



Women. Men. Different. Equal.
Equal Opportunities Commission

**Gender Equality Duty
Code of Practice
England and Wales**

gender
equality duty

Foreword

This is an exciting time for equality in Britain, and the Equal Opportunities Commission (EOC) welcomes the new gender equality duty as a powerful tool that will deliver real change and practical improvements in the lives of women and men, through helping public services to tackle gender inequality, which remains persistent and widespread.

The duty will be a key tool for public sector managers to make the sector more efficient, effective and responsive to the realities of how we live our lives. It should be a catalyst for real change in the way that public sector organisations think about their work, and the way that public policy and public services are designed and delivered. Both politicians and those who deliver services are realising that a one-size-fits-all approach to design and delivery no longer meets the needs of 21st century Britain. I hope the duty will help the public sector understand and address the different needs of women and men, leading to more user-friendly services, as well as making better use of the talents of both women and men in the workforce.

The gender equality duty comes into force in April 2007 and is the biggest change in sex equality legislation in thirty years, since the introduction of the Sex Discrimination Act itself. It has been introduced in recognition of the need for a radical new approach to equality – one which places more responsibility with service providers to think strategically about gender equality, rather than leaving it to individuals to challenge poor practice.

This Code will help public authorities meet the duty. The Code will remain in force after the EOC has been dissolved and the Commission for Equality and Human Rights (CEHR) takes over responsibility for promoting and enforcing sex equality legislation.

This Code reflects the Sex Discrimination Act 1975 (SDA) and Equal Pay Act 1970 (EqPA) as at November 2006, incorporating amendments made through the Equality Act 2006. It is likely that there will be changes to that legislation in the near future, however, and public authorities should keep up-to-date with changes in the law through consulting the website of the EOC and, from late 2007, the CEHR.

This includes the transposition into domestic legislation of the European Council Goods and Services Directive by December 2007 which will require amendments to the SDA. In particular there will be express prohibitions on discrimination and harassment on the grounds of gender reassignment in the provision of goods and services. There will also be express prohibition of sexual harassment and harassment on the grounds of sex in the provision of goods and services.

The current Discrimination Law Review, which will inform the development of a Single Equality Act, will be looking at simplifying provisions between all forms of discrimination law, and may result in an integrated public sector equality duty covering not just the current duties for race, disability and gender but also sexual orientation, religion or belief and age.

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Chair, Equal Opportunities Commission

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Chapter 1: Overview of the gender equality duty

What this code is and how to use it

- 1.1. This Code of Practice (the Code) gives practical guidance to public authorities on how to meet the legal requirements of the gender equality duty. The Equal Opportunities Commission (EOC) has prepared and issued this Code under the Sex Discrimination Act 1975, as amended by the Equality Act 2006. The Code is expected to come into effect on April 6 2007.
- 1.2. Those parts of the Code which deal with the general gender equality duty in section 76A of the Sex Discrimination Act 1975 apply (subject to the exceptions set out in Appendix B) to all public authorities in England and Wales and to reserved functions of public authorities in Scotland. A similar but separate code applies to Scotland. Those parts of the Code (primarily Chapter 3) which deal with the specific duties imposed by the Sex Discrimination Act 1975 (Public Authorities) (Statutory Duties) Order 2006 (the Order) apply only to the public authorities listed in the Schedule to that Order. This does not include authorities all of whose functions are public functions in relation to Wales.
- 1.3. This Code of Practice is a 'statutory' code and has been laid before Parliament before taking effect. This means that the Code is admissible in evidence in any legal action under the Sex Discrimination Act 1975 or the Equal Pay Act 1970, in criminal or civil proceedings before any court or tribunal.
- 1.4. A court or tribunal must take into account any part of the Code that appears to them to be relevant to any question arising in the proceedings. This includes the question of whether public authorities have breached the law. A tribunal or court may draw an adverse inference that a breach of the law has occurred if a public authority has failed to follow relevant provisions in the Code. If a public authority does not follow the Code's provisions, it will need to show how it has otherwise met its legal obligations under the general duty and any specific duties.
- 1.5. On its own, the Code does not impose any legal obligations on public authorities. The Code is not a complete statement of the law - only the courts can give this.
- 1.6. References to the Sex Discrimination Act 1975 (SDA), the Equal Pay Act 1970 (EqPA) and the Equality Act 2006 are shown in the margins.
- 1.7. Where examples are used, they are intended to illustrate the ways in which different types of public authorities can comply with the duty. They should be read in that light, and not as authoritative statements of the law. Where examples are taken from the voluntary sector, they are intended to illustrate gender equality issues and possible means of addressing them, not to imply that those bodies are covered by the gender duty.
- 1.8. The EOC will be issuing non-statutory guidance to supplement this Code, to cover particular parts of the public sector, aspects of the duty such as gender impact assessment and how the duty applies to procurement.

What is the gender equality duty?

- 1.9. The Equality Act 2006 amends the SDA to place a statutory duty on all public authorities, when carrying out their functions, to have due regard to the need:
 - to eliminate unlawful discrimination and harassment
 - to promote equality of opportunity between men and women.
- 1.10. This is known as the 'general duty' and will come into effect on 6 April 2007.
- 1.11. The duty applies to all public authorities in respect of all of their functions (with limited exceptions described in Appendix B). This means it applies to policy-making, service provision, employment matters, and in relation to enforcement or any statutory discretion and decision-making. It also applies to a public authority in relation to services and functions which are contracted out. In addition, it applies to private and voluntary bodies which are carrying out public functions, but only in respect of those functions. For examples of the kind of public authorities which are covered, see Appendix A.
- 1.12. Public authorities are expected to have 'due regard' to the need to eliminate unlawful discrimination and harassment and promote equality of opportunity between men and women in all of their functions. Due regard comprises two linked elements: proportionality and relevance. The weight which public authorities give to gender equality should therefore be proportionate to its relevance to a particular function. The greater the relevance of a function to gender equality, the greater regard which should be paid to it. For more detail on due regard and the component parts of the duty, see Chapter 2, paragraphs 2.1–2.16 and 2.21-2.32.
- 1.13. As part of the duty, public authorities are required to have due regard to the need to eliminate unlawful discrimination and harassment in employment and vocational training (including further and higher education), for people who intend to undergo, are undergoing or have undergone gender reassignment. For the purposes of this Code, the expression 'transsexual people' is used to refer to the people who are covered by those provisions. For more detail, see Chapter 2, paragraphs 2.17–2.20.
- 1.14. To support progress in delivering the general duty, there is also a series of 'specific duties' which apply to listed public authorities as laid out in the Order in Appendix C. The Order sets out steps those authorities must take to help them meet the general duty.
- 1.15. Those specific duties, in brief, are:
 - **To prepare and publish a gender equality scheme**, showing how it will meet its general and specific duties and setting out its gender equality objectives.
 - In formulating its overall objectives, **to consider the need to include objectives to address the causes of any gender pay gap.**
 - **To gather and use information** on how the public authority's policies and practices affect gender equality in the workforce and in the delivery of services.
 - **To consult stakeholders (i.e. employees, service users and others, including trade unions) and take account of relevant information** in order to determine its gender equality objectives.

- **To assess the impact of its current and proposed policies and practices** on gender equality.
 - **To implement the actions set out in its scheme** within three years, unless it is unreasonable or impracticable to do so.
 - **To report** against the scheme every year and **review** the scheme at least every three years.
- 1.16. The first scheme must be published by 30 April 2007. For more detail on these specific duties and how to meet them, see Chapter 3.
- 1.17. This document contains guidance on how to meet both the general and the specific duties in Chapters 2 and 3. Even if a public authority is not subject to the specific duties (such as public authorities operating solely in Wales), it will still be expected to provide clear evidence of meeting the general duty. The specific duties laid out in Chapter 3 can act as a framework to assist authorities in complying with the general duty.

Why has the gender equality duty been introduced?

- 1.18. The gender equality duty aims to make gender equality central to the way that public authorities work, in order to create:
- better-informed decision-making and policy development
 - a clearer understanding of the needs of service users
 - better-quality services which meet varied needs
 - more effective targeting of policy and resources
 - better results and greater confidence in public services
 - a more effective use of talent in the workforce.
- 1.19. The duty is intended to address the fact that, despite 30 years of individual legal rights to sex equality, there is still widespread discrimination – sometimes intentional, sometimes unintentional – and persistent gender inequality. Policies and practices that seem neutral can have a significantly different effect on women and on men, often contributing to greater gender inequality and poor policy outcomes. Individual legal rights have not been enough by themselves to change this.
- 1.20. The duty is intended to improve this situation, both for men and for women, for boys and for girls. Gender roles and relationships structure men’s and women’s lives. Women are frequently disadvantaged by policies and practices that do not recognise their greater caring responsibilities, the different pattern of their working lives, their more limited access to resources and their greater vulnerability to domestic violence and sexual assault. Men are also disadvantaged by workplace cultures that do not support their family or childcare responsibilities, by family services that assume they have little or no role in parenting, or by health services which do not recognise their different needs. Both sexes suffer from stereotyping of their roles and needs. The duty should help the public sector, and those working with it, to identify and respond to stereotyping, sex discrimination and sexism, resulting in improvements for all.
- 1.21. The duty requires public authorities to identify and tackle discrimination, to prevent harassment, and to ensure that their work promotes equality of opportunity between men and women. It is a form of legally enforceable ‘gender mainstreaming’ – building

gender equality into the core business thinking and processes of an organisation. It is different from previous sex equality legislation in two crucial respects:

- public authorities have to be proactive in eliminating discrimination and harassment, rather than waiting for individuals to take cases against them.
- public authorities have to be proactive in promoting equality of opportunity, and not just avoiding discrimination.

Outcomes – the changes to which the gender equality duty should lead

1.22. The aim of the duty is not to establish processes but to make visible and faster progress towards gender equality. Indicators of progress might include:

- Service-users notice that services are more accessible and better tailored to their needs, and service outcomes by gender begin to improve.
- Women and men are making greater use of services that their sex had previously under-used.
- Service-users with caring responsibilities are receiving appropriate support, such as better pushchair access on public transport and creche facilities for trainees.
- Fathers receive greater support for their childcare responsibilities from public services and employers.
- Girls have higher aspirations for their future careers.
- Women and men from all groups feel effectively engaged in decision and policy-making around issues that have a direct effect on them.
- Women and men are represented at all levels of the workforce and in all areas of work.
- Harassment and sexual harassment of staff, service users and others is dealt with promptly and systematically, according to agreed procedures, and tolerance of harassment drops within the organisation as a whole.
- The reported level of discrimination experienced by pregnant staff and staff returning from maternity leave reduces significantly and is eventually eliminated.
- The gap between women and men's pay narrows and is eventually eliminated.
- Employees with caring responsibilities are receiving greater support from the public authority, including flexible and part-time working opportunities at all levels of work.
- Transsexual people feel supported and valued as staff and potential staff.
- Barriers to the recruitment and retention of transsexual staff have been identified and removed.
- Employees are aware of the gender equality duty, understand how it will affect their work, and have the skills to implement the duty in their work.
- Gender equality issues, and their budgetary implications, are considered at the beginning of policy-making.
- It is easy to find a wide variety of data and information to assess effectively how certain actions will affect women and men.

How the gender equality duty fits into the broader equality picture

- 1.23. Women and men, including transsexual women and men, will experience different forms of disadvantage depending on their age, ethnicity, religion or belief, sexual orientation, marital or civil partnership status, and whether or not they have a disability. In order to understand and address questions of gender equality under the duty, public authorities may need to consider that complexity and whether particular groups of women or men are experiencing particular disadvantages.

Only 47% of disabled women are in employment, compared with 53% of disabled men. Of the disabled women in employment, only 52% work full-time. This compares with an employment rate of 75% for non-disabled women and 86% for non-disabled men. (EOC Facts about women and men in Great Britain 2005)

- 1.24. The gender equality duty is similar to the existing duties on race and disability equality and all three have the same spirit and intention behind them, requiring public authorities to take action to tackle discrimination, to prevent harassment, and to ensure that their work promotes equality of opportunity across all their functions. The gender equality duty has fewer requirements to set up processes than the race duty, however, in order to ensure that public authorities focus on the achievement of outcomes.
- 1.25. The gender equality scheme, which is a requirement for listed public authorities under the specific duties, can be published as part of an overall equality scheme, covering the requirements of all three duties. There are, however, slight differences in the requirements of the three duties. Public authorities which choose to take the overall equality scheme approach must ensure that they clearly meet the requirements of the gender equality duty, including specific objectives on gender equality. The scheme should show clearly and specifically which elements of the overall equality scheme refer to gender equality.

Which organisations have to take action on the general duty?

S76A Sex Discrimination Act (margin note)

- 1.26. The general duty applies to all functions of every public authority (bar the exceptions listed in Appendix B). The definition of a public authority is 'any person who has functions of a public nature'. Despite a slight difference in the wording, this is the same approach as the definition of public authorities covered by the Disability Discrimination Act 2005 and the Human Rights Act 1998.
- 1.27. Because the duty is based on this definition, public authorities covered by the general gender duty are not individually listed. The duty would apply to all of the authorities listed in Schedule 1A to the amended Race Relations Act 1976. Further details on the definition of a public authority are contained in Appendix A.
- 1.28. The gender duty can also apply directly to certain private or voluntary sector bodies when they are carrying out public functions (the private functions of such bodies being excluded). Further details of who is affected by this are contained in Appendix A.

Which public authorities have to take action on the specific duties?

- 1.29. To find out whether a public authority is covered, check the list at Appendix D. The list will be subject to periodic updating by Government, the relevant order being available on the Stationery Office website.

How will the gender equality duty be enforced?

- 1.30. The general duty is enforceable by judicial review. Any person or body affected by a failure to comply with the general duty by a public authority may take action through judicial review proceedings.

S32 Equality Act (margin note)

- 1.31. From late 2007, the Commission for Equality and Human Rights (CEHR) will have the power to conduct formal assessments and to issue compliance notices in connection with a breach of the general duty which will be enforceable in the courts.

S76D SDA (margin note)

- 1.32. The CEHR and EOC will have the power to issue compliance notices in respect of the specific duties. For more detail see Chapter 4.

- 1.33. In addition it is likely that relevant inspection bodies will require evidence of compliance with the general and specific duties.

Future changes in the legislation

- 1.34. There may be changes in the future to the sex equality legislation which will affect the definition of unlawful discrimination and harassment under the duty. Public authorities will need to ensure that they keep up-to-date with any developments which affect the duties explained in this Code. Relevant information will be publicised by the EOC on the gender duty section of their website, and will be available from the CEHR in the future. This Code will remain in force after the dissolution of the EOC, however, until the CEHR updates it.

Where to obtain further information now and in the future

- 1.35. Copies of the Sex Discrimination Act, the Equal Pay Act, the Equality Act and the orders or regulations made under them can be obtained from the Stationery Office. The text of this Code and of the Equal Pay Code of Practice can be downloaded free of charge from the EOC's website on www.eoc.org.uk. There is also supporting guidance available on the EOC website.

- 1.36. Free information on the duty is available through the EOC Helpline on 0845 601 5901 or by email on info@eoc.org.uk

- 1.37. The Equality Act also provides for the dissolution of the EOC and the passing of its functions to the CEHR. This is currently expected to happen in late 2007. Once this transition has occurred, promotion and enforcement of the gender equality duty will pass to the CEHR.

Chapter 2: How to meet the general duty

Introduction

- 2.1. All public authorities and private and voluntary bodies carrying out public functions on behalf of a public authority are subject to the general duty, and this Chapter explains how to meet it.
- 2.2. All public authorities are legally required, when exercising their functions, to have due regard to the need:
 - to eliminate discrimination and harassment that is unlawful under the Sex Discrimination Act 1975 (SDA) and discrimination that is unlawful under the Equal Pay Act 1970 (EqPA)
 - to promote equality of opportunity between men and women.
- 2.3. This means that the duty is not a negative or passive one, but requires public authorities to adopt a proactive approach to meeting the duty. When the EOC (and subsequently the CEHR) and public sector inspectorates are monitoring and evaluating compliance with this duty, they will be looking for evidence of action and positive change. Without such evidence, it will be difficult to establish that the authority is meeting the gender equality duty.
- 2.4. Smaller public authorities will have fewer resources and this will affect the steps which they take to ensure compliance with the general duty.

How the different parts of the duty work together

- 2.5. As stated above the general duty has three parts:
 - eliminating unlawful discrimination
 - eliminating harassment
 - promoting equality of opportunity between men and women
- 2.6. These three parts support each other, and in practice may overlap. For example, promoting equality of opportunity may also eliminate or prevent unlawful discrimination and harassment. It is important to remember, however, that the three parts are different, and that achieving on one may not lead to achieving all three. Public authorities should consider and deal with all three parts of the gender duty.

Unlawful discrimination

- 2.7. Unlawful discrimination includes discrimination as defined by the SDA, and discrimination that is unlawful under the EqPA. Public authorities are legally required to have due regard to the need to eliminate both forms of discrimination.
- 2.8. In the SDA, unlawful discrimination is defined as:
 - direct and indirect discrimination on grounds of sex
 - discrimination on the grounds of pregnancy and maternity leave
 - discrimination on the grounds of gender reassignment

- direct and indirect discrimination against married persons and civil partners
- victimisation
- harassment and sexual harassment.

Further details of the above definitions and where they apply can be found in Appendix E.

In the employment field, the SDA prohibits discrimination in non-contractual pay and benefits, such as discretionary bonuses. Sex discrimination related to contractual pay and benefits is dealt with under the EqPA.

2.9. The EqPA (read in the light of article 141 of the Treaty of Rome) gives an individual a right to the same contractual pay and benefits as a person of the opposite sex in the same employment, or where the source of the pay is the same, where the man and the woman are doing:

- the same or broadly similar work
- work which has been rated as equivalent under an analytical job evaluation study
- work that is of equal value (work of equal value is where the work done is different but considered to be of equal value or worth in terms of demands such as effort, skill and decision-making).

A public authority can pay a man more than a woman (or vice versa) in such circumstances if there is a genuine and material factor for doing so which is not attributable to direct or indirect sex discrimination.

Harassment and sexual harassment

2.10. Harassment and sexual harassment are unlawful under the SDA and the duty requires public authorities to have due regard to the need to eliminate them. The duty to have due regard to the need to promote equality of opportunity between men and women is also relevant to ensuring that harassment is prevented before it occurs.

