring, and leading, managing and organising quality and safety [PG Dip/MSc].	Lectures, seminars, directed and self-directed reading and study, group work, workshops, consultation with teaching staff.  Project supervision [MSc only].	Summative assessment (written reports and essays, oral presentations), formative assessment (written assignments, VLE activities and oral presentations) and non-assessed group work.  Dissertation [MSc only].
Apply key concepts used in analysis of quality and safety, and recognise the challenges in conceptualising and defining quality in healthcare.	Directed and self-directed reading and study, group work, workshops, consultation with teaching staff.  Project supervision [MSc only].	Summative assessment (written reports and essays, oral presentations), formative assessment (written assignments, VLE activities and oral presentations) and non-assessed group work.  Dissertation [MSc only].

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?
<b>Techniques</b>		
Demonstrate competence and a critical approach to problem identification, solution design and testing.	Seminars, group work, team problem solving activities and consultation with teaching staff.  Project supervision [MSc only].	Summative assessment (written reports and essays, oral presentations), formative assessment (written assignments, VLE activities and oral presentations) and non-assessed group work.  Dissertation [MSc only].
Analyse and interpret data related to healthcare quality [PG Dip/MSc].	Seminars, directed reading, group work, computer practical classes and consultation with teaching staff [PG Dip/MSc].  Project supervision [MSc only].	Non-assessed computer-based activities, formative assessment (group work and presentation) and summative assessment (written reports) [PG Dip].  Dissertation [MSc only].
<b>Critical analysis / Appraisal of evidence</b>		
Evaluate the quality of methods and evidence used in quality and safety improvement projects and studies.	Seminars, directed and self-directed reading and study, group work, team problem solving activities and consultation with teaching staff.  Project supervision [MSc only].	Summative assessment (written reports and essays, oral presentations), formative assessment (written assignments, VLE activities and oral presentations) and non-assessed group work.  Dissertation [MSc only].
<b>Presentation</b>		
Present knowledge, arguments and evidence relating to quality and safety in healthcare, clearly and critically in a variety of written, visual and oral formats, and to a range of audiences.	Directed and self-directed study, group work and feedback from peers and staff.  Project supervision [MSc only].	Summative assessment (written reports and essays, oral presentations), formative assessment (written assignments, VLE activities and oral presentations) and non-assessed group work.  Dissertation [MSc only].
<b>(b) Transferable skills</b>		
<b>Research skills</b>		
Apply appropriate and sophisticated research methodology; analyse and interpret quantitative data; and use statistical software [PG Dip/MSc].	Workshops (including computer-based classes) and consultation with teaching staff.  Independent research and project supervision (if quantitative in nature) [MSc only].	Summative and formative assessment (written reports and oral presentations) and non-assessed computer-based activities.  Dissertation (if quantitative) [MSc only].
<b>Communication skills</b>		
<b>Written:</b> Express ideas, theories and concepts clearly in writing in an academic style.	Seminars, directed and self-directed reading and study, group work and consultation with teaching staff.  Project supervision [MSc only].	Summative and formative written reports and formative VLE activities.  Dissertation [MSc only].
<b>Oral:</b> Communicate clearly and with sensitivity with peers and different stakeholder groups (including staff and patients) in relation to issues of patient safety.	Seminars, group work, team problem solving activities and consultation with teaching staff.	Summative and formative oral presentations and non-assessed group work and contribution to seminar discussions.

