

LIST OF PUBLICATIONS
PROFESSOR PABLO CORTÉS
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Books

The Law of Consumer Redress in an Evolving Digital Market: Upgrading from Alternative to Online Dispute Resolution (Cambridge University Press, 2017) forthcoming.

(Ed) *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016) forthcoming.

Online Dispute Resolution for Consumers in the European Union (Routledge, 2011) 260 pp.

Book Chapters

“The Practice And Legitimacy Of Online Arbitration In The European Union” (with Tony Cole) in M. Piers and C. Aschauer, *The Brave New World of Arbitration* (Cambridge University Press, 2017) forthcoming.

“Directive 2013/11/EU on Alternative Dispute Resolution for Consumers and Regulation (EC) 524/2013 on Online Dispute Resolution” in A. Lodder, A Murray, and T. Wisman, *Commentary on the EU Regulation of Electronic Commerce and Information* (Edward Elgar, 2016) forthcoming.

“Introduction” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016)

“The New Landscape of Consumer Redress: The European Directive on Consumer Alternative Dispute Resolution and the Regulation on Online Dispute Resolution” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016)

“Developments in European Civil Procedures” (with Rafal Manko) in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016)

“The Consumer Arbitration Conundrum: A Matter of Statutory Interpretation or Time for Reform?” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016)

“The Implementation of the Consumer ADR Directive in Italy” (with C. Pilia and P. Vargiu) in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016)

“Conclusion” in P. Cortés, *The New Regulatory Framework for Consumer Dispute Resolution* (Oxford University Press, 2016)

“El Impacto en el Reino Unido de la Directiva sobre la Resolución Alternativa de Litigios y del Reglamento de Resolución de Litigios en Línea” in G. Palao Moreno, *Los Nuevos Instrumentos Europeos en Materia de Conciliación, Mediación y Arbitraje de Consumo* (Tirant, 2016) 81-98.

“Enforcing EU Consumer Policy More Effectively: A Three-Pronged Approach” in S. Drake and M. Smith, *Effective Enforcement of EU Law and Policy* (Edward Elgar, 2016) 202-230.

“Online Dispute Resolution for Businesses – Embedding Online Dispute Resolution in the Civil Justice System of the EU” in *Online Dispute Resolution: An International Business Approach to Solving Consumer Complaints* (NetNeutrals, 2015) 36-46

“La Adecuación del Sistema Británico al Nuevo Derecho de Resolución Alternativa de Litigios de Consumo” in F. Esteban de la Rosa (ed.) *La Protección del Consumidor en Dos Espacios de Integración – Una Perspectiva de Derecho Internacional, Europeo y Comparado* (Tirant, 2015) pp. 773-813.

F. Esteban and P. Cortés “Un Nuevo Derecho Europeo para la Resolución Alternativa y en Línea de Litigios de Consumo” in F. Esteban de la Rosa (ed.) *La Protección del Consumidor en Dos Espacios de Integración – Una Perspectiva de Derecho Internacional, Europeo y Comparado* (Tirant, 2015) pp. 514-563.

“Small Claims in Ireland and the EU: The Need for Synergy between National Courts and Extrajudicial Redress” in N. Neuwahl S. Hammamoun (eds.), *The Philosophy of Small Change: Transnational Litigation in the EU and Beyond* (Éditions Thémis, 2014) (22 pages).

“Il Ruolo dell’ADR nelle Controversie Familiari: una Riflessione sull’Offer to Settle fra Giurisdizioni in un Confronto tra Common Law e Civil Law”, in *Le Ragioni degli Altri. Mediazione e Famiglia tra Conflitto e Dialogo: una Prospettiva Comparatistica ed Interdisciplinare* (Firenze University Press, 2013).

“Online Dispute Resolution for Consumers -Online Dispute Resolution Methods for Settling Business to Consumer Conflicts” in M. Wahab, E. Katsh, D. Rainey *Online Dispute Resolution: Theory and Practice* (Eleven International Publishing, 2011) pp. 139-161. (The International Institute for Conflict Prevention & Resolution CPR Annual Book Prize 2012).

“Online Dispute Resolution” in M. Rennie, *International Computer and Internet Contract and Law* (Thomson, Sweet & Maxwell) (Annual updates since 2008) pp. 145-162/2.

“The Potential of Online Dispute Resolution as a Consumer Redress Mechanism” in L. Padmavathi, *E-Commerce: Consumer Protection* (Icfai University Press, 2009) pp. 41-67. Also included in K. Padmaja, *Consumer Protection: Dispute Resolution* (Icfai University Press, 2009).

Report

In-Depth Analysis “European Small Claims Procedure and the Commission Proposal” Workshop for the Legal Affairs Committee (JURI) of the European Parliament on Cross-Border Activities in the EU – Making Life Easier for Citizens (2015) pp. 249-279. Available at <<http://tinyurl.com/gv8hr3v>>.