2.11. Different legal definitions apply, depending on whether the harassment occurs in:

- employment and related fields, vocational training (including further and higher education) and in the exercise of public functions; or
- schools, the provision of goods, facilities or services, or in the disposal or management of premises.

Appendix E explains the definitions of harassment. Paragraphs 2.69–2.77 provide information on how to meet the duty to have due regard to the need to eliminate harassment.

The promotion of equality of opportunity between men and women

2.12. The term 'sex' is used to describe biological differences between women and men. The term 'gender' refers to the wider social roles and relationships which structure men's and women's lives. Gender inequality exists in all aspects of society and refers to lasting and embedded patterns of advantage and disadvantage.

- 2.13. The duty on public authorities to have due regard to the need to promote equality of opportunity between men and women is a new aspect of the SDA. In order to achieve actual equality of opportunity, it is necessary to recognise that in certain circumstances women and men, because of their sex or gender roles, are not in the same position. In some circumstances it may therefore be appropriate for public authorities to treat women and men differently, if that action is aimed at overcoming previous disadvantage.
- 2.14. For example, where one sex is under-represented in particular work, a public authority could promote equality of opportunity by taking positive action to encourage members of the under-represented sex to apply for such work, or to provide training to equip the under-represented sex for such work. It would not, however, be lawful to discriminate in favour of one sex in the actual appointments procedure. See Chapter 6 for more detail.
- 2.15. As another example, women make up the substantial majority of victims of domestic violence and rape. It would not be appropriate, therefore, for a local council to seek to fund refuge services on a numerically equal basis for men and for women. The promotion of equal opportunities between men and women requires public authorities to recognise that the two groups are not starting from an equal footing and identical treatment would not be appropriate.
- 2.16. In some instances, promoting equality of opportunity may require separate provision to be offered, as an alternative approach to improve take-up of services by the under-represented sex, where this is permitted under the SDA. An example of this might be to encourage men to increase their low take-up of primary health care services. For more detail, see Chapter 6 on single-sex activities.

The gender equality duty and gender reassignment

- 2.17. The gender equality duty requires public authorities to have due regard to the need to eliminate unlawful discrimination and harassment against transsexual people in the fields of employment and vocational training (including further and higher education). This section gives further details on issues relating to the gender duty and gender reassignment.

S2A SDA (margin note)

- 2.18. The SDA provides that people who intend to undergo, are undergoing or have undergone gender reassignment are protected against discrimination and harassment in the fields of employment and related areas and in vocational training (including further and higher education). This means that public authorities must have due regard to the need to eliminate unlawful discrimination and harassment in those fields against transsexual people when discharging their gender duty.
- 2.19. The scope of legal protection against discrimination on grounds of gender reassignment will be extended in the SDA, by 21 December 2007, by the implementation of the Goods and Services Directive 2004/113. As a matter of domestic law, as a consequence, by that date (or the date of implementation if earlier), public authorities will be under a duty to have due regard to the need to eliminate unlawful discrimination and harassment on grounds of gender reassignment in the provision of goods and services.
- 2.20. Public authorities may wish to take the need to have due regard to the need to eliminate gender reassignment discrimination and harassment into account when discharging

their gender equality duty in relation to the provision of goods and services, before they are required to do so following the implementation of the Goods and Services Directive.

What does the general duty mean? Due regard, proportionality and relevance

S76A SDA (margin note)

- 2.21. Public authorities will be expected to have due regard to the need to eliminate unlawful discrimination and harassment and promote equality of opportunity between women and men in relation to all their functions and to provide evidence that they have done so. This includes their core functions of policy development, service design and delivery, decision-making and employment, the exercise of statutory discretion, enforcement and any services and functions which have been contracted out. For details on contracted-out services see Chapter 5 on procurement.
- 2.22. Having due regard means that the weight given to the need to promote gender equality is **proportionate** to its **relevance** to a particular function. In practice, this principle will mean public authorities should prioritise action to address the most significant gender inequalities within their remit, and take actions which are likely to deliver the best gender equality outcomes. This is likely to mean focussing on functions or policies that have most effect on the public, or on the authority's employees, or on a section of the public or on a section of the authority's employees. The authority should ask whether particular functions could affect women and men in different ways, and whether functions can be carried out in a way which promotes equality of opportunity between men and women.
- 2.23. The general duty applies to public authorities whatever their size, but the way in which it is implemented should be appropriate to the size of the authority and its functions. For example, a primary school may wish to train its staff in gender equality in order to meet the duty, but does not have sufficient budget to meet this training need alongside other competing needs. It decides to meet the duty by arranging gender equality training for the head teacher, who then runs a feedback session for staff and governors at the next in-service training day. This could be a proportionate means of meeting the duty.
- 2.24. Gender equality will be more relevant to some functions than others. Relevance is about how much a function affects people's gender equality, as members of the public or as employees of the authority. For example, a school may decide that gender equality is more relevant to the way that it designs its teaching methods than to its building maintenance work. Public authorities should therefore assess whether, and how, gender equality is relevant to each of their functions. A public authority may decide that little or no action is required to discharge the gender equality duty in some of its services, for example those which are purely technical, such as traffic control or weather forecasting. Gender equality will always be relevant, however, to the employment side of any of a public authority's functions.
- 2.25. The requirement for proportionality and relevance should not be interpreted, however, as a simple question of the numbers of people affected. Public authorities should also take into account the seriousness or extent of the discrimination, harassment or gender inequality, even if the number of people affected is small. This would often be the case where, for example, transsexual people were affected, as their numbers would be likely to be small but the seriousness or extent of discrimination and harassment might be significant.

- 2.26. Where changing a function or proposed policy would lead to significant benefits to the gender equality of men and women, (or, in employment and vocational training - including further and higher education - for transsexual men and women), public authorities should give greater weight to the case for change and take steps accordingly.
- 2.27. For example, a Regional Development Agency has a target of increasing employment rates in a particular district. When developing this policy, it discovers that women are less economically active than men in that district but the employment services and training opportunities which they are providing are not being accessed by women, because of lack of childcare support. They decide to adjust their policy and resource allocations to provide childcare advice and support.
- 2.28. It will not be acceptable for a public authority to claim that it does not have enough resources to meet the duty. This is because meeting the general duty is a statutory requirement. Existing resources may therefore need to be reprioritised to meet the duty. In practice this may mean that public authorities will use their existing administrative systems and processes, adjusting their plans and priorities where necessary.
- 2.29. The general duty does not only require authorities to have due regard to gender equality when making decisions about the future. It also requires them to take action to tackle the ongoing consequences of decisions made in the past which failed to give due regard to gender equality. This will entail identifying and addressing any significant inequalities resulting from policies currently in place.
- 2.30. For example, previous organisational policy may have given training allowances to full-time staff but not to part-time staff, resulting in more men than women taking up the benefit and improving their qualifications. The public authority may need to consider what action it can take to redress this balance, in order to meet the duty.
- 2.31. Public authorities are not likely to be able to take action to improve all of their functions in a single cycle, for example during the three year life of a gender equality scheme. They have, however, a continuing duty which requires them to prioritise for review functions with the most relevance to gender equality. Consulting male and female employees and service users will be helpful to this process of prioritisation and review, and is a legal requirement under the specific duties.
- 2.32. The technique of impact assessment, discussed in detail in Chapter 3, is designed to assist authorities in ensuring that they have due regard to gender equality in all their decisions and functions.

How to meet the general duty

- 2.33. The steps which will assist a public authority to comply with the duty are as follows:
- gathering and analysing information
 - consulting stakeholders
 - carrying out impact assessments
 - prioritising and implementing gender equality objectives
 - reporting and reviewing.

These steps are covered in more detail in Chapter 3. Although they are a legal requirement for listed public authorities, they can also assist those authorities which are only covered by the general duty.

2.34. Other important mechanisms for successful compliance with the duty include:

- accountability and leadership
- mainstreaming the duty into core functions
- ensuring implementation through clear staff roles
- staff expertise and training.

Accountability and leadership

2.35. Public authorities are responsible for meeting their general and specific duties. Within each public authority, this responsibility will rest with the groups or individuals who are liable (legally responsible) for the authority's acts or failure to act.

2.36. As well as being legally liable for meeting the duty, these individuals and senior staff have an important leadership role to play in ensuring the success of the duty. As a matter of good practice, it is recommended that all such individuals should be briefed on their responsibilities under the duty and given regular reports on progress. They should be encouraged to build the duty into strategic planning, keynote speeches and organisational development work, so that a consistent message is given to staff and stakeholders that gender equality is integral to the core business of the authority.

2.37. Senior management will be responsible for ensuring that the necessary resources and expertise to meet the duty are made available within the organisation.

Mainstreaming the duty into the core functions of a public authority

2.38. The duty requires public authorities to have due regard to the need to eliminate unlawful discrimination and harassment and to promote equality of opportunity in all their functions. This includes the high-level functions of a public authority such as business planning, budget allocation, annual reporting and organisational development. These will be particularly important in ensuring that the duty is mainstreamed into the day-to-day workings of the public authority, is not marginalised, and results in changes in the most relevant areas of the authority's work.

2.39. Reflecting the duty in the mainstream business plan will also have practical benefits, through bringing together the planning processes of the public authority as a whole with those required under the duty. Having clear gender equality objectives in the organisational business plan, and reporting against them in the annual report could also improve staff ownership, and transparency and accountability to stakeholders.

Ensuring implementation through clear staff roles

- 2.40. It is recommended as a matter of good practice that a senior member of staff should be given strategic responsibility for ensuring the duty is implemented. In larger authorities, they will need to work with a group of colleagues from policy development, service delivery, employment and, where contracted-out services form a part of the authority's functions, procurement staff. This working group may also be working on the wider equality agenda, including the race and disability duties, but will need to pay specific attention to meeting gender equality goals. The working group will need to develop and drive forward a specific action plan, which allows for effective monitoring and review of progress.
- 2.41. Smaller authorities will also need to ensure one person is given responsibility for ensuring the duty is implemented, that all functions of the authority are appropriately dealt with, and that there is an action plan.
- 2.42. Many larger authorities employ specialist equality staff to steer the process of implementing equality; smaller ones may make it part of a person's responsibilities. It is recommended that specialist equality posts should be located in a strategic part of the public authority such as policy, performance management, planning or strategy. The human resources function will have to play a crucial role in the employment aspects but is not best placed to lead overall, as the duty requires due regard in all functions of a public authority, including service delivery and policy-making.
- 2.43. Wherever they are situated, equality staff or lead individuals cannot be expected to bear all responsibility for the successful implementation of the duty. That will require ownership, action and culture change across the organisation as a whole. Designating a senior person with significant strategic or management responsibilities, supported by designated key staff, should contribute to change across the organisation.
- 2.44. Reporting on progress to senior management team meetings should help increase their understanding that gender equality can and should be a core part of their business and of their policy development and service delivery objectives, not just a marginal issue or a small part of human resources work.

Staff expertise and training

- 2.45. In addition to any specialist equality staff, it will also be necessary to build the skills and understanding of relevant staff within the public authority, for example policy and service managers, procurement staff, and human resource managers. Where an authority is subject to the specific duties, relevant staff throughout the organisation will have to have the skills to collect and analyse gender data, to ensure that stakeholders are consulted effectively and to undertake gender impact assessments. These skills will also be useful for authorities which are subject to the general duty only. In some specialist areas, such as understanding the needs of transsexual people, public authorities may wish to obtain external assistance.
- 2.46. It is recommended that all relevant staff in the public authority should have some understanding of the duty, its meaning for their work and the authority's priority goals in gender equality. This can be achieved by staff briefing, and where relevant, training programmes, and by building goals and targets relevant to the duty into individual

personal development plans across the organisation. It can also be supported by recognising progress in achieving gender equality when rewarding individual and team performance.

Success factors in gender mainstreaming

- 2.47. When planning for implementation of the duty, and reviewing progress, public authorities may wish to consider the factors commonly associated with successful gender mainstreaming in organisations:
- ongoing top-level commitment and willingness to commit resources to achieving gender equality
 - developing a shared understanding of the problem, and a shared vision of what gender equality would look like for the authority, which links directly to organisational objectives
 - board-level leadership and accountability (with engagement of elected representatives where applicable)
 - senior management support and accountability
 - specialist staff to steer the process and support staff capacity
 - good systems for disaggregating new and existing data by gender
 - developing staff understanding of gender equality and skills in analysing the gender impact of policy
 - involving staff, service users, unions and voluntary sector organisations
 - building gender equality standards and objectives into routine organisational procedures such as policy and budget approval documentation, organisational and departmental targets and objectives, and individual job descriptions, objectives and appraisals.
- 2.48. These processes are needed to make the duty work, but they are not an end in themselves. The purpose of the duty is to eliminate unlawful discrimination and harassment and promote equality of opportunity between women and men. Ultimately, the key to the success of the duty is achieving culture change in public authorities, a process which will take time and commitment. An authority which makes the effort to meet the needs of women and of men will see the benefits, however, through delivering better quality services and having a more productive workforce.

Meeting the gender equality duty in policy development

- 2.49. To meet the duty effectively, public authorities must ensure that they have due regard to the need to eliminate unlawful discrimination and harassment against either women or men, (and, in employment and vocational training - including further and higher education - against transsexual men and women) and that their policies are not maintaining or leading to gender inequality. To assist public authorities to do this, it is recommended that they should:
- collect evidence on the impact of core policies on women and men

- when new policies are being developed, assess their likely consequences for women and men
 - alter or amend proposed policies so that they have due regard to the need to promote gender equality and eliminate unlawful discrimination and harassment
 - resource the above changes appropriately.
- 2.50. Conducting impact assessments on policies is a useful way of demonstrating that public authorities have had due regard to the need to eliminate unlawful discrimination and harassment and to promote equality of opportunity when developing policy. It is also a legal requirement if a public authority is subject to the specific duties. Even for those public authorities which are not, however, it can be a useful tool for meeting the duty. For more detail on conducting gender impact assessments, see Chapter 3.
- 2.51. The best way to find out if a policy is likely to have a negative or a positive impact on gender equality is to:
- find out if research or data already exist, and if so, analyse and apply it
 - take action to develop relevant information if it does not exist
 - ask and involve external and internal stakeholders, such as women's and men's voluntary sector groups, service user and consumer groups, trade unions and employee or staff networks.
- 2.52. Going through this process brings significant benefits to the effectiveness of policymaking. Developing a good base of evidence about differences in the impact of policies on women and men will avoid resources being misdirected and potentially wasted.

Women's current and future entitlement to pensions is significantly lower than men's. The DWP produced a report 'Women and Pensions – The Evidence' that specifically investigated the gender differences in pension provision between men and women. It showed that only 24% of recently retired women were entitled to a full Basic State Pension in their own right. Even when looking at working-age women, 2.2 million women are not building up rights to even the Basic State Pension.

Women's greater likelihood of undertaking unpaid parenting and caring commitments, and the subsequent impact on their ability to engage in paid employment, were identified as the key causes of the gender differences.

The subsequent DWP White Paper 'Security in retirement: towards a new pensions system' put forward several changes to the recognition of unpaid caring work within the state pension system that will mean for the first time paid work and unpaid care will be equally recognised within the state pension system.

This will benefit not just women, but also the increasing number of men undertaking unpaid care and help produce a pensions system that fully reflects working lives both now and in the future.

Meeting the gender equality duty in services

- 2.53. Women and men often have different needs from services, and use them in different ways. There may also be different groups of men and of women who have specific needs or face particular barriers in taking up services. Understanding and tackling

these barriers will put public authorities at the forefront of good practice in accessible public service delivery, meaning public services really are available to everyone.

- 2.54. There are some groups of women and men who are not traditionally thought of as service users, such as prisoners, asylum seekers or migrants. As they may be particularly vulnerable or dependent on the actions of public authorities, it is important not to overlook them when deciding priority services for action under the duty.
- 2.55. To meet the gender duty in service delivery and design, public authorities will need to check the available information on who is using their services. They may want to consider:
- Is the information disaggregated by sex?
 - Do women and men use the service in different ways?
 - Do women and men have different needs from the service?
 - Are there particular groups of women or of men (for example, disabled women, or men from particular ethnic groups) who do not use or under-use a service or who are less satisfied with it?
 - Is there evidence that a one-size-fits-all service is not appropriate?
 - Are there big discrepancies in the service outcomes by sex?

In response to the Irish National Development Plan commitment to mainstream gender equality in all programmes and projects, Dublin Buses surveyed non-users as well as users in order to identify unmet needs. The results were used to develop a number of pilots. Women make multiple trips on public transport facilities, bringing children to school or care, shopping, visiting older or sick relatives, as well as travelling to work. For men, the main journey is commuting to the workplace. There are specific factors (such as income and caring responsibilities) that limit women's transport choices and therefore entry into the labour market, education and training opportunities as well as leisure opportunities. The pilots focused on the afternoon period of 2-6pm when Dublin Buses had spare capacity. The pilots:

- extended existing bus routes
- provided cheaper multi - trip fares
- targeted women and older people

There was excellent take up of the new routes (35% increase in usage) particularly by older women. There was also an increase in city centre economic activity (13% in 2002) that was believed to be directly linked to the increasing numbers of people coming into the city centre during the day.

Men's take-up of primary health care services is generally lower than that of women, resulting in later diagnosis of problems, greater risks for their health and greater cost to the health service. The Bradford Health of Men (HOM) Healthy Living Initiative project is a 5-year Big Lottery Fund initiative which aims to achieve greater equality in primary health outcomes by providing health information and services that suit men. The services are delivered within the community rather than in traditional health services settings. The locations picked - which include pubs, barbershops, mosques, shops, betting shops and sporting clubs - have been selected because they are places where men in the target group are likely to feel comfortable.

Activities within the project have been designed to raise awareness, deliver services and information, improve men's and boy's health outcomes and ensure health services are relevant and effective. The project's work includes health screening with lower-income groups, school projects on puberty and body changes, projects with young men excluded from mainstream education and with homeless men, running an information and advice centre in a school, testicular self-examination and anti-bullying projects, and promoting health messages through sports and gardening projects, as well as a variety of health information and promotion events.

