

LIST OF PUBLICATIONS
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Books

The Law of Consumer Redress in an Evolving Digital Market: Upgrading from Alternative to Online Dispute Resolution (Cambridge University Press, 2018) xiii + 328 pp. Foreword by Lord Thomas of Cwmgiedd, Lord Chief Justice of England and Wales (2013-2017).

(Ed) *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016) xxviii + 471 pp.

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Book Chapters

“Mediation as Civil Justice: Developments in Civil and Commercial Mediation in the UK” (2019) REDPREA, forthcoming.

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“Análisis de la Implementación del Régimen Europeo sobre las Reclamaciones de Consumo y Recomendaciones para su Transposición en España” in I. Barral, *La Resolución de Conflictos con Consumidores: De la Mediación a las ODR* (Reus, 2018) 15-40.

P. Cortés and T. Cole “Legislating for an Effective and Legitimate System of Online Consumer Arbitration” in M. Piers and C. Aschauer, *Arbitration in the Digital Age: The Brave New World of Arbitration* (Cambridge University Press, 2018) 207-243.

“The Need for Synergies In Judicial Cooperation and Dispute Resolution: Changes in the European Small Claims Procedure” in B. Hess and X. E. Kramer (eds.), *From Common Rules to Best Practices in European Civil Procedure - Studies of the Max Planck Institute Luxembourg for International, European and Regulatory Procedural Law*, no. 8 (Hart Publishing, 2017) 379-401.

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“Legal Developments in the Field of Civil and Commercial Mediation in the UK” in L. Bujosa Vadell ed. *Electronic Mediation: A Comparative Perspective* (Comares, 2016) 33-50.

“Introduction” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016) 1-14.

“The New Landscape of Consumer Redress: The European Directive on Consumer Alternative Dispute Resolution and the Regulation on Online Dispute Resolution” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016) 17-40.

P. Cortés and R. Manko “Developments in European Civil Procedures” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016) 41-64.

“The Consumer Arbitration Conundrum: A Matter of Statutory Interpretation or Time for Reform?” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016) 65-77.

C. Pilia, P. Cortés and P. Vargiu “The Implementation of the Consumer ADR Directive in Italy” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016) 209-227.

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P. Cortés and F. Esteban de la Rosa, “La normativa europea de resolución de conflictos de consumo y su transposición en España: una oportunidad para mejorar los derechos de los consumidores aprovechando las experiencias positivas en el Derecho comparado” (ADICAE, 2016) pp. 88.

P. Cortés, In-Depth Analysis “European Small Claims Procedure and the Commission Proposal” Workshop for the Legal Affairs Committee (JURI) of the European Parliament on Cross-Border Activities in the EU – Making Life Easier for Citizens (2015) pp. 249-279. Available at <<http://tinyurl.com/gv8hr3v>>.

P. Cortés, J. Hornle and F. Esteban de la Rosa, “Study on the Development of Common Criteria for Online Dispute Resolution” European Commission DG SANCO (January 2012) pp. 167.

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P. Cortés and R. Perez Martell “Second Annual Report on the Functioning of the European Online Dispute Resolution Platform” (2013) 25(0) *Computer and Telecommunications Law Review*, forthcoming

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“The Impact of EU Law in the ADR Landscape in Italy, Spain and the UK: Time for Change or Missed Opportunity?” (2015) 16(2) *ERA Forum* 125–147.

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