Peer-Reviewed Articles

“The Digitalisation of the Judicial System: Online Tribunals and Courts” (2016) 22(6) *Computer and Telecommunications Law Review* 141-143.

“Online Small Claims Courts: the Reform of the European Small Claims Procedure” (2016) 22(5) *Computer and Telecommunications Law Review* 111-113.

“Un Análisis Comparativo de los Mecanismos de Resolución Alternativa de Litigios de Consumo” (2015) 15(4) *InDret Review on the Analysis of Law* 1-30.

“EU’s Initiatives on ADR and ODR” (2015) 21(8) *Computer and Telecommunications Law Review* 257-266.

“The Impact of EU Law in the ADR Landscape in Italy, Spain and the UK: Time for Change or Missed Opportunity?” (2015) 16(2) *ERA Forum* 125–147.

“A New Regulatory Framework For Extra-Judicial Consumer Redress: Where We Are And How To Move Forward” (2015) 35(1) *Legal Studies*, 114-141.

“Online Dispute Resolution Services: A Selected Number of Case Studies” (2014) 20(6) *Computer and Telecommunications Law Review* 172-178. Also translated to Russian and published in <http://emediator.ru/>

P. Cortés and A. Lodder “Consumer Dispute Resolution Goes Online: Reflections on the Evolution of European Law for Out-Of-Court Redress” (2014) 21(1) *Maastricht Journal* 14-38.

P. Cortés and F. Esteban, “Building a Global Redress System for Low-Value Cross-Border Disputes” (2013) 62(2) *International Comparative Law Quarterly* 407-440.

“A Comparative Review of Offers to Settle – Would an Emerging Settlement Culture Pave the Way for their Adoption in Continental Europe? (2013) 32(1) *Civil Justice Quarterly* 42-67.

P. Cortés and F. Sotelo “Negocia o Atente a las Consecuencias -La Condena en Costas en los Derechos del Common Law y su Aplicación en el Proceso Civil Español” (2011) 11(4) *InDret Review on the Analysis of Law* 1-37.

“Developing Online Dispute Resolution for Consumers in the EU: A Proposal for the Regulation of Accredited Providers” (2011) 19(1) *International Journal of Law and Information Technology* 1-28.

“Un Modelo para la Acreditación de los Servicios ODR dentro del Marco Legal Europeo” (2010) 10 *Revista de Internet, Derecho y Política* 4-14.

“An Analysis of Offers to Settle in Common Law Courts: Are They Relevant in the Civil Law Context?” (2009) 13(3) *Electronic Journal of Comparative Law* 1-12.

“A European Perspective on Consumer Online Dispute Resolution” (2009) 15(4) *Computer and Telecommunications Law Review* 90-100.

“Accredited Online Dispute Resolution Services: Creating European Legal Standards for Ensuring Fair and Effective Processes” (2008) 17(3) *Information and Communications Technology Law* 221-237.

“Can I Afford Not to Mediate? Mandatory Online Mediation for European Consumers: Legal Constraints and Policy Issues” (fall 2008) 35(1) *Rutgers Computer & Technology Law Journal* 1-41.

“Does the Proposed European Procedure Enhance the Resolution of Small Claims?” (2008) 27(1) *Civil Justice Quarterly* 83-97.

“An Analysis of the UDRP Experience: Is It Time for Reform?” (2008) 24(4) *Computers Law and Security Report* 349-359.

“The UDRP Reviewed: The Need for a ‘Uniform’ Policy” (2008) 14(6) *Computer and Telecommunications Law Review* 133-139.

“El Acceso a la Justicia para los Consumidores en la Era del Internet” 2008 (15) *Revista General de Derecho Europeo*. Also included in (2007) 84 *Revista de la Contratación Electrónica* 67-94.

Book Reviews

H. Genn, *The Hamlyn Lectures 2008: Judging Civil Justice* (2011) 31(1) *Legal Studies* 162-166.

J. Hörnle, *Cross-Border Internet Dispute Resolution* (2010) 73(1) *Modern Law Review* 171-173.

Other Publications

“Filling the Gaps to Make Justice More Equal” *The Conversation* (August 2016).

“Online Dispute Resolution Is Now Available for All Consumers in the EU –But Will They Use It?” *Dispute Resolution Magazine* (American Bar Association) (2016) 22(3) *Dispute Resolution Magazine* 41-45.

“The Next Big Thing?” 7 September 2012 *New Law Journal* 1122-1123.

“Improving the EU's Proposals for Extra-judicial Consumer Redress” (2012) 23 (2) *Computers and Law* 26-29.

“Effective Disputes” 1 February 2008 *New Law Journal* 176.

“El Proceso Europeo de Escasa Cuantía” (2008) 18(755) *Actualidad Jurídica Aranzadi* 1, 12-14.

“Cross-border Small Claims in the EU” (2008) 18(6) *Computers and Law* 30-32.

“Adapting the Irish Small Claims Procedure to the E-Commerce Era” (2007) 10 *Cork Online Law Review* 108-120.