Making decisions on changing design or delivery of services

2.56. Because the duty requires public authorities to have due regard to the need to promote equality of opportunity between women and men, it requires more than an acceptance of the status quo. For example, a gender analysis of enrolment on courses in further education might show that more men than women access engineering and IT courses. The reasons for this will be complex and varied. If a college wishes to challenge gender inequalities and facilitate women's access to technical qualifications, then it may decide to take action which could potentially increase applications from women. For example the college could take positive action by targeting women with relevant information or offering help with childcare. In this way, women's choices will not be constrained by lack of information or obstacles such as caring responsibilities. It is also usually the case that men are under-represented in the caring professions, such as nursing or childcare. As good practice, public authorities should consider existing research and examples of good practice to assist them in analysing the reasons for this and taking steps to address it, such as actively promoting the advantages of work in this area to boys in school.

The Accelerating Women's Development Partnership (AWE) brings together a number of leading agencies operating at the cutting edge of women's enterprise development spanning the English regions. Together they have developed a programme of activities and interventions that test approaches to ensure that mainstream business support meets the needs of excluded groups of women, such as ethnic minority women, lone parents, women returners, unemployed and low income women, disabled women, young and older women and women from deprived rural and urban areas. Their initiatives include researching the financial needs of women's businesses in order to develop new financial products; a best-practice guide on micro-credit for women entrepreneurs; post-loan support, and the development of women's time banks and peer lending circles. They have also developed a training pack for bankers and policy-makers on the issues affecting women entrepreneurs.

Ensuring single-sex activities comply with the law

2.57. The gender equality duty requires public authorities proactively to address the individual needs of women and men in all their functions. In certain circumstances, they may therefore wish to address gender inequality by developing policies or providing services on a single-sex basis. This might mean providing services to one sex only, providing a similar service separately to each sex or providing a service in different ways to women and men. This could be an appropriate and sometimes even a necessary way of complying with the gender equality duty if evidence shows that single-sex approaches are needed to allow both women and men to access public services equally or in order to deliver equality of outcomes. The most common examples of this in practice are rape crisis centres or refuges for women who are victims of domestic violence. Public

authorities might also wish to consider providing single-sex family support or health services, under certain circumstances. Public authorities must satisfy themselves, however, that any approach to single-sex activities complies with the SDA.

The Asha Centre in Worcester has designed services to meet the specific needs of women offenders and to prevent re-offending. The Centre provides a community-based approach to women's offending. It is a multi-disciplinary, multi-agency community resource centre that helps women who are isolated from resources to achieve their potential in a safe, women-only environment with on-site childcare and help with transport if necessary. The Centre originated as a project within the probation service but, for resource reasons, is now run by the voluntary sector. Around 35% of women using the Centre are offenders on community rehabilitation orders, many of whom have mental health problems. The women can access counselling for rape and abuse, undertake group work led by probation officers, participate in workshops and education and attend appointments with their probation officer at the Centre. It costs £2000-£3000 a year per female offender to provide these services, whereas imprisoning them costs £37,500 per head.

2.58. The circumstances in which single-sex provision is lawful vary depending on whether the activity in question is classed as education, as goods, facilities and services, or as a public function. Each type of activity is dealt with under a separate part of the SDA, and has different provisions, and different circumstances under which a single-sex approach is lawful. Public authorities will therefore need to take particular care to determine whether any proposed single-sex approach is lawful. More detail on this issue is contained in Chapter 6 and Appendix F.

Meeting the gender equality duty in public functions

S21A SDA (margin note)

2.59. The duty to have due regard to the need to eliminate unlawful discrimination and harassment and promote equality of opportunity between men and women applies when public authorities are carrying out public functions.

2.60. The following are examples of public functions to which the duty applies:

- formulating or carrying out public policy (for example, devising policies and priorities in health, education and transport or making decisions on the allocation of public money)
- exercising regulatory or law enforcement powers (for example: police powers relating to stop and search, arrests and detection of suspects; the regulatory and law enforcement powers of bodies such as Her Majesty's Revenue and Customs; local authority licensing functions; tax inspection and collection; trading standards activities)
- the exercise of statutory duty or statutory powers or discretion in certain circumstances (for example, a Secretary of State refusing to give leave to enter or remain under immigration provisions).

2.61. A fuller description of public functions and exceptions can be found in Chapter 6 and further exceptions to these provisions are set out in Appendix F.

Meeting the gender equality duty in employment

- 2.62. To meet the gender equality duty as an employer, a public authority will need to ensure that it has due regard to the need to eliminate unlawful discrimination and harassment in its employment practices and actively promotes gender equality within its workforce. This includes discrimination and harassment of transsexual people on grounds of their gender reassignment.
- 2.63. In practice this will involve a cyclical process of: data collection, analysis of data, developing an action plan, implementing the plan and monitoring the outcomes to inform further action. It is recommended that the public authority involves the workforce in the process and agrees a timescale over which it will take action. Doing this will not only enable that authority to meet its obligations under the duty, but will also improve its ability to recruit and retain staff and improve service delivery. For more detail on data collection, see Chapter 3.
- 2.64. The following issues are usually the most common ones to be considered when a public authority is deciding employment priorities for action:
- ensuring fair recruitment processes
 - avoiding concentration of women and men into particular areas of work and addressing it where it already exists ('occupational segregation')
 - promoting and managing flexible working
 - ensuring high-level part-time work and supporting part-time workers
 - managing leave for parents and carers
 - managing pregnancy and return from maternity leave
 - eliminating harassment including sexual harassment
 - eliminating discrimination against, and harassment of, transsexual staff and potential staff
 - grievance and disciplinary procedures
 - redundancy
 - retirement
 - equal pay
 - work-based training opportunities.

London Underground has targeted women in its recruitment of train drivers as part of a strategy that identified the lack of gender balance in the workforce as a central factor affecting its ability to move from being an asset-based organisation to a customer-focused organisation. In an 18-month campaign, it increased the number of female tube drivers from 75 to 167. It broadened its recruitment advertising by placing an advertisement in Cosmopolitan magazine, which produced 6,000 applications. The strategy also tackled ongoing workplace issues that were discouraging women:

- sexual harassment and a culture that was unwelcoming to women
- the lack of adequate physical facilities such as women's toilets and showers and difficulties accessing the facilities that did exist
- inflexibility in working time and rostering

A central feature of the work was the implementation of a *Managing Equality and Diversity* competence programme, which was rolled out to all managers, the introduction of a managing diversity competence statement and the development of personal diversity goals and measures for managers.

IDS Diversity at Work No.4, October 2004

Transsexual employees and potential employees

- 2.65. Discrimination on the grounds of sex includes discrimination on the grounds of gender reassignment in employment and vocational training (including further and higher education). Public authorities should review all employment policies and procedures to ensure that they adequately cover transsexual employees – especially those dealing with recruitment, confidentiality, harassment, access to training and development, occupational pensions and insurance.
- 2.66. It is important to remember that the legal obligation to prevent discrimination against transsexual people in employment and vocational training (including further and higher education) covers not only those who have undergone gender reassignment in the past but also those who intend to undergo gender reassignment and those who are undergoing it.

Meeting the gender equality duty for equal pay

- 2.67. Public authorities are required to comply with the EqPA. The requirement to have due regard to the need to eliminate unlawful discrimination includes discrimination that is unlawful under the EqPA.
- 2.68. The right of an individual under the EqPA is set out in paragraph 2.9 above. 'Like work' means work which is the same or broadly similar. Work rated as equivalent means work that has been rated using a non-discriminatory job evaluation scheme as equivalent. Work of equal value is where the work done is different but considered to be of equal value or worth in terms of demands such as effort, skill and decision-making. More detail on this can be found in the Code of Practice on Equal Pay and the EOC website, at www.eoc.org.uk

A public sector organisation based in Wales, with over five hundred staff undertook an equal pay review (EPR). Just under half the workforce was female. Part-time work was fairly common and this group was slightly more likely to be female than male. Prior to the review, the organisation had a fairly complicated pay structure which was felt to have too many grades for the number of staff. There were also several people outside of the pay structure. The organisation began a pay and grading exercise in 1999 and this eventually evolved into a full EPR. There was significant union involvement throughout the process and members of each staff grade were also involved in the working group. The working group used consultants to help them draft the job evaluation system and set up the EPR. The review was thorough and included data on every aspect of recruitment, pay and progression. The review found that women were earning 81% of men's basic hourly wages, but only 71% once additional allowances were taken into account. Since action was taken, the pay gap has reduced to 13% for total pay – i.e. women are now earning 87% of men's total hourly pay.

Meeting the duty to eliminate harassment

- 2.69. Having due regard to the need to eliminate harassment, including sexual harassment, is a legal requirement under the general duty. The duty to have due regard to the need to promote equality of opportunity between men and women is also relevant here as this may help eliminate harassment. A public authority should consider the steps it needs to take to ensure that harassment is prevented across all its activities before it occurs.
- 2.70. In order to discharge this duty, it is recommended that public authorities develop and regularly review a clear policy for preventing and tackling harassment across all of its functions where relevant. This would include, for example:
- in employment, education and service delivery
 - in relation to those not traditionally thought of as receiving a service, such as those who are subject to state powers, for example prisoners or asylum seekers
 - in regulatory and enforcement functions
 - in management of premises.
- 2.71. It is recommended that public authorities actively promote the policy to ensure that everyone is aware of and understands it. It is also recommended that public authorities provide training so that their managers and staff are equipped to deal with instances of harassment should they occur.
- 2.72. Public authorities should also adopt and communicate complaints and investigations procedures for dealing both formally and informally (as appropriate) with harassment, in a supportive manner. In the employment context, it is recommended that procedures for investigating harassment complaints should be linked to grievance and disciplinary procedures and should conform to the accepted standards for disciplinary action in the Acas Code of Practice on Disciplinary and Grievance Procedures.
- 2.73. Public authorities will need to determine the effectiveness of their policy and procedures. They can do this by monitoring the number of complaints of harassment and their outcome, and by reviewing policies and procedures periodically to ensure they are working effectively and that those who have made complaints are not victimised.
- 2.74. Where complaints of harassment are upheld, there should be a consistent and proportionate relationship between the severity of the harassment and the penalty imposed on the harasser. In the case of harassment by an employee, this may include disciplinary action and, in severe cases, dismissal. In the case of harassment by service users, tenants, pupils etc, public authorities should ensure that they deal with complaints of harassment by male and female employees consistently to avoid any direct discrimination. Appropriate action may involve warnings as to the consequences of repeated acts of harassment and, in serious cases, the withdrawal of services or the withdrawal of normal services.
- 2.75. 'Sexual Harassment: Guidance for Managers and Supervisors' explains how to prevent harassment taking place and how to handle complaints. It is available, along with other information and guidance on harassment, on the EOC website www.eoc.org.uk

- 2.76. A public authority is liable for any acts of harassment carried out by its employees in the course of their employment, or by any other person over whom the public authority has direct control and therefore for whose conduct it could reasonably be held responsible. This is the case, in most circumstances, even where those acts are carried out without either the knowledge or approval of the public authority. Public authorities will have a defence to claims of harassment which has been committed by their employees or agents if they have taken such prior measures as are reasonably practicable to prevent harassment taking place.
- 2.77. The harassment provisions in the employment and vocational training sections of the SDA do not expressly extend to harassment of employees by someone who is *not* under the direct control of the employer. An employee who has been subjected to serious harassment, however, which the employer could have prevented but did not, may be entitled to resign and claim constructive unfair dismissal.

Chapter 3: How to meet the specific duties

Introduction

- 3.1. All the public authorities listed in Appendix D are subject to the specific duties described in this chapter. Further orders may be made by government from time to time to update the list of authorities.
- 3.2. The duties set out a framework to assist listed public authorities in planning, delivering and evaluating action to meet the general duty and to report on those activities. At the heart of this framework is the Gender Equality Scheme (the scheme), which is explained below. When developing and implementing the scheme, however, public authorities should bear in mind the scheme is a means of meeting the three elements of the general duty, not an end in itself. When public authorities are being assessed on whether or not they have met the duty, the existence of the scheme will not in itself be enough. They will have to demonstrate what action they have taken and the outcomes they have achieved.
- 3.3. The duties apply to all listed authorities whatever their size, but the way in which they are implemented should be appropriate to the size of the authority and its functions. A large NHS trust, for example, may have the capacity to undertake a significant change project to implement the duty. A small school, while still obliged to implement the specific duties, will do so on a scale appropriate to its size and resources.

What do the specific duties require public authorities to do?

- 3.4. The full text of the specific duties Order is set out at Appendix C, but in summary it provides that the public authority should:
 - **prepare and publish a Gender Equality Scheme** showing how it intends to fulfil the general and specific duties and setting out its gender equality objectives
 - **in preparing a scheme:**
 - **consult employees, service users and others** (including trade unions)
 - **take into account any information it has gathered or considers relevant** as to how its policies and practices affect gender equality in the workplace and in the delivery of its services
 - in formulating its overall gender equality objectives, **consider the need to have objectives to address the causes of any gender pay gap**
 - **ensure that the scheme sets out the actions** the authority has taken or intends to take to –
 - gather information on the effect of its policies and practices on men and women, in employment, services and performance of its functions

- use the information to review the implementation of the scheme objectives
 - assess the impact of its current and future policies and practices on gender equality
 - consult relevant employees, service users and others (including trade unions)
 - ensure implementation of the scheme objectives
- **implement the scheme and their actions for gathering and using information** within three years of publication of the scheme, unless it is unreasonable or impracticable to do so
 - **review and revise the scheme** at least every three years
 - **report on progress annually.**
- 3.5. All listed public authorities must publish their schemes no later than 30 April 2007.
- 3.6. All listed public authorities are required to comply with the same specific duties. This contrasts with the specific duties under the Race Relations Act 1976 (as amended), which have different requirements for different sectors, and the specific duties under the Disability Discrimination Act 1995 (as amended) which have different requirements in relation to information gathering.

Preparing and publishing a gender equality scheme

- 3.7. In order to prepare a scheme identifying gender equality objectives, and setting out the actions it intends to carry out to achieve them, each public authority will have to develop an understanding of the major gender equality issues in its functions. This should be based on a good evidence base and developed through consultation with stakeholders, and the specific duties set out these elements of the process as a legal requirement. Public authorities are then required to commit to a set of priority objectives, selected according to the principles of proportionality and relevance. Public authorities have discretion to decide those priorities themselves, but the priorities which they select should reflect the evidence. The general duty requires public authorities to focus on the issues within their remit which have the greatest importance and impact on gender equality.
- 3.8. The scheme should be published in a readily accessible format, for example, in a clearly signposted part of the public authority's website. It can be published as part of another published document or within a number of other published documents, for example within the business plan of a public authority or within a general equality scheme. Public authorities will have to ensure, however, that the individual elements of the scheme are easily identifiable, in order to show evidence of meeting the gender duty. This is also recommended in order to assure accountability to stakeholders.

What should be in a gender equality scheme and action plan?

- 3.9. The gender equality scheme is legally required to contain the public authority's overall objectives for meeting the duty (see paragraphs 3.34–3.39) including any pay objectives (paragraphs 3.40–3.52). To demonstrate that the public authority is meeting the duty in full, it is recommended that the scheme should also contain a rationale for the choice of those objectives, based on:

- an overview of the remit and functions of the authority, including functions carried out through partnership and procurement
 - the major findings of the information-gathering exercise
 - the major findings of the consultation exercise.
- 3.10. Schemes are legally required to contain information on how the public authority will take action to:
- collect information (paras 3.12–3.23)
 - use this information, and any other relevant information, to meet the general and specific duties
 - use the information to review the effectiveness of its implementation of the duty and to prepare subsequent schemes (paras 3.22–3.23)
 - assess the impact on gender equality of its existing and new policies and practices (paras 3.57–3.74)
 - consult relevant employees, service users and others (including trade unions) (paras 3.24–3.33)
 - achieve fulfilment of the objectives (paras 3.75–3.78)
- 3.11. Although not a formal legal requirement, evidence of effective practice which could usefully be included in the scheme might be:
- evidence of commitment from senior leaders
 - evidence of the link to the authority's priorities and business plans
 - the identification of individuals with clear responsibilities for taking action on the scheme or elements of the scheme
 - the allocation of specific budgets, for example, for consultation or information gathering
 - measurable and time bound indicators of progress towards the objectives
 - measures to strengthen the capacity of the authority to meet the duty
 - separate action plans for individual identifiable departments
 - details of how impact assessment will be incorporated into the authority's decision-making process
 - details of how the public authority will ensure the duty is met in procurement and partnerships.

Gathering and using information

- 3.12. In order to understand which of its functions have the greatest relevance to gender equality, a public authority will need to gather and use information on how women and men are affected by its activities. A public authority may already have this information, disaggregated by gender. This information will have a crucial role in helping the public

authority to determine its gender equality priorities, conduct effective gender impact assessments of policies and practices, and monitor progress towards its gender equality objectives. Information can be both quantitative and qualitative, and from a variety of sources.

