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Welcome/Introduction

This handbook is designed to provide you with the necessary information you need to be able to complete your LLM programme smoothly.

The information in this document covers the rules and regulations concerning the LLM, as well as useful information on who to contact or where to go in certain situations. Other Handbooks and Guides you are required to use during your studies are:

- Assessment and Examinations Handbook
- Writing Guide
- OSCOLA 2011 Guide

These guides will be made available to you at the appropriate time and can also be found on the Blackboard page: ‘Law (LLM) Student Information’

Induction

The first week of your LLM programme (week 1) is Induction week. During this time you will have registered with us, confirmed your module choices and attended the introductory lectures. The timetable for this week is on Blackboard in the ‘Law (LLM) Student Information’ section. We recommend that all students attend all sessions during this week.

For International Students

If you arrive late for your University of Leicester induction for any reason please contact the Law Reception team upon your arrival immediately at lawreception@le.ac.uk

Department Details

Leicester Law School has been part of the University of Leicester since 1966. We have over 50 members of academic staff who are all actively researching. This makes us one of the largest law schools in the UK and able to offer a range of modules drawn from the latest research.

Leicester Law School is located in the Fielding Johnson Building.

Departmental Communications

Almost all communication from the Law School will be conducted electronically. In most cases we will contact you using one of the following methods:

- Via your official University of Leicester email address e.g. abc1@student.le.ac.uk
- Via an announcement on Blackboard
- Via telephone in individual or extremely urgent cases

Other types of communications may include;

- The noticeboard in the downstairs corridor
- By post
- In announcements during lectures
- By Text

The Law Reception desk is staffed from 9am – 4:30pm Monday to Friday, excluding Bank Holidays and University closure days.
## Staff List and Key Contacts

<table>
<thead>
<tr>
<th>Member of staff</th>
<th>Contact Detail</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Law Reception</strong> (09:30-16:00, Monday-Friday)</td>
<td>Mrs Linda Henfrey, Mrs Pav Mann</td>
</tr>
<tr>
<td></td>
<td>(0116) 252 2363</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:lawreception@le.ac.uk">lawreception@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>LLM Programme Support</strong></td>
<td>Ms Teresa Rowe</td>
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<tr>
<td></td>
<td>(0116) 252 2370</td>
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<tr>
<td></td>
<td><a href="mailto:teresa.rowe@le.ac.uk">teresa.rowe@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>Student Support Officer</strong></td>
<td>Mrs Jo Goacher</td>
</tr>
<tr>
<td></td>
<td>(0116) 252 2753</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:jo.goacher@le.ac.uk">jo.goacher@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>Administrative Systems Manager</strong> (Exams and Assessment)</td>
<td>Mrs Louise Smith</td>
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<tr>
<td></td>
<td>(0116) 252 2328</td>
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<tr>
<td></td>
<td><a href="mailto:louise.smith@le.ac.uk">louise.smith@le.ac.uk</a></td>
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</tbody>
</table>