<b>Intended Learning Outcomes</b>	<b>Teaching and Learning Methods</b>	<b>How Demonstrated?</b>
<b>Data presentation</b>		
Present methods, findings and conclusions from data analysis in a variety of formats (written, visual and oral formats) [PG Dip/MSc].	Directed and self-directed study, seminars and group work [PG Dip/MSc].  Independent research and project supervision [MSc only].	Summative and formative written reports and oral presentations [PG Dip].  Dissertation [MSc only].
<b>Information technology</b>		
Use word processing packages to produce, format and present written work professionally.	Directed and self-directed study.  Independent research and project supervision [MSc only].	All written coursework and contributions to VLE activities.  Dissertation [MSc only].
Employ presentation packages to support the development and delivery of presentations.	Directed and non-directed study and group work.	All presentations.
Master technology (including VLE) to support collaborative working with peers.	Group work – both within and out with timetabled sessions.	Contribution to group work and VLE activities.
Demonstrate competence in use of statistical software.	Seminars, computer-based classes and consultation with staff [PG Dip/MSc].  Independent research and project supervision (if quantitative) [MSc only].	Any coursework involving analysis [PG Dip/MSc].  Dissertation (if quantitative) [MSc only].
<b>Problem solving</b>		
Works effectively both independently and with others to stimulate and evolve solutions to problems.	Group work, team problem solving activities, directed and self-directed study and consultation with teaching staff.  Independent research and project supervision [MSc only].	Summative and formative coursework and presentations, formative contribution to VLE activities and non-assessed group work.  Dissertation [MSc only].
Applies relevant theory and appropriate methods to problems (e.g. case studies).	Seminars, directed and self-directed reading and study, group work, team problem solving activities and consultation with teaching staff.  Independent research and project supervision [MSc only].	Summative and formative coursework and presentations and non-assessed group work.  Dissertation [MSc only].
<b>Working relationships</b>		
Work effectively in a team with individuals from different backgrounds; and practise the principles of inter-professional working.	Seminars, group work (both within and out with timetabled sessions) and team problem solving activities.	All group work and summative written reports on group activities.
<b>Managing learning</b>		
Demonstrate capacity for independent study, self-organisation, time management and prioritisation and [for MSc only] project planning.	Self-directed reading and study.  Independent research and project supervision [MSc only].	Managing own workload, meeting deadlines and contributing to group activities.  Dissertation [MSc only].

Intended Learning Outcomes	Teaching and Learning Methods	How Demonstrated?
Engage in reflective practice, evaluate own strengths and limitations and respond to constructive feedback.	Group activities, VLE activities and consultation with staff.	Completion of reflective learning diary.
Plan and coordinate activities in a team setting.	Group work and team problem solving activities.	All group work and summative written reports on group activities.

## 10. Special features

The administration and teaching of the programme will be conducted in the new George Davies Centre. In addition to the classrooms for teaching delivery, the building includes computer rooms and space for self-directed study with 24-hour access for postgraduate students. A close relationship with the local NHS (providers and commissioning groups) exists and provides opportunities for collaborative dissertation projects focused on developing, implementing and evaluating interventions to improve real-world quality and safety.

## 11. Indicators of programme quality

- The programme will be subject to standard University of Leicester procedures for quality assessment, including Annual Development Review, liaison with College Academic Committee and the programme will report to the department's Learning and Teaching Committee (L&T).
- An External Examiner will be appointed according to [Senate regulations 7.18-7.60](#).
- There will be systematic, regular evaluation by students registered with the programme, including anonymous evaluation of sessions and modules. A student representative will be invited to attend L&T committee meetings (for unreserved business only).
- The programme's teaching staff will engage with University procedures for peer assessment of teaching and marking.
- Once the course is running, we will be seeking accreditation from relevant bodies/organisations. This is likely to involve seeking accreditation for individual modules; for example, accreditation of module MD7457 from the Chartered institute of Ergonomics and Human Factors.

## 12. Scheme of Assessment:

As defined in [Senate Regulation 6](#): Regulations governing taught postgraduate programmes of study.

## 13. Progression points

As defined in [Senate Regulation 6](#): Regulations governing taught postgraduate programmes of study.

## 14. Rules relating to re-sits or re-submissions:

As defined in [Senate Regulation 6](#): Regulations governing taught postgraduate programmes of study.

## 15. Additional features (e.g. timetable for admissions)

N/A

## Appendix 1: Programme structure (programme regulations)

<b>PG Certificate</b>	<b>MD7455, + two of MD7456*, MD7457*, MD7458* or MD7549*</b>	<b>60</b>
<b>PG Diploma</b>	MD7455, MD7456, MD7457, MD7458, MD7549 [+ 2 options from: MD7431, MD7461 & MD7433]	120
<b>MSc</b>	As PG Diploma + MD7560	180

Module code	Module title	Credits
MD7455	Quality and Quality Improvement in Healthcare	30
MD7456	Patient Safety	15
MD7457	Human Factors and Ergonomics for Patient Safety	15
MD7458	Measuring and Monitoring in Healthcare	15
MD7459	Leading, Managing and Organising Quality and Safety in Healthcare	15
MD7460	Dissertation (Quality and Safety in Healthcare)	60
MD7461	Quantitative Methods for Quality and Safety in Healthcare	15
MD7433	MRes Qualitative Research module	15
MD7431	MRes Fundamentals of Applied Health Research	15

\* Note: the choice of optional module will be influence by timetabling; students will need to choose an optional module that is scheduled within the maximum registration period for a PGCert.

## Appendix 2: Module specifications

Amended module specifications for 2019/20 year attached.