- 3.13. The specific duties require each listed public authority to gather information on the effect of its policies and practices on men and women, and in particular:
 - the extent to which they promote equality between male and female staff
 - the extent to which the services it provides and the functions it performs take account of the needs of women and men.
- 3.14. Policies and practices are very broad terms, and cover every aspect of a public authority's activities and functions.
- 3.15. The specific duties also require the public authority to take into account any other information which it considers relevant. This might include, for example, the national level gender equality policies and documents which relate to their business – for example, Public Service Agreements, national policy frameworks in their sector, or existing research which indicates the major gender issues in their area of work.
- 3.16. In order to meet the gender equality duty, public authorities will have to set up systems, or adapt existing systems, to ensure they obtain and monitor the relevant information. In many cases this should involve disaggregating existing information; in some cases this may require the collection of new information. Information should be collected on the gender profile of service users, on staff, and on any other people, such as tenants, who may be affected by decision-making and policy functions.
- 3.17. Information may also need to be collected to compare the profile of potential staff or service users with actual staff or service users. For example, to analyse the gender aspects of an employment scheme, a public authority would have to compare the percentage of women in the scheme with the pool of economically inactive or unemployed women relative to men.
- 3.18. Setting up these systems or adapting existing systems may be a significant task initially, in order to develop the evidence base for the initial scheme. It will, however, have major benefits in improving the performance management of the organisation overall. It is recommended that public authorities ensure their systems allow them to cross-reference information by ethnicity, disability, age and other categories, so that there is evidence of any issues for different groups of women and men.
- 3.19. Public authorities which do not already have data might look at collecting information in the following areas:
 - gender differences in service use – needs, expectations, barriers, satisfaction rates, outcomes
 - balance of women and men in key decision-making bodies, including public appointments
 - the gender profile of their staff, including analysis of patterns for part-time staff and those with caring responsibilities

- the extent and causes of the gender pay gap in the authority for full-time and part-time staff – including data on pay systems, the impact of caring responsibilities and occupational segregation (see paras 3.40–3.56)
 - the prevalence of harassment and sexual harassment of staff and service users, the number of formal complaints and the outcome of complaints
 - return rates of women on maternity leave and whether they are returning to jobs at the same level of responsibility and pay
 - issues and barriers affecting transsexual staff and potential staff.
- 3.20. Quantitative monitoring is likely to be difficult in relation to transsexual staff or job applicants because of very low numbers and privacy concerns. Staff and job applicants should be told why the information is being collected and what it will be used for and be assured of confidentiality and genuine anonymity. They should also be told that they are under no obligation to give such information. Further advice can be sought from Acas and transsexual groups.
- 3.21. Quantitative data can be supplemented by qualitative information from consultation with stakeholders, including voluntary sector groups and trade unions, and from focus groups or other sources.
- 3.22. The duty is not just about collecting information, however, but analysing and using it, so that public authorities know where they are being successful and where they need to take action. For example, information may indicate that very few men are accessing flexible working policies, relative to the proportion of women staff who do so, so a public authority may want to take steps to support more men to work on a flexible basis.
- 3.23. Once enough information has been collected to give a picture of gender equality priorities across the public authority, priority indicators in key areas should be identified for annual monitoring to allow the public authority to meet the specific duty to review progress.

Using data to develop the Women's Offending Reduction Programme – Home Office

Women make up 6% of the prison population and just one in five of known offenders¹ and are therefore often forgotten in debates around criminal justice policy. However, between 1992 and 2002 the male prison population increased by 50%, while the female prison population increased by 173%.² 71% of women sentenced to prison in 2002 received a sentence of less than 12 months.³ 55% of women in prison have at least one child under 16.⁴ In 1993 there was one female suicide in custody, in 2003 there were 14.⁵ Half of women in prison have experienced domestic violence compared with 25% of the female population.⁶ Women are twice as likely as men to have received help for mental or emotional problems in the twelve months prior to custody and more likely to have a serious mental illness.⁷

¹ www.homeoffice.gov.uk/rds/pdfs2/s95women03

² www.homeoffice.gov.uk/rds/pdfs2/s95women03

³ www.homeoffice.gov.uk/rds/pdfs2/s95women03

⁴ Social Exclusion Unit Report (July 2002): Reducing Re-offending by Ex-prisoners.

⁵ www.homeoffice.gov.uk/rds/pdfs2/s95women03

⁶ Home Office & Prison Service, *Abuse, Interventions and Women in Prison: A Literature Review* (London, Home Office, 2003).

⁷ Department of Health, *Mainstreaming Gender and Women's Mental Health* (London, Department of Health, 2003).

The Women's Offending Reduction Programme seeks to co-ordinate work across government departments and agencies to ensure that policies, services, programmes and other interventions respond more appropriately to the particular needs and characteristics of women offenders. A number of government departments, agencies and organisations are 'stakeholders' in the Programme. By ensuring the delivery of a co-ordinated multi-agency response to women's offending, the Programme seeks to tackle the variety of factors which can affect why women offend, including poor housing, mental health problems, substance misuse, abuse, child care, education and employment.

By gathering data on the patterns and trends in women's offending, sentencing and the characteristics of women offenders, they are better able to identify issues and to track the progress of their work. The ultimate measure of success of the Programme will be a reduction in offending by women and fewer women held in custody.

Consultation

- 3.24. The specific duties require listed public authorities to consult stakeholders when preparing a scheme. The requirement is to consult employees, service users and others (including trade unions) who appear to the authority to have an interest in the way the authority carries out its functions.
- 3.25. In addition, the scheme itself must include an outline of the actions which the authority intends to take or has taken in order to consult.
- 3.26. By consulting stakeholders, public authorities will be able to:
- build up a better picture of the most important gender issues in their work
 - gather evidence to use in determining priorities and in the gender impact assessment process
 - get feedback on their initial draft objectives
 - develop greater ownership and understanding of their gender equality objectives
 - improve accountability to their staff, service users and the general public.
- 3.27. Consultation will be especially important where one sex is under-represented in the formal decision-making processes of the public authority.
- 3.28. Using the information gathered during consultation will also be beneficial in conducting impact assessments, gathering evidence and monitoring progress. Public authorities may choose to consult stakeholders again at any relevant stages of the implementation or review process, although there is no legal requirement to do so.
- 3.29. The extent of consultation should be appropriate to the size, remit and resources of the authority and there is no prescribed means of carrying it out. Public authorities are free to adapt their existing processes of public consultation. It is important to remember, however, that the duty is to consult on gender equality. Women and men (and, where appropriate, girls and boys) should both be consulted, but public authorities will have to ensure that the consultation process gives adequate attention to issues of gender

equality, and any questions are structured in such a way as to bring out any potential differences in views between women and men, or between groups of women and men.

- 3.30. It is also important that women and men are enabled to participate fully in a consultation process, in order to get a full picture of their concerns. Some women may be less likely to attend, or to speak out at a traditional public meeting if they do not feel sufficiently confident, if their community discourages women taking up public roles, or if there are language barriers.
- 3.31. Where one sex has been under-represented or disadvantaged in a policy area, service or employment issue, public authorities may need to make special efforts to encourage participation. For example, women have rarely been involved in decision-making on regeneration. Similarly, men may not have been previously included in discussions on childcare services. There may also be particular barriers to participation where a minority group has experienced multiple disadvantages, for example, on the grounds of ethnicity and sexual orientation. Public authorities may wish to consult such groups in a single-sex or group-specific environment.
- 3.32. It is recommended that consultation on employment issues with the transsexual community is conducted separately, although they should also be actively encouraged to participate in mainstream consultation processes.
- 3.33. Voluntary sector organisations, such as women's groups and men's groups, are likely to be useful sources of information through consultation. Public authorities should bear in mind, however, that such organisations may have limited capacity and resources and may need support to develop their capacity to engage with the process.

Overcoming consultation fatigue

One problem that has been faced in the implementation of positive equality duties in Northern Ireland is 'consultation fatigue', with community and voluntary groups being overloaded with lengthy consultation documents. In its review of the implementation of the duties, the Equality Commission for Northern Ireland (ECNI) stated that there was "consensus that blanket mail shots to everyone on a public authority's consultation list are rarely appropriate and should not be routinely advocated".

One means of tackling 'consultation fatigue' is to ensure that consultation is 'joined-up' within organisations, so that there can be one consultation exercise on related policies with affected groups. The ECNI has also recommended that "a number of public authorities should consolidate consultation exercises where possible on the same, or similar, policies". Health authorities in Northern Ireland undertake a region-wide equality impact assessment (EQIA) timetable so that each policy area is subject to equality impact assessment by all health authorities at the same time. This joined-up approach enables one consultation exercise for each EQIA.

Prioritising and setting gender equality objectives

- 3.34. The purpose of producing the scheme is to bring about change. It is therefore important that public authorities focus on achieving outcomes – specific identifiable improvements in policies, in the way services and functions are delivered and in the gender equality outcomes for employees. Focussing on outcomes rather than processes will be of

benefit to smaller public authorities, which may not necessarily have the resources to undertake large-scale processes.

- 3.35. The specific duties require listed public authorities to ensure that their schemes set out overall objectives that the authority has identified for meeting the duty.
- 3.36. The duty does not prescribe which objectives should be chosen and it is up to the authority to select the priorities for action, in consultation with service users and employees, and taking into account all relevant information.
- 3.37. In deciding priorities for action, public authorities will also need to consider the resource implications – a major deep-seated inequality may take significant staff and cash resource to correct. It may be, however, that it is so clearly a significant gender inequality issue that not to address it could lay the public authority open to enforcement action by the EOC or CEHR.
- 3.38. The priorities are intended to cover a three-year period. It will clearly not be possible to address and resolve all issues of gender inequality in that 3 year period, but the requirement to have due regard means that public authorities are expected to begin to address the most significant problems.
- 3.39. Appropriate weight must be given to the three elements of the duty, as set out in Chapter 2, across all of the authority's functions. In determining priorities, therefore, public authorities must review questions of harassment, discrimination and the promotion of gender equality across employment, service provision, public functions and any other functions. In addition, they must take into account services and functions that are contracted out.

Objectives to address the gender pay gap

- 3.40. The general duty includes a requirement to have due regard to the need to eliminate discrimination that is unlawful under the EqPA. The specific duties require listed public authorities, when setting their overall objectives, to 'consider the need to have objectives that address the causes of any differences between the pay of men and women that are related to their sex'.
- 3.41. These requirements, taken together with the specific duty to collect and make use of information on gender equality in the workforce and the duty to assess the impact of policies and practices, mean that listed public authorities have to undertake a process of determining whether their policies and practices are contributing to the causes of the gender pay gap. This should be done in consultation with employees and others, including trade unions.
- 3.42. The gender pay gap is determined by calculating women's overall average pay as a percentage of men's. The main factors which contribute to this gap are:
 - discrimination, including pay discrimination (which is often inadvertent, but nonetheless unlawful)
 - the impact of women's disproportionate share of caring responsibilities (which often results in women undertaking part-time work which is often poorly paid and often restricts career continuity and progression)

- the concentration of women in particular occupations ('occupational segregation'), usually characterised by lower levels of pay than in those numerically dominated by men.
- 3.43. The first step for a public authority considering the need for pay objectives should be to gather information to ascertain if there is a gender pay gap in its workforce. If there is, the authority should gather the information needed to identify the main cause or causes of that gap. These steps will enable it to give proper consideration to whether pay objectives are needed, and help it identify the causes those objectives may need to address. The size of the pay gap and the relative significance of each of the three causes will vary between different public authorities.
- 3.44. If a public authority fails to demonstrate that it has adequately collected and analysed information to establish whether or not there is a gender pay gap in its workforce, or fails to take action if there is a problem, it risks non-compliance with the duty, and subsequent enforcement action. Public authorities that do not set their own pay systems will still be expected to gather information and take appropriate action on any causes of the gender pay gap within their organisation which remain within their control.
- 3.45. Public authorities must be able to demonstrate that they have considered the need to have objectives that address the gender pay gap. For this reason, if a public authority does not include such objectives it should give reasons for that decision in its scheme. This might include providing evidence that there is no gender pay gap within its workforce, or within any wider group of women and men who are affected by its functions as an organisation, or that the alternative objectives which it has chosen have greater significance for gender equality. Public authorities should bear in mind, however, that pay discrimination is unlawful, and the general duty requires them to have due regard to the need to eliminate unlawful discrimination.

Pay discrimination

- 3.46. In order to fulfil the general duty to have due regard to the need to eliminate discrimination that is unlawful under the EqPA, a public authority must be able to demonstrate that it has considered the need to take action on pay discrimination.
- 3.47. The gender equality duty does not require public authorities to undertake equal pay reviews. No specific course of action is prescribed to tackle pay discrimination. The statutory Code of Practice on Equal Pay recommends, however, that the most effective way of establishing whether a public authority's pay policies and pay systems are discriminatory is to undertake an equal pay review.

The fundamental components of an equal pay review are:

- comparing the pay of women and men doing equal work. Here employers need to check for one or more of the following: like work; work rated as equivalent; work of equal value - these checks are the foundation of an equal pay review
- identifying any equal pay gaps, including by differences between part-time and full-time workers' pay
- eliminating those pay gaps that cannot satisfactorily be explained on grounds other than sex.

The Code of Practice on Equal Pay and supporting toolkits are the recommended tools for undertaking this process. These can be found at www.eoc.org.uk

- 3.48. A public authority that has undertaken a pay review, containing the elements described above, in the preceding four years may not need to repeat it, unless it has undergone significant changes to its workforce, as it should already have evidence of the situation in its organisation and should be taking action.
- 3.49. Public authorities may also choose to collect pay information across a selected sample of their staff, for example administrators, manual workers, or departments or units such as IT or physiotherapy, to see if women and men carrying out the same jobs or jobs of equal value are receiving equal pay. Given the requirement to consult, any such approach should be discussed with the relevant trade union. Sampling may indicate a problem which suggests the need to proceed to a full pay review.
- 3.50. If a public authority decides not to undertake a full pay review, it may be appropriate for it to carry out a screening process, for example, to address areas known to pose a high risk of pay discrimination. These will include:
- starting salaries: checking whether women and men who have been recruited to the same jobs or jobs of equal value are being appointed on the same starting salary and whether any patterns are related to sex-based factors
 - progression: whether unjustifiably long pay scales are inadvertently discriminating against women (who may be less likely to have continuous service)
 - bonus payments: whether bonuses are paid, or higher bonuses are paid, in jobs where men predominate.
- 3.51. Many public authorities, such as schools, do not set their own pay systems. They are legally liable, however, under the EqPA, for the implementation of those pay systems. Some are likely to find the screening of high-risk factors, as set out above, which they, as employers, have control over, particularly useful in complying with the duty. Schools should ensure that decisions made within the school, which have an impact on an individual's pay (such as the allocation of Teaching and Learning Responsibility payments) are free of discrimination. Where a public authority does not set its own pay system, any pay review of that system would often be more appropriately carried out at a higher level (for example Local Education Authorities for schools).
- 3.52. Where public authorities do not set their own pay systems, but an authority becomes aware that there are elements in that system which are causing, or risk causing, pay discrimination, it is recommended that the public authority should alert the relevant pay body. The remit of pay review bodies in Great Britain includes a requirement to seek to ensure non-discriminatory pay systems, and to develop systems that support diversity.

Caring responsibilities and occupational segregation

- 3.53. Public authorities should also gather evidence on the impact of caring responsibilities on their workforces. Based on that evidence and on consultation with employees and trade unions, they should consider whether it is appropriate to set objectives to address any relevant issues. Women are significantly more likely than men to work part-time, often because of childcare and other caring responsibilities. Part-time work in Britain is characterised by particularly low rates of hourly pay and reduced access to promotion and development opportunities. In addition, lack of availability of suitable childcare restricts women's employment choices. Support to female and male employees with

childcare responsibilities, through providing more flexible working and training opportunities or childcare provision or subsidy, will also contribute to the promotion of equality of opportunity between women and men.

- 3.54. Public authorities should also collect evidence on the extent of occupational segregation in their workforces. Based on that evidence and on consultation with employees and trade unions, they should consider whether it is appropriate to set objectives to address it. Employers who have strongly segregated workforces may be at higher risk of having equal pay claims taken against them. In a highly segregated workforce it can be easy for pay arrangements to evolve in which women are paid less than men when they are doing work of equal value, giving rise to equal pay tribunal claims.
- 3.55. Public authorities can check which issues are relevant to any gender pay gap in their organisation by:
- monitoring where women and men work in their organisation, what hours they work and at what grade. This will map any segregation by seniority and by types of work and will alert public authorities to the possible impact of caring responsibilities.
 - using any annual staff monitoring exercise to ask staff if they have caring responsibilities, and whether this is for children or for older people.

Closing the gender pay gap within the wider remit of a public authority

- 3.56. In addition to its functions as an employer, a public authority may have functions which have the potential to address the gender pay gap in a wider policy sense. This would be the case, for example, for a Regional Development Agency, a Learning and Skills Council or a local authority in its education functions. If this is the case, the public authority should also be considering whether it can address the causes of the gender pay gap within that wider remit where appropriate. This might include reviewing the high-level policy priorities of the authority overall, for example setting regional economic objectives that address the under-utilisation of the skills of part-time women workers. It might also include specific measures such as improving school careers advice so that boys and girls consider a wider range of career options, training women to fill areas of skills shortage in traditionally male-dominated areas and vice versa, or providing childcare support for male and female students in vocational training.

Gender impact assessment

- 3.57. A listed public authority must ensure that its scheme sets out the actions it has taken or intends to take to assess the impact of its policies and practices, or their likely impact, on gender equality. 'Policies and practices' covers all the proposed and current activities which the authority carries out, including its employment and service delivery functions.
- 3.58. The purpose of an impact assessment is twofold:
- to ensure that neither sex is disadvantaged by an authority's decisions and activities
 - to identify where public authorities can promote equality of opportunity between men and women.
- 3.59. Where a negative impact or a missed opportunity to promote equality of opportunity are identified, this will indicate to the public authority that, in order to meet the general

gender equality duty, it should have due regard to the need to modify the policy or practice.

- 3.60. The specific duty requires the assessment of existing policies and practices as well as ones which are developed subsequently. There will clearly be a significant number of current policies and practices which will need to be assessed, not all of which can be assessed in the early stages of the duty. It is recommended that public authorities set a timetable for assessing the impact of their principal activities over the period of the first three-year scheme.
- 3.61. For new policies and practices, impact assessments are most effective when they are carried out early in the decision-making process, in order to inform the process of policy-making and enable any necessary changes to the policy or practice.
- 3.62. Impact assessment is not an end in itself, but is merely the process which a public authority will go through in order to identify issues and act on the gender equality duty. As well as being a legal requirement for listed public authorities under the specific duties, gender impact assessment is also a useful technique for the implementation of the duty overall, because it allows public authorities to assess the relevance of gender equality to each of their functions.

Department of Health, NHS public authorities and universities – assessing gender impact in coronary heart disease.

Although most women believe that breast cancer is women's most pressing health worry, heart disease is a greater risk, causing some 20,000 deaths in the UK every year. Tests for coronary heart disease (CHD) are designed to be performed on men - yet the symptoms in men and women are different. This means that female symptoms are less well understood and less well identified. There is also evidence that women with chest pain are less often referred for full evaluation and diagnostic procedures. The Department of Health National Service Framework (NSF) for coronary heart disease recognises that rates of CHD vary by social circumstance, gender and ethnicity. A strategic health authority or primary health trust could use national level and local level information on this issue to assess the gender impact of its own policies and procedures on CHD, in prevention and curative care. A university might reappraise its clinical training to ensure it covers gender differences in symptoms and treatment.

- 3.63. Not all policies and practices will be equally relevant to gender equality. It is recommended that public authorities undertake impact assessment as a two-stage process, prioritising through initial 'screening' in order to identify the most relevant policies and practices to gender equality. Where remedial action may be needed, public authorities can take action to eliminate discrimination and harassment or promote equality of opportunity, based on the initial evidence from the screening, or may need to subject the policy to a more detailed assessment.
- 3.64. The specific duties do not prescribe a particular method of impact assessment – approaches are likely to vary depending upon the nature of the public authority and the degree of relevance to gender equality of each of its functions. Where the relevance of a function is high, the authority will have to take particular care to be able to demonstrate that it has met the general duty in exercising that function. Where evidence suggests the relevance is low, public authorities may not need to take further action.

- 3.65. Impact assessment does not necessarily have to be an onerous process, and smaller authorities, such as schools, should be able to set up small-scale and flexible processes. The key to the effectiveness of the process is good information and staff in relevant posts with the skills to be able to analyse the implications for gender equality.
- 3.66. The initial screening process could include:
- identifying the aims of the policy or practice – for most policies or practices this should be straightforward
 - considering the evidence – based on existing knowledge and data, will the policy or practice have a differential impact on women and men? Absence of data should not be a justification for assuming there is no differential impact
 - deciding whether to take remedial action based on available evidence, or to proceed to a full impact assessment.
- 3.67. Public authorities may wish to develop criteria for screening and for proceeding to full impact assessment, depending on the scale of their organisation, their remit and the aims of their gender equality scheme. Core questions could include:
- Is the policy or practice a major one in terms of size and significance for the authority's activities?
 - Is there any indication that, although the policy or practice is minor, it is likely to have a major impact on gender equality? This is not only a question of the numbers of people affected but of the seriousness of the potential impact, whether negative or positive.

The Greater London Authority (GLA) has developed an Equality Impact Assessment Tool. It is part of the GLA's project management methodology that projects with a budget of over £100k must go through an equality impact assessment (EQIA). In addition, the GLA has identified the following projects and policies as requiring an EQIA:

- All Mayoral strategies and all best value reviews.
- Policies and projects that each of the GLA's directorates identify as requiring an EQIA, as part of the business planning process each year. These should be policies and projects that:
 - are of relevance to the GLA's duty to promote race equality (because of the statutory duty)
 - and are primary high level functions, rather than support functions or sub-projects
 - and are in their initial planning stage or undergoing a revision.

Although only the projects and policies that meet these criteria must have an EQIA, GLA staff leading on any project, including those with budgets below £100K, are told to seriously consider carrying out an EQIA at the planning stage.

- 3.68. Additional useful screening questions might include:
- Is there any evidence that women and men have different needs, experiences, concerns or priorities in relation to the issues addressed by the policy or practice?

- Is there evidence that particular groups of women or men have particular needs etc. in relation to this policy or practice? For example, women from a particular ethnic group or men from a particular age group or, for employment functions, transsexual staff or job applicants.
 - Of those affected by the policy or practice, what proportion are men and what proportion are women?
 - If more women (or men) are likely to be affected by the policy or practice, is that appropriate and consistent with its objective?
 - Where the policy or practice is intended to achieve a particular outcome, what is the evidence on the likely outcomes for men and for women?
 - Could the policy or practice unintentionally disadvantage people of one sex or the other or, for employment functions, could it disadvantage transsexual women and men? It is essential to consider not just the intended consequences of the policy or practice but also any unintended consequences and barriers that might prevent it being effective for one sex or the other.
- 3.69. Consulting stakeholders will be of assistance to the public authority in determining criteria for proceeding to a full impact assessment and in conducting the full process.
- 3.70. For full gender impact assessment, public authorities are likely to need more detailed baseline data. It will also be useful to have a process for consulting on the policy or practice. The EOC has produced guidance on the full process of impact assessment.
- 3.71. When making decisions on whether to amend a policy or practice to prevent unlawful discrimination or promote equality of opportunity, it is important to remember that a policy or practice may have a differential impact on women and men but that in itself is not enough to require amendment. The test of whether action needs to be taken is whether there is an adverse impact on one sex, and how serious that adverse impact may be. For example, a public authority might expect women to access its childcare services more than men do – a differential impact – but would need to consider whether this was having an adverse effect on men. It might do this by obtaining information on the extent of demand or need for those services from men.
- 3.72. Public authorities should expect to find evidence of differential impact on women and men, given the extent of differences in how women and men work and access services. In their analysis of action which needs to be taken, however, public authorities may need to question and challenge stereotypes, to ensure that they have due regard to the need to promote equality of opportunity between women and men.

The One Parent Families Support and Information Network (now known as the Centre for Separated Families), based in York, is a leading organisation working on behalf of separated families, with a focus on gender and poverty. They reviewed their services to identify gaps in service provision and realised that, although 9% of their registered lone parents were male, only 2% of those using their services were male. The organisation reviewed their structures and outputs and, as a result, reserved a place for a male lone parent on the board of trustees, and actively recruited male members of staff and volunteers. They also changed their recruitment and interview procedures to screen out assumptions about men. The work stemmed from their commitment to equal opportunities and was supported by strong leadership. Everyone from trustees to service users took part in training and was supported throughout it.

The project set up a men's project with the support of Oxfam. At the beginning, the men wanted to meet other men bringing up children on their own, but they also did not want to impose upon the women's space. The men's project was able to provide them with space and reassurance when some of the men were uncomfortable or nervous about asking for help, about the risk of being seen to fail, or about social services involvement.

(This example is taken from the voluntary sector and is intended to illustrate possible approaches, not to imply that all voluntary sector organisations are subject to the duty.)

- 3.73. Impact assessment is a requirement for the race and disability duties also, and public authorities may wish to bring the three processes together. To meet the requirements of the gender duty, however, public authorities will need to pay specific attention to developing the evidence base on gender, and to ensuring effective analysis of the implications for gender equality.
- 3.74. Public authorities will need to ensure the effectiveness of their impact assessment process for providing due regard to gender equality. They will need to review the effectiveness of this process when revising their scheme every three years, and should consider doing this on a more regular basis, particularly in the early stages. It will be particularly important to demonstrate that the system is leading to changes in the way in which policy and practices are developed where necessary. Publishing this information, for example in reporting on the gender duty in the public authority's main annual report, will build the confidence of stakeholders in the robustness of the authority's approach to gender equality.

Implementing the scheme

- 3.75. Listed public authorities are expected, within the three year period, to implement:
- their actions for gathering and using information
 - the objectives in their scheme.
- 3.76. If a public authority does not comply with any specific duty imposed by the Order, including implementing the elements indicated above, the EOC or CEHR may issue a compliance notice (see Chapter 4 for further information about enforcement).
- 3.77. The public authority will not be under an obligation to implement their actions for gathering or using information or to implement the scheme objectives if, in all the circumstances of the case, it would be unreasonable or impracticable for it to do so. The words 'unreasonable' and 'impracticable' are intended to relate to particular and unforeseen circumstances. For example:
- where there are particular difficulties with implementing objectives in the scheme but these difficulties could not have been foreseen, then it is likely to be unreasonable to have to implement them
 - where costs associated with an action unexpectedly escalate so as to be out of proportion to the duty, then it is unlikely to be practicable to implement the duty.
- 3.78. It is important, however, that public authorities consider other solutions where it is not reasonable or practicable for them to carry out a particular part of the scheme. Once barriers to equality have been identified, an authority will need to address them,

considering alternative methods of overcoming them if those proposed originally are not practicable or reasonable.

Annual reports

- 3.79. Listed public authorities must take such steps as are reasonably practicable to publish annually a report, summarising the actions they have taken to implement their scheme objectives. This report can be published as a separate document or within another published document, for example, the public authority's main annual report.

Reviewing and revising the scheme

- 3.80. Listed public authorities have an obligation to review and revise the scheme every three years. It is recommended that this should involve a review of progress to date and of the appropriateness of the previous scheme objectives, with a view to continuous improvement in the implementation of the duty. Evidence for this process would include the information gathered to date, the results of impact assessments, and any feedback from stakeholders on the effectiveness of the preceding scheme.
- 3.81. In preparing the new scheme, public authorities are required to collect and make use of information, and to consult stakeholders as before. Stakeholders can also usefully be involved in the review of the previous scheme, although this is not a legal requirement.

Chapter 4: Enforcement

Helping public authorities meet the gender equality duty

- 4.1. The EOC and subsequently CEHR will work with major players in the public sector, particularly key intermediary bodies and inspectorates, to:
 - develop guidance and good practice
 - monitor and spread good practice
 - provide practical guidance
 - monitor progress and compliance with the duty.
- 4.2. The EOC will be issuing non-statutory guidance to supplement this Code, to cover particular parts of the public sector, aspects of the duty such as gender impact assessment and how the duty applies to procurement.
- 4.3. The extent to which public authorities have complied with the duty is likely to be assessed by the EOC on the following criteria:
 - Information: does the public authority have the information which allows it to understand the impact of its work on women and on men (including transsexual women and men in respect of employment and vocational training – including further and higher education.)?
 - Involvement: have the relevant people inside and outside the authority been involved in providing information and identifying gender equality priorities?
 - Transparency: has information on decision-making processes, priorities, actions and progress been widely available through appropriate channels and in a variety of formats?
 - Proportionality: in addressing the duty, has the public authority put its effort and resources where they will have most impact on gender equality (and have they done enough to find out what the most significant issues are)?
 - Effectiveness: has action been taken and has it delivered the required outcomes, leading to less discrimination and greater gender equality?
- 4.4. The EOC and CEHR will use their promotional and enforcement powers to ensure public authorities meet the gender duty. This Chapter explains the relevant powers in more detail.

The role of audit and inspection bodies

- 4.5. Agencies that audit or inspect public authorities are bound by the duty to have due regard to the need to eliminate unlawful discrimination and harassment and promote equality of opportunity between men and women in all aspects of their work. What would be required of an audit or inspection body in fulfilling this duty will depend upon the role and scope of that body, but bodies with a broad role will need to ensure that the

duty becomes an integral part of the inspection/audit process, built into their inspection regimes and informing their judgements on what constitutes good performance. In particular, where appropriate, they will need to:

- Review inspection and auditing methods and performance indicators, to ensure that they meet the duty and enable judgements to be made as to whether public authorities are complying with the duty.
- Advise public authorities on developing effective gender equality schemes, action plans and monitoring arrangements.
- Identify and disseminate best practice in respect of the gender equality duty.
- Improve research surveys and data collection in order to provide useful data for public authorities to consider when analysing their performance of the duty, and to improve accountability to the public.

What happens when public authorities fail to meet the gender equality duty

- 4.6. The EOC and CEHR have formal powers of enforcement which they will use if they have evidence that public authorities are not complying with the duty. Before undertaking either of the enforcement procedures set out below, the Commissions would expect to engage in informal correspondence and communication with the public authority concerned, giving non-compliant authorities the opportunity to comply without proceedings.
- 4.7. The procedures set out below are likely to be used when preliminary means of communication have resulted in no or insufficient progress.

Enforcement of the general and specific duties via compliance notices

S76D SDA (margin note)

- 4.8. If a public authority does not comply with its specific duties, it could face enforcement action by the EOC (and subsequently from late 2007 by the CEHR).
- 4.9. S76D of the Sex Discrimination Act empowers the EOC to serve a compliance notice on an authority that is failing to comply with the specific duties. The notice will state that the authority must meet its duties and tell the EOC within 28 days what it has done to comply with the duties.
- 4.10. In the compliance notice, the EOC can also require the authority to give it written information of steps taken for the purpose of complying with the duty. The notice will state the time by which the EOC should receive the information (which should not be later than the end of the three months, beginning with the day on which the notice is served). The EOC cannot ask for more information than a public authority would have to provide during High Court proceedings. For example, information subject to legal privilege, such as correspondence between a public authority and its solicitor relating to a discrimination claim brought by an individual against the authority, would not have to be provided.
- 4.11. If the EOC thinks that a public authority on which a notice has been served has failed to comply with the specific duties or to provide the EOC with any information required by

the notice, the EOC may apply to a county court for an order requiring the authority to comply.

S32 Equality Act 2006 (margin note)

- 4.12. The CEHR has powers to issue compliance notices in respect of a failure to comply with the general duty, as well as a failure to comply with the specific duties:
- These notices can require public authorities to provide information on how they intend to comply with the general or specific duties, including information on what steps they intend to take or propose to take to comply with the duties.
 - CEHR may not issue a notice requiring a public authority to comply with the general duty unless the CEHR has carried out an assessment and the notice relates to the results of that assessment. See Appendix G for details on the assessment process.
 - If a public authority has failed to comply with a requirement of the notice either to comply with the duty or provide information, the CEHR may apply for a court order requiring compliance. It may not, however, apply to the court until a period specified in the original notice has expired.
- 4.13. The court may grant the order in the terms that the EOC or CEHR applied for or in more limited terms. If the court makes an order and the authority does not abide by it, the authority may be found to be in contempt of court.

S31 Equality Act (margin note)

- 4.14. In addition to these powers, the CEHR will have the power to conduct an assessment to determine whether a public authority has complied with the specific duties. It may choose to do so before issuing a compliance notice, but is not obliged to do so.

Enforcement of the general duty via judicial review

S30 Equality Act 2006 (margin note)

- 4.15. If a public authority (including a private or voluntary organisation exercising public functions) does not comply with the general duty, its actions or failure to act can be challenged through an application to the High Court for judicial review. An application could be made by a person or group of people with an interest in the matter, or by the EOC or (from late 2007) the CEHR.

Chapter 5: Procurement and partnerships

Procurement

- 5.1. Procurement is the process by which a public authority enters into a contract with an external contractor to carry out works or provide goods or services. The term encompasses the full range of public authority contracts, including private finance initiative (PFI) projects and public private partnerships (PPP).
- 5.2. The gender equality duty applies to those functions which are carried out through procurement as well as those which are carried out directly by the public authority itself. The procurement process is important to the effective implementation of the general duty because public authorities enter into large numbers of contracts with private and voluntary organisations for goods, works and services.
- 5.3. Where a contractor is carrying out a public function on behalf of a public authority, the legal liability for the gender duty in relation to that function remains with the public authority which contracts out the function. (For details of when contractors are also subject to the duty, see Appendix A.) This means that public authorities will need to build relevant gender equality considerations into the procurement process, to ensure that all the public authority's functions meet the requirements of the statutory duty, regardless of who is carrying them out.
- 5.4. The duty requires public authorities to have due regard to the need to eliminate unlawful discrimination and harassment and to promote equality of opportunity between men and women. This means that the weight given to gender equality should be proportionate to its relevance to a particular procurement. (See Chapter 2 for more information on proportionality and relevance.) The EOC will produce supporting guidance on procurement.
- 5.5. It is recommended that public authorities take the following steps to assist them in meeting the gender equality duty where contractors provide goods, works or services on their behalf.
- 5.6. **Preliminary stages: identifying need, setting specification and invitations to tender:**
 - Provide training for all staff involved in procurement work so that they fully understand the provisions of the SDA and Equal Pay Act 1970 (EqPA), including the duty, where relevant to their work, and what they need to do to ensure compliance.
 - Use resources such as departmental equality teams, the Office of Government Commerce's 'Social Issues in Purchasing' guidance and tools and information from the EOC's website (including guidance on Gender Impact Assessment) to ensure that all procurement is conducted consistently with the public authority's statutory gender equality duty.
 - The relevance of gender equality issues to a specific procurement contract should be identified at the beginning of a procurement, when identifying need and setting the business case, and reflected as necessary in the contract notice and contract documents, including the technical specifications and the terms and conditions of the contract, in accordance with UK and EC procurement rules.

- Where appropriate, relevant stakeholders should be invited to feed into the process of drawing up the specification to help inform and define the requirement.
- As permitted by regulation 38 of the Public Contracts Regulations 2006, it is recommended that public authorities seriously consider including, in works or services contract documents, information as to where contractors may obtain details of their employment and working conditions obligations under the SDA, the EqPA and the gender equality duty.
- If the above information has been provided, public authorities must⁸ request that tenderers or candidates indicate, in preparing their tenders or in negotiating the contract, that they have taken into account their employment obligations under the SDA, EqPA or equivalent European legislation. Public authorities may wish to refer contractors to where they may obtain advice in this regard.

Selection stage and award stage

- Consider the technical skills and capabilities of candidates where they are relevant to the contract and linked to gender equality, for example staff management training.
- Regulation 23 of the Public Contracts Regulations 2006 permits the exclusion of candidates or tenderers at the selection stage for relevant convictions or findings of grave misconduct (for example, sufficiently serious findings against them in an Employment Tribunal or County Court under the SDA or the EqPA). With a view to discharging the gender duty, it is recommended that public authorities exclude such tenderers/candidates, unless those tenderers/candidates can show, where appropriate, that effective steps have been taken to resolve the issue. For example, they could be requested to set out what action they have taken to ensure that the discrimination is not repeated, such as amendment of discriminatory policies or practices.
- Ensure that the duty to have due regard to the need to eliminate unlawful discrimination and harassment and promote equality of opportunity between men and women is appropriately addressed and given due weight in the selection⁹ and award¹⁰ criteria in a way which is consistent with European Union procurement rules.

Terms and conditions

⁸ in accordance with regulation 38 of the Public Contracts Regulations 2006 and Article 27 Directive 2004/18/EC.

⁹ in accordance with regulations 23-29 of the Public Contracts Regulations 2006 and Articles 45-52 of Directive 2004/18/EC.

¹⁰ Article 53 of European Council Directive 2004/18/EC and regulation 30 of the Public Contracts Regulations 2006 state that the award of a public contract must be made on the basis either of the most economically advantageous tender from the point of view of the contracting authority based on criteria linked to the subject matter of the public contract in question, or the lowest price. The earlier judgement of Case C-513/99, *Concordia Bus Finland v Helsinki* must, in accordance with normal practice, be read in light of Directive 2004/18/EC. The case provides that, in awarding a contract, a public authority must ensure that such criteria are mentioned in the contract document or tender notice; that the criteria do not confer unrestricted freedom on the authority and that the criteria comply with all the fundamental principles of UK and EC law, particularly the principle of non-discrimination (between Member States).

- Include conditions that the contractor must comply with the anti-discrimination provisions of all equalities legislation.
- Include conditions to ensure compliance with the anti-discrimination provisions of all equalities legislation where contractors sub-contract the work to third parties.

Sample clause illustrating how equalities considerations could be incorporated into contract conditions in appropriate contracts:

Equalities Considerations

We are an equal opportunities employer and service provider. You must also be an equal opportunities employer and service provider and comply fully with equal opportunities legislation.

You will ensure that you do not discriminate against anyone unlawfully, or treat anyone unfairly, on the grounds of their sex, gender identity, marital, family or part-time status. You will also make sure that anyone acting on your behalf, your employees and sub-contractors involved in the Contract do not do so either, and that those involved in the management or operation of the Contract receive appropriate training on equal opportunities legislation and associated good practice.

- Where relevant to the contract, include performance conditions with which the contractor must comply to ensure that the public authority is able to discharge its general gender equality duty and, where applicable, specific duties.
- Where performance conditions as referred to above are specified in a contract, include performance conditions to ensure compliance where contractors sub-contract the work to third parties.
- Where relevant, specify in the contract what evidence the contractor needs to gather for the contracting-out authority to demonstrate the authority's own compliance with the general duty or specific duties.
- Include terms of contract providing for measures to address breaches of the gender equality conditions. These might include a requirement to develop an action plan to address any shortcomings. Stronger sanctions could include cancellation of the contract, or disqualification from future contracts or from the list of eligible tenderers until remedial action has been satisfactorily demonstrated.

Monitoring and review

- Ensure that the contractors fully understand any gender equality requirements of the contract.
- Monitor contractor performance against those requirements.

- Where breaches or underperformance are identified, for example, in reviews, ensure that the contractor agrees and implements an action plan to rectify the issue, or consider other sanctions as above.

General

- Seek legal advice if there is uncertainty as to how the duty might affect the design and process of a particular procurement.

Where contractors are subject to the gender duty directly, in tandem with the public authority

- 5.7. In certain circumstances, a private contractor may also be deemed to be providing a service of a public nature and therefore bound by the general duty¹¹. In such a case, the public authority which is contracting out services will nonetheless remain subject to the duty and can discharge this duty by:
- ensuring that it has due regard to the need to eliminate unlawful discrimination and harassment and promote equality of opportunity in the procurement process
 - ensuring that contractors adequately discharge the duty on behalf of the public authority
 - monitoring the contract.

Partnerships

- 5.8. Public authorities may be involved in partnerships in order to better deliver their services – for example, community safety partnerships or early years development and childcare partnerships.
- 5.9. Where those partnerships do not have a separate legal identity in their own right, they will not be bound collectively by the gender equality duty. Nevertheless, public authorities that are involved in partnership work with other public authorities, or with private or voluntary sector organisations, are still responsible for meeting their gender duty and any specific duties.
- 5.10. In practice, this will mean that a public authority working within a partnership will need to secure agreement from its partners to arrangements for planning, funding and managing joint work that will allow it to meet its statutory gender duty.

The Crime and Disorder Act 1998 as amended by the Police Reform Act 2002 sets out statutory requirements for responsible authorities to work with other local agencies and organisations to develop and implement strategies to tackle crime and disorder and misuse of drugs in their area. These statutory partnerships are known as Crime and Disorder Reduction Partnerships (CDRPs) or Community Safety Partnerships in Wales. The responsible authorities are:

- the police
- local authorities

¹¹ See Appendix A for further details on when a private contractor would itself be bound by the general duty. In such cases, the private contractor should follow the procedures and guidance set out in Chapter 2.

- fire authorities
- police authorities
- local health boards in Wales, and
- primary care trusts in England.

Working together these authorities are required to carry out an audit to identify crime and disorder and misuse of drugs problems in their area and develop strategies that deal effectively with them. Partner organisations are required to work in co-operation with local education and probation authorities and invite the co-operation of a range of local private, voluntary, other public and community groups including the community itself.

The public authorities who are statutory partners in CDRPs/Community Safety Partnerships are subject to the gender duty.

Chapter 6: Single-sex activities

The legal status of single-sex activities

- 6.1. As mentioned in Chapter 2, public authorities must satisfy themselves that any approach to single-sex activities complies with the Sex Discrimination Act 1975 (SDA). The legal provisions are different for education, for goods, facilities or services, and for public functions. The following paragraphs set out the main considerations, with additional supporting detail in Appendix F.

Single-sex provision in education

S22 and S26 SDA

- 6.2. It is unlawful for schools, colleges, universities or any other educational establishments to discriminate, either directly or indirectly, in the way they treat or admit pupils and students (subject to the exceptions listed below). This means, for example, that in mixed schools, it is unlawful to provide classes for only one sex where this would amount to less favourable treatment of the other sex.
- 6.3. Single-sex educational establishments are legal, however, and may discriminate in admissions.
- 6.4. Sex segregation is not expressly prohibited by the SDA and it is therefore potentially lawful to provide separate lessons in single-sex groups for boys and girls in a mixed school provided that there is no question of one sex receiving 'less favourable treatment'. Denying girls the same opportunities as boys, and vice versa, will usually amount to less favourable treatment. Therefore any facilities, benefits, or services provided must ordinarily be available to both sexes and provide equal opportunities. Provided that this test is met, it would be legally possible to provide segregated classes on, for example, sex education.
- 6.5. The provision of additional classes for one sex only in a mixed school is unlikely to be lawful, however, if the opposite sex does not have access to equivalent facilities, benefits or services. This is because it can amount to less favourable treatment, even if the motive behind the idea is well-intentioned, because it denies opportunities to the opposite sex.
- 6.6. This means, for example, that remedial classes in English for underperforming boys alone would not be lawful, unless the same help or opportunity is being given to any girls who are also underperforming. Participation in remedial classes to address underperformance would have to be based on objective criteria unrelated to sex, such as the previous test results of participants. If a school wished to run two sets of classes segregated by sex, however, one for underperforming boys, and one for underperforming girls, this would be permissible provided they were of like quality, in like manner and on like terms.
- 6.7. Where curriculum choices are being offered it is unlawful to offer different options to girls or to boys, as denying either sex the choice of all options is likely to amount to discrimination (unless covered by the positive action provisions detailed below).

- 6.8. The overriding consideration in all cases must be to ensure that girls and boys are not disadvantaged because of their sex and that they are provided with equal opportunities. Where public authorities are unclear on the legality of their proposed approach, it is recommended they seek legal advice.

S47 SDA (margin note)

Positive action in training provided by certain training bodies

- 6.9. There are limited exceptions under the SDA to allow women only (or men only) access to facilities for training. Under those provisions, it is permissible to restrict access to training to women alone (or men alone), to fit them for particular work, or encourage women only to take advantage of opportunities for doing that work, where the numbers of women doing such work in Great Britain were comparatively small at any time during the preceding twelve months. Where the numbers of women undertaking particular work in a local area is comparatively small, single-sex training may also be provided to women who are likely to take up that work in that area to help fit them for that work.
- 6.10. It is also lawful to provide single-sex training to women or men who have a particular need for training to fit them for employment, because they have been out of full-time employment while carrying out domestic or family responsibilities. It is also lawful to take those special training needs into account when selecting applicants for training in mixed-sex classes to fit them for employment.
- 6.11. Providing the above criteria are met, positive action in relation to access to facilities for training may include:
- training which is based on job sampling, work experience, 'taster' days with employers, work shadowing experience
 - training in a skill, for example carpentry, computer programming
 - career counselling and guidance for working women, or for those wishing to return to work
 - retraining into areas of skills shortage - especially suitable for women returners who did not have the opportunity of obtaining these qualifications at a school.
- 6.12. The positive action exception does not, however, permit discrimination prohibited by S6 of the SDA relating to applicants or employees and therefore it does not make it lawful to discriminate in recruitment. Any training actually regarded as employment is excluded from the positive action provisions.
- 6.13. See appendix F for positive action provisions relating to training by employers.

Single-sex provision of goods, facilities or services

S29 SDA (margin note)

- 6.14. It is unlawful for a provider of goods, facilities or services to the public, or a section of it, to discriminate, either directly or indirectly, in the way it treats women or men (subject to the exceptions listed below) by refusing to provide goods, facilities or services, or by providing services that are not of a similar quality, in like manner or on like terms as are normally offered by the provider in question. For example, entertainment and

recreation; professional services; the services of any local or other public authority; facilities for transport or travel; facilities for grants; and access to, and use of, public places.

S35 SDA (margin note)

6.15. It is permissible, however, to limit the provision of facilities or services to one sex in the following circumstances:

- Hospitals or establishments providing special care, supervision or attention. This would apply, for example, to nursing homes or psychiatric institutions. Women's refuges might fall within this exception if they were providing 'special care, supervision or attention' comparable to that provided at a hospital, as would rape crisis centres if they were providing medical or psychiatric care. The provision of housing for women with specific care support needs might also fall within this exception.
- Facilities or services where female users are likely to suffer serious embarrassment at the presence of a man (or vice versa). This exception potentially covers services such as group counselling or advice about matters such as sexual health, sexual offences or intimate personal health or hygiene; rape crisis centres and women's refuges may fall within this exception if they involve group provision of services involving intimate personal matters. The criterion of 'embarrassment' is likely to restrict coverage of the exception to situations involving intimate personal matters. Single-sex swimming or exercise sessions could potentially be covered by this section if it could be shown that users are likely to suffer serious embarrassment if users of the opposite sex are present.
- Places where the users are likely to be in a state of undress and might reasonably object to the presence of the opposite sex, such as facilities for separate male and female changing rooms and any group service involving intimate personal health and hygiene.
- Where physical contact is likely and people may reasonably object to contact with the opposite sex. This exception is likely to cover sports sessions involving a high degree of physical contact such as judo or wrestling, self-defence classes or group sessions in massage. The objection must be 'reasonable' and a low degree of physical contact is likely to be found to be unreasonable. For example, the fact that in first aid training there may be some physical contact between users is unlikely to mean that s35(2) permits the provision of single-sex sessions.

Sport and communal accommodation

S44 SDA Sport (margin note)

6.16. Competitive sporting activities can be restricted to one sex, where the average woman's physical strength puts her at a disadvantage to the average man. This is intended to allow separate sporting events where the physical differences between women and men render competition unfair. Where the sports sessions are not related to participation in competitions, it is not lawful to restrict them to one sex (unless another exception applies, for example on the grounds of reasonable objection to physical contact, as detailed above).

6.17. A local authority or school holding separate football training sessions for boys and girls could rely on section 44 SDA, provided that these were held with the formation of a team and participation in matches in mind. Sports sessions which do not relate to participation in competitions restricted to competitors of one sex will not be covered by s44 and will not be excluded (unless another exception applies, for example a reasonable objection to physical contact).

S46 SDA Communal Accommodation (margin note)

6.18. In certain circumstances it is lawful to discriminate in admission to communal accommodation, for reasons of privacy or decency related to the sleeping accommodation or the sanitary facilities. In considering whether this amounts to fair and equitable treatment of men and women, however, account must be taken of whether it is reasonable to expect the accommodation to be altered or further accommodation provided, and the frequency of demand or need for the accommodation.

The exercise of public functions

S21A(1) SDA (margin note)

6.19. Discrimination law has always applied to public authority providers of employment, education, housing and other services, *as long as* these services are of a similar kind to those that may be supplied by a private person. Case law established, however, that the SDA did not apply to acts done on behalf of the Crown that were of an *entirely different kind* from any act that would ever be done by a private person. The law has now changed, and Section 21A amends the SDA so that discrimination or harassment are prohibited when public authorities are carrying out public functions as well as when they are providing services to the public.

6.20. Section 21A applies to acts that a private person cannot do, such as:

- formulating or carrying out public policy (for example, devising policies and priorities in health, education and transport etc. or making decisions on the allocation of public money).
- exercising regulatory or law enforcement powers (for example: police powers relating to stop and search, arrests and detection of suspects; the regulatory and law enforcement powers of bodies such as Her Majesty's Revenue and Customs; local authority licensing functions; tax inspection and collection; trading standards activities).
- the exercise of a statutory duty or statutory powers or discretion in certain circumstances (for example, a Secretary of State refusing to give leave to enter or remain under immigration provisions).

6.21. Where the exercise of a statutory duty also entails providing a service (such as a local authority looking after children) it would not usually fall within s21A but will fall under the 'goods, facilities or services' provisions (see above and further below).

The relationship between SDA s21A (public functions) and s29 (goods, facilities or services)

6.22. It can sometimes be difficult to discern if a particular activity falls within s29 (goods, facilities or services) or s21A (public functions) and therefore it can be difficult to assess

what exceptions apply. Very fine distinctions have been drawn in case law. Although the exceptions within s21A refer to 'services', the vast majority of a public authority's services will fall within s29 (goods, facilities or services) or s22 (education), not s21A. Therefore, public authorities should note that the exemptions below for single-sex provision do not apply to services which fall within s22 or s29 SDA.

- 6.23. In order to determine whether a particular activity falls within s29, the crucial test is whether it can truly be said that the function in question constitutes a 'service to the public' (as opposed to, for example, discharging a statutory duty such as controlling immigration or collecting tax). The direct provision of services such as transport or recreational facilities clearly fall within s29.
- 6.24. Case law has indicated, however, that in certain circumstances a public authority may be performing a public function *and* providing a service at the same time. For example, it has been established that the Inland Revenue performs two separate activities – first a statutory duty of collecting tax and secondly a service of providing taxpayers with information regarding their entitlement to tax relief. Further, case law has found that the police are, in certain circumstances, providing a service (as opposed to discharging their statutory duty) when assisting or protecting victims of crime.
- 6.25. Public authorities may need to obtain legal advice if they are unclear whether a particular service falls within s29 or s21A SDA, and therefore which exceptions apply. Each case should be assessed on its own particular circumstances. This is important because a public authority must ensure that it is acting lawfully before providing a service on a single-sex basis.

Single-sex approaches to public functions

S21A(9) (8-13) SDA (margin note)

- 6.26. Discrimination in the exercise of public functions is lawful for:
- the provision of a service for only one sex where only persons of that sex require the service
 - the provision of separate services for each sex where a joint service would or might be less effective
 - the provision of a service to one sex only where: it is also provided jointly, and if it were provided jointly only it would or might be insufficiently effective
 - the provision of a service for one sex only where: if the service were provided for both sexes jointly it would or might be less effective and the extent to which the service is required by the other sex makes it not reasonably practicable to provide separate services for that sex
 - the provision of separate services for each sex in different ways or to different extents where: if it were provided for both sexes jointly it would or might be less effective, and the extent to which the service is required by one sex makes it not reasonably practicable to provide the service for that sex in the same way or to the same extent as for the other sex
 - action taken for the purpose of assisting one sex to overcome: a disadvantage (as compared with the other sex) or the effects of discrimination.

6.27. In practice, however, there will only be very limited occasions when a public authority is likely to be justified in exercising s21A functions on a single-sex basis. These might include for example, central government determining policy to address a single-sex issue, such as making policy decisions on allocation of resources for single-sex prisons.

The employment implications of single-sex provision

S7 SDA (margin note)

6.28. If a public authority makes a judgement that there is a legal case for providing services to one sex only or providing services to each sex on a separate basis, it does not automatically follow that those services should be supplied only by staff of the same sex as the users. In certain cases, the SDA does allow the employment of staff of one sex only as a Genuine Occupational Qualification (GOQ). Cases decided by the courts have concluded, however, that those instances should be extremely limited. Even where an employer could apply a GOQ to a job, they are not obliged to do so.

6.29. The most common reason for restricting a job to one sex only is to preserve decency or privacy because the job is likely to involve physical contact or where men are in a state of undress or using sanitary facilities and might reasonably object to the job being carried out by a woman (or vice versa). It can also apply where the holder of the job provides individuals with personal services promoting welfare, education or similar personal services and those services can most effectively be provided by a man (or woman, as the case may be).

6.30. Jobs may also be restricted to one sex:

- where a job is likely to involve working or living in a private home and a man might reasonably object to a female job holder (or vice versa) due to the degree of physical or social contact with, or knowledge of intimate details available to, the job holder
- where, because of the nature or location of the establishment, it is impractical for the job holder to live elsewhere than in premises provided by the employer, and the only such premises available are lived in, or normally lived in, by men and are not equipped with separate sleeping accommodation for women and sanitary facilities which could be used by women in privacy (or vice versa), and it is not reasonable to expect the employer either to equip the premises with such accommodation and facilities or to provide other premises for women
- where the nature of the place of work requires the job holder to be a man (or woman) because it is part of a hospital, prison or other establishment for men (or women) requiring special care, supervision or attention and it is reasonable having regard to the nature of the establishment that the job should not be held by a woman (or man)
- where the essential nature of the job requires a man for reasons of physiology (excluding physical strength or stamina) or authenticity in dramatic performances or other entertainment and the essential nature of the job would be different if it were carried out by a woman (or vice versa)
- where a job is likely to involve duties outside the UK where local law or custom prevent the duties being performed by a woman (or vice versa)
- where the job is one of two to be held by a married couple or civil partners.

- 6.31. Public authorities wishing to apply a GOQ should first consider their staffing situation overall as the exceptions outlined above will not be available when filling a vacancy if the authority already has sufficient male (or female) employees who are capable of fulfilling the duties in question, whom it would be reasonable to employ on those duties, to meet their requirements without undue inconvenience. GOQs may only be applied on a post-by-post basis and not on a blanket basis. It is recommended that expert advice is obtained before applying a GOQ. Further guidance on the requirements and procedure for employers for claiming a GOQ is available on the EOC website or through the Helpline and from late 2007, the CEHR website.

Developments in the law on single-sex activities

- 6.32. The Discrimination Law Review may lead to changes in the exceptions outlined in the sections above, and public authorities should keep up-to-date with changes in the law. Such information will be on the Women and Equality Unit website www.womenandequalityunit.gov.uk , the EOC website and, from late 2007, on the CEHR website.

Appendix A: **What is the definition of a public authority for the purposes of the general duty?**

For the purposes of the gender duty, public authorities are bodies whose functions are those of a public nature. The most obvious examples of this are government departments, local authorities, the police and the armed forces. They will generally possess special powers, be democratically accountable, be publicly funded in whole or in part, be under an obligation to act only in the public interest and have a statutory constitution. These bodies are sometimes referred to as 'pure public authorities'. The gender duty will therefore apply for example to:

- Ministers, government departments and executive agencies (such as the Home Office and its executive agencies, including the Prison Service, and the Immigration and Nationality Directorate).
- The National Assembly for Wales.
- Army, Navy and Air Forces of the Crown (subject to a limited exception relating to work with the Government Communications Headquarters).
- Local government including local authorities, fire authorities, local probation boards, regional development agencies, magistrates courts committees, passenger transport executives and licensing boards.
- Governing bodies of further and higher education institutions, colleges and universities.
- Governing bodies of educational establishments maintained by local education authorities (including schools).
- The National Health Service including NHS Trusts, Health Authorities and primary care trusts, Local Health Boards (Wales).
- Police, including Chief Officers of Police, police authorities and the Independent Police Complaints Commission.
- Inspection and audit agencies such as the National Audit Office, Wales Audit Office, Audit Commissions, Her Majesty's Inspectorate of Constabulary (HMIC), the Healthcare Commission, the Health and Safety Executive.
- Some publicly-funded cultural bodies or institutions such as Sports Councils and Big Lottery Fund.
- Other bodies such as the Criminal Injuries Compensation Authority, the Crown Prosecution Service, Courts and tribunals (though not for judicial acts), Prison Boards of Visitors, the Children and Family Court Advisory and Support Service, the Community Development Foundation, Visiting Committees for Immigration Detention Centres, the Youth Justice Board for England and Wales, the Sentencing Advisory Panel.

This is not an exhaustive list.

Equivalent public authorities in Scotland are also covered by the general duty. Further detail is provided in the Scottish Code of Practice.

Private bodies carrying out public functions

The Equality Act 2006 is designed to ensure that a wide number of authorities are subject to the gender duty in relation to the performance of public functions. 'Public authority' therefore includes any person who has functions of a public nature. This will include private bodies or voluntary organisations who are carrying out public functions on behalf of a public authority. An organisation will be exercising a public function where it is in effect exercising a function which would otherwise be exercised by the state – and where individuals have to rely upon that person for the exercise of that function. These bodies are sometimes referred to as 'functional public bodies'. Whether or not an organisation is exercising a function of a public nature will ultimately be a matter for the courts. As the law presently stands, a private body may be held to be performing public functions and thus subject to the gender equality duty in relation to those functions if:

- it is publicly funded
- it is exercising powers of a public nature directly assigned to it by statute; or
- it is taking the place of central or local government
- it is providing a public service
- its structures and work are closely linked with the delegating or contracting-out state body
- there is a close relationship between the private body and any public authority.

Additional factors which may be relevant in determining whether or not a body is carrying out a function of a public nature include:

- the extent to which the private body is supervised by a state regulatory body
- the fact of supervision by a state regulatory body.

For example, the following bodies are likely to be deemed to be performing 'functions of a public nature' in relation to their public functions, and therefore subject to the gender equality duty in relation to those functions:

- the privatised utilities
- private security firms managing contracted-out prisons
- GPs when providing services under contract to a Primary Care Trust.

In relation to a particular act, a person is not a public authority if the nature of the act is private (for example, a private company running a prison will not be covered by the duty in relation to its private activities such as providing security guards for supermarkets).

A pure public authority contracting out services will always remain subject to the duty. It is possible that a 'pure' public authority which is subject to the duty could also be contracting out services to a 'functional' public authority (i.e. a private organisation providing a service of a public nature). In this case, both bodies will be subject to the duty in their own right. If there is a breach of the general duty, the legal responsibility for this could rest, depending on the

circumstances, with either body. Actual responsibility would depend on the act which is the subject of the complaint, who was responsible for it and who was in breach of the general duty in respect of it. For example, a private prison might close down its childcare facilities for use by visitors, contrary to the terms of its contract with the Home Office. Whilst both the prison and the Home Office could be challenged in judicial review proceedings, the likelihood is that the Home Office would establish they had discharged their duty if they had included a requirement for childcare facilities in the contractual specifications. The private prison would be more likely to have difficulty in establishing that it had discharged the duty.

It is recommended that those authorities who may be carrying out functions of a public nature, but who are unsure whether they fall within the definition of a 'public authority' should safeguard their position by ensuring that they comply with the general duty in relation to those functions. It may also be advisable to seek legal advice on whether or not the gender equality duty applies in such a situation.

Appendix B: **Public bodies and functions which are exempt from the gender duty**

S76A(3) SDA 1975

The Act currently exempts the following public authorities from the gender duty:

- both Houses of Parliament
- the Scottish Parliament
- the General Synod of the Church of England
- the Security Service
- the Secret Intelligence Service
- the Government Communications Headquarters
- a part of the armed forces of the Crown which is, in accordance with a requirement of the Secretary of State, assisting the Government Communications Headquarters, or
- a person specified by order of the Secretary of State.

S76A(4) SDA 1975

In addition there are certain functions of public authorities which the Act excludes from being subject to the duty. The general duty does not apply to the exercise of:

- a function in connection with proceedings in the House of Commons or the House of Lords
- a function in connection with proceedings in the Scottish Parliament (other than a function of the Scottish Parliamentary Corporate Body)
- a judicial function (whether in connection with a court or tribunal)
- a function exercised on behalf of or on the instructions of a person exercising a judicial function (whether in connection with a court or a tribunal)
- a function specified by order of the Secretary of State.

Appendix C: The Sex Discrimination 1975 (Public Authorities) (Statutory Duties) Order 2006

STATUTORY INSTRUMENTS

2006 No.

SEX DISCRIMINATION

The Sex Discrimination Act 1975 (Public Authorities) (Statutory Duties) Order 2006

Made	November 2006
Laid before Parliament	November 2006
Coming into force	6th April 2007

The Secretary of State makes this Order in exercise of the powers conferred by sections 76B(1) and 76C(2) of the Sex Discrimination Act 1975¹². She has consulted the Equal Opportunities Commission in accordance with section 76B(2) of the Sex Discrimination Act 1975; she has consulted the National Assembly for Wales in accordance with section 76B(3)(a) of that Act; and she has consulted the Scottish Ministers in accordance with section 76C(6) of that Act.

Citation, commencement and interpretation

1. (1) This Order may be cited as the Sex Discrimination Act 1975 (Public Authorities) (Statutory Duties) Order 2006 and shall come into force on 6th April 2007 immediately after section 76A of the Sex Discrimination Act 1975¹³.

(2) In this Order -

“listed authority” means a public authority listed in the Schedule to this Order;
“section 76A(1) duty” means the duty of a public authority, under section 76A(1) of the Sex Discrimination Act 1975, in carrying out its functions, to have due regard to the need to eliminate unlawful discrimination and harassment and to promote equality of opportunity between men and women; and
“staff” includes any person treated as an employee for the purposes of Part 2 of the Sex Discrimination Act 1975 (Employment Field).

Preparation and publication of a Gender Equality Scheme

1. (1) A listed authority shall by 30th April 2007 prepare and publish a Gender Equality Scheme (a “Scheme”), that is a scheme showing how it intends to fulfil its section 76A(1) duty and its duties under this Order.

¹²

¹³

(2) In preparing a Scheme, a listed authority shall consult its employees, service users and others (including trade unions) who appear to it to have an interest in the way it carries out its functions.

(3) In preparing a Scheme, a listed authority shall take into account any information it has gathered of the kind described in paragraph (6)(a) and any other information it considers to be relevant to the performance of its section 76A(1) duty and its duties under this Order.

(4) A listed authority shall ensure that its Scheme sets out the overall objectives which it has identified as being necessary for it to perform its section 76A(1) duty and its duties under this Order.

(5) A listed authority shall, when formulating its objectives for the purposes of paragraph (4), consider the need to have objectives that address the causes of any differences between the pay of men and women that are related to their sex.

(6) A listed authority shall ensure that its Scheme sets out the actions which it has taken or intends to take to -

(a) gather information on the effect of its policies and practices on men and women and in particular -

(i) the extent to which they promote equality between its male and female staff, and

(ii) the extent to which the services it provides and the functions it performs take account of the needs of men and women;

(b) make use of such information and any other information the authority considers to be relevant, to assist it in the performance of its section 76A(1) duty, its duties under this Order and in particular its regular review of -

(i) the effectiveness of the actions identified for the purposes of subparagraph (e), and

(ii) its arrangements for the preparation of subsequent Schemes;

(c) assess the impact of its policies and practices, or the likely impact of its proposed policies and practices, on equality between women and men;

(d) consult relevant employees, service users and others (including trade unions); and

(e) achieve the fulfilment of the objectives set out for the purposes of paragraph (4).

Implementation of the Gender Equality Scheme

3. (1) A listed authority shall, within the period of three years beginning with the date when a Scheme or a revised Scheme is prepared and published under article 2 or 4, put into effect the actions identified for the purposes of -

article 2(6)(a);

article 2(6)(b); and
article 2(6)(e).

(2) Nothing in this article imposes any requirement on a listed authority where, in all the circumstances, it would be unreasonable or impracticable for it to perform the requirement.

Review of a Gender Equality Scheme

4. A listed authority shall review its Scheme and prepare and publish a revised Scheme –

(a) not later than the end of the period of three years beginning with the date of publication of its first Scheme; and

(b) subsequently at intervals of not more than three years beginning with the date of publication of the last revision of a Scheme.

Publication of a Gender Equality Scheme as part of another document

5. A listed authority may comply with the duty to publish under article 2 or 4 by setting out its Scheme as part of another published document or within a number of other published documents.

Annual reporting

6. (1) A listed authority shall take such steps as are reasonably practicable to publish annually a report summarising the actions that the authority has taken towards the achievement of the objectives identified for the purposes of article 2(4).

(2) Such an authority may comply with the duty to publish under paragraph (1) by setting out its report within another published document.

Signed by authority of the Secretary of State for Communities and Local Government

Name

Parliamentary Under Secretary of State
Department of Communities and Local Government

Date

Appendix D: **Public authorities subject to the specific duties**

As set out in the Schedule to the Sex Discrimination Act 1975 (Public Authorities)(Statutory Duties) Order 2006:

The Advisory, Conciliation and Arbitration Service

Any of the naval, military or air forces of the Crown

The Arts and Humanities Research Council

The Arts Council of England

The Audit Commission for Local Authorities and the National Health Service in England and Wales

The Biotechnology & Biological Sciences Research Council

A body corporate established pursuant to an order under section 67 of the Local Government Act 1985¹⁴ (transfer of functions to successors of residuary bodies etc.)

The British Broadcasting Corporation, in respect of its public functions

The British Council

The British Library

The British Museum

The British Transport Police Authority

The British Waterways Board

The Central Police Training and Development Authority (CENTREX)

The Channel Four Television Corporation, in respect of its public functions

The chief constable for the Ministry of Defence Police appointed by the Secretary of State under section 1(3) of the Ministry of Defence Police Act 1987¹⁵

A chief constable of a police force maintained under section 2 of the Police Act 1996¹⁶ for a police area in England

The Children and Family Court Advisory and Support Service

The Children's Commissioner for England

¹⁴

¹⁵

¹⁶

The Commission for Healthcare Audit and Inspection

The Commission for Racial Equality

The Commission for Social Care Inspection

The Commissioner of Police for the City of London

The Commissioner of Police for the Metropolis

The Common Council of the City of London, in its capacity as a local authority, a police authority or a port health authority

The Construction Industry Training Board

Council for Healthcare Regulatory Excellence

Council for Licensed Conveyancers

In England, a county council, a London borough council or a district council

The Council of the Isles of Scilly

The Council for the Central Laboratory of the Research Councils

The Court of Faculties

The Disability Rights Commission

The Economic & Social Research Council

The Electoral Commission

English Partnerships

The Engineering Construction Industry Training Board

The Engineering & Physical Sciences Research Council

The Equal Opportunities Commission

The Financial Services Authority

A fire and rescue authority in England constituted by a scheme under section 2 of the Fire and Rescue Services Act 2004¹⁷ or by a scheme to which section 4 of that Act applies

The General Chiropractic Council

The General Council of the Bar

The General Dental Council

The General Medical Council

The General Optical Council

The General Osteopathic Council

The General Social Care Council

The General Teaching Council for England

The governing body of an educational establishment maintained by a local education authority, in England

The governing body of an institution within the further education sector in England, within the meaning of section 91(3) of the Further and Higher Education Act 1992¹⁸

The governing body of an institution within the higher education sector in England, within the meaning of section 91(5) of the Further and Higher Education Act 1992

The Greater London Authority

A Health Authority established under section 8 of the National Health Service Act 1977¹⁹

The Health Protection Agency

The Health and Safety Commission

The Health and Safety Executive

The Higher Education Funding Council for England

The Historic Royal Palaces Trust

The Horniman Museum

A housing action trust for an area of land in England established under Part 3 of the Housing Act 1988²⁰

The Housing Corporation

The Human Fertilisation and Embryology Authority

The Imperial War Museum

The Independent Police Complaints Commission

The Institute of Legal Executives

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The Institute of Trademark Attorneys

A joint authority in England established under Part 4 of the Local Government Act 1985²¹
(police, fire services, civil defence and transport)

A joint authority in England established under section 21 of the Local Government Act 1992²²

The Judicial Appointments Commission

The Law Society of England and Wales

The Learning and Skills Council for England

The Legal Services Commission

A local authority with respect to the pupil referral units it establishes and maintains in England
by virtue of section 19 of the Education Act 1996²³

A local education authority in England

A local probation board for an area in England established under section 4 of the Criminal
Justice and Court Services Act 2000²⁴

The London Development Agency

The London Fire and Emergency Planning Authority

The Medical Research Council

Her Majesty's Inspectorate of Court Administration

The Metropolitan Police Authority established under section 5B of the Police Act 1996²⁵

A Minister of the Crown or government department

The Museums Libraries and Archives Council

The Museum of London

The Museum of Science and Industry in Manchester

The National Audit Office

The National College for School Leadership

The National Gallery

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A National Health Service trust in England established under section 5 of the National Health Service and Community Care Act 1990²⁶

A National Health Service foundation trust established by the Health and Community Care (Community Health and Standards) Act 2003²⁷

The National Lottery Commission

The National Maritime Museum

The National Museum for Science and Industry

A National Park Authority for a National Park in England established by an order under section 63 of the Environment Act 1995²⁸

The National Portrait Gallery

Natural England

The Natural Environment Research Council

The Natural History Museum

The Nursing and Midwifery Council

Ofcom

The Olympic Delivery Authority

The Particle Physics and Astronomy Research Council

A Passenger Transport Executive for a passenger transport area in England and Wales within the meaning of Part 2 of the Transport Act 1968²⁹

A police authority established in England under section 3 of the Police Act 1996³⁰

The Postgraduate Medical Education and Training Board

A primary care trust established under section 16A of the National Health Service Act 1977³¹

The proprietor of a City Technology College, a City College for Technology of the Arts or an Academy

The Qualifications and Curriculum Authority (QCA)

²⁶ 1990 c. 19.

²⁷ 2003 c. 43.

²⁸ 1995 c. 25.

²⁹ 1968 c. 73.

³⁰ 1996 c. 16.

³¹ 1977 c. 49.

The Quality Improvement Agency

A regional development agency established under the Regional Development Agencies Act 1998³² (other than the London Development Agency)

Remploy Limited

The Sector Skills Development Agency

The Security Industry Authority

The Serious Organised Crime Agency

Sir John Soane's Museum

The Standards Board for England

Student Loans Company Ltd

The Sub-Treasurer of the Inner Temple or the Under-Treasurer of the Middle Temple, in his capacity as a local authority

The Tate Gallery

The Training and Development Agency for Schools

Transport for London

The UK Film Council

UK Sport

The Victoria and Albert Museum

VisitBritain

The Wallace Collection

Appendix E: The meaning of unlawful discrimination - a brief overview of the Sex Discrimination Act 1975 and Equal Pay Act 1970

The Sex Discrimination Act 1975 (SDA) prohibits discrimination against individuals in the areas of employment and vocational training, education, in the provision of goods, facilities or services, in the disposal or management of premises and in the exercise of public functions. It also prohibits discrimination in employment and vocational training against married people and civil partners, and people who have undergone, or who are undergoing or are intending to undergo, gender reassignment.

³² 1998 c. 45.

Victimisation because someone has tried to exercise their rights under the SDA or the Equal Pay Act 1970 (EqPA) is prohibited.

The SDA applies to women and men of any age, including children.

The SDA applies to England, Wales and Scotland.

What is discrimination?

Direct discrimination

This is where a woman (or man) is treated less favourably than a person of the opposite sex in comparable circumstances is, or would have been treated, because of her (or his) sex.

Indirect discrimination

In the fields of employment and related fields³³, in relation to barristers/advocates and in relation to vocational training (as set out in Part III of the SDA), indirect discrimination will occur where a person applies a provision, criterion or practice to both sexes, but it puts or would put women at a particular disadvantage when compared with men (or vice versa); it puts the particular woman complainant at that disadvantage, and is such that the discriminator cannot show it to be a proportionate means of achieving a legitimate aim.

In all other sections of the SDA - relating to the fields of the exercise of public functions, education and goods, facilities or services (except those which relate to barristers/advocates or vocational training referred to above) - indirect discrimination occurs where a requirement or condition is applied to both women and men, but the proportion of women who can comply with it is considerably smaller than the proportion of men who can comply with it (or vice versa), and it is not justifiable, irrespective of sex, to apply that requirement or condition, and it is to the particular woman's detriment because she cannot comply with it.

For example, an unnecessary requirement to be under 5' 10" would discriminate against men; a requirement to work full-time or refusal to allow flexible working might be unlawful indirect discrimination against women.

Discrimination on grounds of gender reassignment

There are special provisions prohibiting discrimination on the grounds that a person intends to undergo, is undergoing or has undergone gender reassignment. These prohibitions apply in relation to employment and related fields, discrimination by, or in relation to, barristers/advocates, and in vocational training (including further and higher education) as set out in Part III of the SDA. From December 2007, the SDA will be amended to implement the Goods and Services Directive 2004/113 and discrimination on the grounds of gender reassignment will then be expressly prohibited in goods and services.

³³ The SDA sets out particular provisions relating to the employment field covering: employers, contract workers, office holders, partnerships, trade unions, qualifying bodies, vocational training providers, employment agencies, training commissions, police, midwives and ministers of religion.

Discrimination on the grounds of pregnancy or maternity

Less favourable treatment on the grounds of pregnancy, including pregnancy-related sickness, and maternity has been found by the courts to amount to direct discrimination. In the employment field, in vocational training and in relation to barristers and advocates, express provisions apply and these are set out in Part I of the SDA. From December 2007, the SDA will be amended to implement the Goods and Services Directive 2004/113 and discrimination on the grounds of pregnancy or maternity will then be expressly prohibited in goods and services.

Victimisation

Victimisation occurs when a person is treated less favourably because:

- They have brought proceedings against the discriminator or any other person under the SDA, EqPA, Part 1 of Schedule 5 to the Social Security Act 1989 or sections 62 – 65 Pensions Act 1995.
- They have given evidence or information in connection with the above proceedings.
- They have done anything by reference to these enactments in relation to the discriminator or any other person.
- They have alleged that the discriminator or any other person has breached the relevant provisions of the above enactments.
- If the discriminator knows that she (or he) intends to do any of those things or suspects that she has done or intends to do any of those things.

The above protection applies whether or not the original allegation of discrimination was true. The protection will not apply, however, if the allegation was false and not made in good faith. Victimisation is prohibited across all the activities covered by the SDA.

Harassment and sexual harassment in employment and related fields, and in vocational training (including further and higher education)

The SDA expressly prohibits harassment on grounds of sex, harassment on grounds of gender reassignment and sexual harassment in employment and related fields and in vocational training (including further and higher education). This includes, for example, harassment of employees, contract workers, office holders and students; harassment by qualifying bodies in relation to qualification or disqualification; and harassment by trade unions. This applies whether the harassment occurs before (in the case of applicants for work etc.), during or after the relationships between individuals and these bodies have come to an end.

'Harassment' is defined as unwanted conduct which takes place simply because someone is a woman or a man, and has the purpose or effect of violating that woman's (or that man's) dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for her (or him). An example of this might be a man who objects to a woman undertaking a particular type of work that has traditionally been done by men and who continually belittles her ability to do the job. It is conduct on the ground of a person's sex which is not necessarily of a sexual nature. Harassment on the grounds that a person intends to undergo, is undergoing or has undergone gender reassignment is also expressly prohibited.

'Sexual harassment' occurs when a person engages in any form of unwanted verbal, non-verbal, or physical conduct of a sexual nature, which has the purpose or effect of violating that woman's (or that man's) dignity or creating an intimidating, hostile, degrading, humiliating or offensive environment for her (or him). This would include a person making unwelcome sexually explicit comments or being verbally abusive in a sexually charged way, sending sexually explicit emails, displaying sexually explicit posters or inappropriate physical contact.

Unwanted conduct is only regarded as violating someone's dignity or as creating an intimidating, hostile, degrading, humiliating or offensive environment if, having regard to all the circumstances, including in particular the perceptions of the woman or man claiming that they have been harassed, it should reasonably be considered as having that effect. It has been recognised that it is of particular importance to take account of the reasons why a person is claiming they have been harassed, and in the majority of circumstances, the complainant's view will be the key factor. The complainant's perception will not be the only factor, however, and a tribunal will consider all the facts in the case before deciding whether unlawful harassment has in fact taken place.

The SDA also makes it unlawful to treat someone less favourably because they have rejected or submitted to harassment as defined above - for instance, refusing someone a job or a housing benefit application because they would not submit to particular unwanted conduct, or refusing someone promotion or a visiting order while in custody because they did submit to it.

Harassment and sexual harassment in the exercise of public functions

The express harassment and sexual harassment definitions in the SDA (apart from those relating to gender reassignment) also apply in the prohibition on harassment in the exercise of public functions.

Harassment and sexual harassment in schools, the provision of goods, facilities or services, and in the disposal or management of premises

The express provisions described above, addressing harassment in the areas of employment and vocational training (including further and higher education), do not apply to harassment in schools, in the provision of goods, facilities or services, or in the disposal or management of premises. However, the courts have determined that harassment is a form of direct discrimination (where the offending conduct constitutes less favourable treatment on the ground of sex than that which has or would have been afforded to someone of the opposite sex) and therefore it is also prohibited in these areas.

A school, provider of goods, facilities or services or public authority landlord etc. will be liable for any acts of unlawful sex discrimination done by its employees in the course of their employment or by its agents, whether or not they were aware of such acts, unless they have taken such preventative measures as are reasonably practicable.

In addition, where harassment is carried out by a person who is not an employee or agent of such a body, in circumstances closely connected to their activities (for example, a student harassing a fellow student or tenant harassing his neighbour, where both are tenants of the same public authority landlord), such a body may in some circumstances be liable for the harassment, in failing to take steps to prevent the recurrence of known harassment, if they did or would have taken action in relation to harassment of a complainant of the opposite sex.

From December 2007, harassment, sexual harassment and gender reassignment harassment will be expressly prohibited in relation to the provision of goods and services when the Goods and Services Directive 2004/113 is implemented into domestic legislation. Public authorities will need to ensure that their policies and procedures take these new provisions into account.

Discrimination in the employment field against married persons or civil partners

It is unlawful for an employer to discriminate against a married person or civil partner in relation to:

- recruitment (although in very limited circumstances discrimination will be lawful if one of the defined genuine occupational requirements applies, for example the job needs to be held by a man to preserve privacy or decency, or a role in a performance needs to be held by a woman for reasons of authenticity)
- treatment at work (but note that claims relating to discrimination in contractual pay and benefits are brought under the EqPA)
- dismissal.

Discrimination against non-employees and ex-employees

The SDA was amended in July 2003 to make it clear that discrimination against ex-employees is covered by the SDA, where the discrimination complained of is related to the previous employment. Employees (and potential employees) have rights under the SDA whatever their length of employment and whatever hours they work.

The SDA also protects people who are not 'employees' in the sense required for some other employment rights, such as the right not to be unfairly dismissed. It protects people engaged under a contract personally to execute work or labour. Contract workers whose labour is supplied by their employer to another person (the principal) are protected against discrimination by the principal. Special provisions apply the SDA to police officers, who are office holders rather than employees.

There are special provisions prohibiting discrimination:

- by firms against partners or potential partners
- by trade unions and employers' organisations against members or potential members
- by authorities or bodies in conferring authorisations or qualifications needed for, or facilitating engagement in, a particular profession or trade
- by people providing vocational training
- by employment agencies
- by or in relation to barristers or advocates.

Part II of the SDA contains the provisions relating to discrimination in the employment field, except for the provisions about barristers, which are in Part III.

Discrimination in education

Co-educational schools, colleges and universities must not discriminate directly or indirectly on grounds of sex in the way they treat or admit students. Single-sex schools may restrict their intake to boys or girls (with very limited exceptional admissions of pupils of the opposite sex). Single-sex schools which intend to change to co-educational admission can get approval for a limited exemption from the SDA during the transitional phase.

Local education authorities must not discriminate in carrying out their functions under the Education Acts.

Part III of the SDA contains the provisions relating to discrimination in education.

Discrimination in the provision of goods, facilities or services and premises

With a few exceptions, it is unlawful to discriminate directly or indirectly on grounds of sex in the provision of goods, facilities or services to the public, or a section of the public and in the disposal or management of premises. The main exceptions include:

- discrimination by non-profit making voluntary bodies, in restricting their membership to one sex or providing benefits to one sex only, in accordance with their main object
- discrimination in the provision of facilities or services, to avoid serious embarrassment to users which would be caused by the presence of members of the opposite sex.

Part III contains the provisions relating to discrimination in the provision of goods, facilities or services and premises.

Positive action

Positive discrimination to favour one sex is unlawful. There are limited exceptions, however, allowing positive action in training, or to encourage women (or men) to apply for work in which they are under-represented. These lawful exceptions are often referred to as positive action. The positive action provisions are contained in Part V of the SDA.

Equal Pay Act 1970

The Equal Pay Act 1970 (EqPA) (read in the light of Article 141 of the Treaty of Rome) gives an individual a right to the same contractual pay and benefits as a person of the opposite sex in the same employment, or where the source of the pay is the same, where the man and the woman are doing:

- like work; or
- work rated as equivalent under an analytical job evaluation study; or
- work that is proved to be of equal value.

The employer will not be required to provide the same pay and benefits if it can prove that the difference in pay or benefits is genuinely due to a material factor other than one which is attributable to direct or indirect sex discrimination.

Indirect sex discrimination would occur where the difference in pay and benefits is due to a condition or practice which applies equally to men and women but which adversely affects a considerably larger proportion of one sex than the other, and it is not justifiable, irrespective of sex, to apply that condition or practice. So, for example, the fact that a woman is paid a lower

hourly rate than a man because she works part-time and he works full-time is unlikely to be a good defence to an equal pay claim.

The EqPA applies to England, Wales and Scotland.

To whom does EqPA apply?

The EqPA applies to women and men of any age, including children.

The EqPA applies to people who are 'employees' in the sense required for some other employment rights, such as the right not to be unfairly dismissed, but also to other people who are engaged under a contract personally to execute work or labour.

Appendix F: Further details of the legal position on single-sex activities

Education

S22 SDA (margin note)

It is unlawful for an educational establishment³⁴ to discriminate against a woman (or man) in the terms upon which it offers admission as a pupil or student; by refusing or deliberately omitting to accept an application for her admission; or in the way it affords access to any benefits, facilities or services or omitting to afford access to them, or by excluding her from the establishment or subjecting her to any other detriment.

S23, S23A, S23BA and S23D SDA (margin note)

It is unlawful for local education authorities to discriminate on grounds of sex in carrying out any of their functions under the Education Acts³⁵ which do not fall within section 22 above, such as in awarding discretionary educational grants. Similarly, it is unlawful for the Higher Education Funding Councils for England and Wales respectively to discriminate on grounds of sex in the carrying out of their functions under the Education Acts. The Scottish Further and Higher Education Funding Council may not discriminate in its functions and the Training and Development Agency for Schools may not discriminate in carrying out its functions under any enactment. The National Assembly for Wales may not discriminate in carrying out its functions under Part 2 of the Learning and Skills Act 2000. Finally, it is unlawful for the Learning and Skills Council for England to discriminate in the carrying out of its functions under the Learning and Skills Act 2000.

S25 and S25A SDA (margin note)

There is a duty on specified educational establishments³⁶ and local education authorities (and education authorities in Scotland) to ensure that facilities for education and ancillary benefits or services are provided without discrimination. This section aims to ensure that in planning for education, pupils and applicants for admission have access to education provision irrespective of sex.

The Learning and Skills Council for England and the National Assembly for Wales have a duty to ensure that facilities for post-16 education, training and organised leisure-time occupation connected with such education or training and any ancillary benefits and services are provided without sex discrimination.

Exceptions to the prohibition of discrimination in education

S26, S27 and Schedule 2 SDA (margin note)

Single-sex establishments are exempt from the prohibition on discrimination in admissions. A single-sex establishment is one which admits pupils of one sex only, or whose admission of pupils of the opposite sex is 'exceptional', or whose numbers of pupils of the opposite sex are

³⁴ See section 22 SDA for list of educational establishments covered by this provision.

³⁵ Including the Education (Scotland) Act 1980

³⁶ See s25(6) SDA for list of bodies affected.

'comparatively small' and whose admission is confined to particular courses or teaching classes.

If a co-educational school has boarders, they may restrict boarding and associated boarding facilities to one sex.³⁷

Single-sex establishments which are turning co-educational are also permitted to discriminate on grounds of sex in the admission of pupils if they have obtained a transitional exemption order (see Schedule 2 SDA for the appropriate procedure for application).

Positive action in access to facilities for training by employers

S48 SDA (margin note)

In certain circumstances the SDA allows employers to afford only their female employees access to facilities for training, to help fit them for particular work with that employer. Also employers may *encourage* job applications from women for particular jobs which *are open to both sexes*. Employers may only take these steps, however, where the number of women doing that particular work was comparatively small at any time in the previous twelve months. This provision applies equally to men where they are under-represented in particular work. This is a form of 'positive action' used to counteract the effects of past discrimination.

Before placing a 'positive action' advertisement to encourage one sex to apply for a job where that sex is under-represented, employers need to be sure exactly what the balance of the sexes is among their employees who are doing the particular kind of job to be advertised. If the terms of section 48 are satisfied, any publishers asked to carry an advertisement which includes special encouragement for one sex should be informed of this - preferably in writing - so that they know it is lawful to publish.

It is important to remember that, while section 48 allows employers to encourage one sex to *apply for* certain jobs (for example, to encourage women for jobs as engineers, surveyors, technicians or mechanics), it does not allow anyone to discriminate by sex when it comes *to selecting* who will be recruited or promoted.

Exceptions in communal accommodation and management of premises

S46 SDA (margin note)

It is lawful to discriminate in the admission to communal accommodation³⁸ if the accommodation 'is managed in a way which, given the exigencies of the situation, comes as near as may be to fair and equitable treatment of men and women'. In considering this, account shall be taken of whether and how far it is reasonable to expect that the accommodation should be altered or extended, or further alternative accommodation be provided, and the frequency of the demand or need for use of the accommodation by men as compared with women. Section 46(5) extends the scope of the exception to benefits, facilities or services which cannot properly and effectively be provided except for those using the communal accommodation (for example, the provision of breakfast to residents or cleaning services). Section 46 might thus permit the

³⁷ Even where they admit comparatively small numbers of the opposite sex as boarders.

³⁸ Being residential accommodation used by women only, or men only, for reasons of privacy or decency as it includes shared sleeping accommodation, or because of the nature of the sanitary facilities.

provision of women-only domestic violence refuges if these provided either shared sleeping accommodation or sanitary facilities and it is not reasonable to expect the local authority to provide separate sleeping accommodation or sanitary facilities considering (amongst other possible factors) the relative infrequency of male demand for the service.

Section 30 SDA Discrimination in disposal or management of premises.

It is unlawful to discriminate in the disposal or management of premises.

Section 31 SDA - Discrimination: consent for assignment or sub-letting.

It is unlawful to discriminate in granting licences or tenancies. This does not apply, however, where the landlord or a near-relative of his resides in the premises.

Public authorities which are excluded from the prohibition on discrimination and harassment when carrying out public functions

Section 21A(3) SDA (margin note)

The prohibition on discrimination and harassment in the exercise of public functions does not apply to the following areas, in addition to those set out in Chapter 6:

- the House of Commons
- the House of Lords
- the Security Service
- the Secret Intelligence Service
- the Government Communications Headquarters, or
- a part of the armed forces of the Crown which is, in accordance with a requirement of the Secretary of State, assisting the Government Communications Headquarters.

Appendix G: **Assessment of compliance with the general and specific duties**

Assessment of compliance

S32 Equality Act 2006 (margin note)

From late 2007, the CEHR can assess what steps a public authority has taken to comply with the duty to eliminate unlawful discrimination and harassment, to promote equality of opportunity between men and women and with any relevant specific duties.

Terms of reference

Schedule 2 paragraph 4, Equality Act 2006 (margin note)

The Commission will give the public authority under scrutiny the proposed terms of reference for the assessment (and any subsequently revised terms of reference) and will consider any representations from the authority on those proposed terms.

Once terms of reference are settled they will be published.

Representations

Schedule 2 paragraphs 6 – 8, Equality Act 2006 (margin note)

The Commission will make arrangements to enable third parties and public authorities under scrutiny the opportunity to make representations in relation to the assessment. Such arrangements may, but need not, include oral representations. The Commission will consider representations on assessments from the public authority under scrutiny and from third parties.

Where appropriate, however, the Commission may refuse to consider representations from third parties and from the public authority under scrutiny itself (in the latter case, only where its representations were not made by a barrister, advocate or solicitor). The Commission will write to the third party/public authority to explain its reasons for these decisions.

Evidence

Schedule 2 paragraphs 9 - 14, Equality Act 2006 (margin note)

The Commission may send a notice to any person requiring them to provide information or documents in his or her possession or give oral evidence in the course of the assessment. The Commission may specify the form of the information, documents or evidence and stipulate a date by which the information must be provided. The Commission cannot, however, ask a person to provide information which he is prohibited from disclosing by virtue of an enactment or to do more than they could be compelled to do in High Court proceedings in England or in the Scottish Court of Session. The Commission can also require a person to attend a particular place to give evidence providing it undertakes to pay his or her expenses.

A notice may be cancelled by a county court (or sheriff in Scotland), on the application of the recipient of the notice, if the court (or sheriff) decides that the requirements are unnecessary to the purpose of the assessment, or otherwise unreasonable.

If a person fails (or the Commission thinks that they are likely to fail), without reasonable excuse, to provide any information required in the notice, the Commission can apply to the county court (or sheriff in Scotland) for an order requiring the person to take specified steps in order to comply with the notice.

It is an offence if, without reasonable excuse, a person fails to comply with a notice or order; falsifies any information, documents or evidence produced or makes a false statement in giving oral evidence. The penalty for such an offence is a fine not exceeding level 5 on the standard scale.

There are a number of specified exceptions from the requirement to disclose information to the Commission relating to the intelligence service and these are set out in Schedule 2, paragraph 14(1) Equality Act. This paragraph also sets out the procedure by which the Commission may challenge reliance on those exemptions in a tribunal. For all other grounds relating to national security (i.e. all other grounds apart from those set out in paragraph 14(1)) a person may apply to the High Court (or Court of Session in Scotland) to have a notice cancelled.

Reports and recommendations

Schedule 2 paragraphs 15 - 16, Equality Act 2006 (margin note)

The Commission will publish a report of its findings following an assessment and may also make recommendations in respect of the assessment and in respect of any matter arising in the course of the assessment. The recommendations may be addressed to the public authority assessed or to any class of person.

Effect of a report

Schedule 2 paragraphs 17 – 18, Equality Act 2006 (margin note)

Anyone to whom a recommendation is addressed must take it into account.

A tribunal or court may take into account the Commission's findings following an assessment, but will not treat those findings as conclusive.

Courts and tribunals

Schedule 2 paragraph 19, Equality Act 2006 (margin note)

An assessment may not question, either expressly or by implication, the findings of a court or tribunal.