## LLM Programme Contacts

<table>
<thead>
<tr>
<th>Member of staff</th>
<th>Contact Detail</th>
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<tr>
<td><strong>LLM Programme Director</strong></td>
<td>Dr Paolo Vargiu</td>
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<tr>
<td></td>
<td>(0116) 252 2339</td>
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<td></td>
<td><a href="mailto:paolo.vargiu@le.ac.uk">paolo.vargiu@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>LLM Programme Director Deputy</strong></td>
<td>Dr Stellios Andreadakis</td>
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<tr>
<td></td>
<td>(0116) 229 7313</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:stelios.andreadakis@le.ac.uk">stelios.andreadakis@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>LLM General Programme Leader</strong></td>
<td>Dr Mark Hsiao</td>
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<tr>
<td></td>
<td>(0116) 223 1255</td>
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<td></td>
<td><a href="mailto:mark.hsiao@le.ac.uk">mark.hsiao@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>International Commercial Law Programme Leader</strong></td>
<td>Dr Horace Yeung</td>
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<tr>
<td></td>
<td>(0116) 252 2365</td>
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<tr>
<td></td>
<td><a href="mailto:horace.yeung@le.ac.uk">horace.yeung@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>International Human Rights Law Programme Leader</strong></td>
<td>Prof Liz Wicks</td>
</tr>
<tr>
<td></td>
<td>(0116) 223 1291</td>
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<tr>
<td></td>
<td><a href="mailto:liz.wick@le.ac.uk">liz.wick@le.ac.uk</a></td>
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<tr>
<td><strong>International Law Programme Leader</strong></td>
<td>Dr Paolo Vargiu</td>
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<tr>
<td></td>
<td>(0116) 252 2</td>
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<tr>
<td></td>
<td><a href="mailto:paolo.vargiu@le.ac.uk">paolo.vargiu@le.ac.uk</a></td>
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<tr>
<td><strong>Public International Law Programme Leader</strong></td>
<td>Prof Katja Ziegler</td>
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<tr>
<td></td>
<td>(0116) 252 1048</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:katja.ziegler@le.ac.uk">katja.ziegler@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>Senior Tutor</strong></td>
<td>Dr Steven Cammiss</td>
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<tr>
<td></td>
<td>(0116) 252 2468</td>
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<tr>
<td></td>
<td><a href="mailto:steven.cammiss@le.ac.uk">steven.cammiss@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>AccessAbility Tutor</strong></td>
<td>Mrs Jo Goacher</td>
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<tr>
<td></td>
<td>(0116) 252 2753</td>
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<tr>
<td></td>
<td><a href="mailto:jo.goacher@le.ac.uk">jo.goacher@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>Equal Opportunities Tutor</strong></td>
<td>Dr Eugenia di Caracciolo Torella</td>
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<tr>
<td></td>
<td>(0116) 252 2307</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:eugenia.caracciolo@le.ac.uk">eugenia.caracciolo@le.ac.uk</a></td>
</tr>
<tr>
<td><strong>Head of School</strong></td>
<td>Prof Francois du Bois</td>
</tr>
<tr>
<td></td>
<td>(0116) 252 2646</td>
</tr>
<tr>
<td></td>
<td><a href="mailto:francois.dubois@le.ac.uk">francois.dubois@le.ac.uk</a></td>
</tr>
</tbody>
</table>

## Student Communications and Personal Details

The University keeps a record of your personal details such as your full name, addresses i.e. home address and term-time address, telephone numbers, personal email address and your emergency contact details. It is
important to keep your details up to date as this will help you to receive information about your studies and exams and also ensure that official documents are provided to you with the correct name details.

You can check and update your details by logging-in to MyStudentRecord http://mystudentrecord.le.ac.uk using your University username and password. Click on the My Details tab and you will then be able to review and change your personal details.

It is important that you check your University email account frequently to ensure that you do not miss any important communication from the University.

Department Facilities

Harry Peach Library

The Harry Peach is a popular place for study. It is a silent study area so please respect your fellow students when using it and refrain from; eating, drinking, using of mobile phones, talking and selfish use of MP3 players. Please report all disturbances to Law Reception

The Harry Peach Collection is not a substitute for the David Wilson Library, it is a very useful addition to our learning facilities, and all members of the law school are asked to use it with care and consideration so that it may continue to be of benefit to everyone. The Harry Peach Library is open from 8 am to 6 pm, Monday to Friday.

Computer Lab

The Law Computer Lab in Room L4, situated in the lower corridor leading from the Law Reception, houses the nearest open access computer suite.

Law Reception

Law Reception will act as your first point of call throughout the time that you are studying within the University of Leicester School of Law for any queries you have relating to your course. The Law Reception will be open 9 am to 4 pm, Monday to Friday.

Learn at Leicester

Whatever your subject or level of study, there are many, many different ways in which you can access academic advice and support. The Learn at Leicester webpage provides you with further details of this support, together with direct links to a wide range of resources and services to help you:

- Make the most of the Library
- Develop your IT skills
- Manage your own learning
- Improve your English language
- Get independent advice about your course
- Manage your student information
- Sharpen your mathematics and statistics skills

You can access all of this by visiting: www.le.ac.uk/learnatleicester

University Library

The Library is your gateway to high quality information relevant to your studies. Using it effectively contributes directly to your success.

The Library provides you with:
access to a huge range of specialist digital and print information resources for your subject;
help in finding and using information - online, face to face and by telephone;
individual and group study space;
PCs and wireless networking for your own device throughout the David Wilson Library;
services for distance learners and researchers.

The Library is a shared resource for all members of the University. Please respect it and observe the Library regulations available at www.le.ac.uk/library/about.

To get started, visit www.le.ac.uk/library.

Follow us on Twitter @UoLDWL and Facebook www.facebook.com/davidwilsonlibrary

For information about your subject, please visit http://www.le.ac.uk/library/find/subjects/law

**IT Services**

Whilst studying at the University you will have a University IT account and email address. There are hundreds of University PCs available with Office 2013 and many specialist programs to help you with your studies.

Visit www.le.ac.uk/it4student for more information about:

- **Student email:** access your email and calendar anywhere; on your laptop or mobile device
- **Printing:** print from any device to a University printer
- **Microsoft Office:** available at no cost whilst you study at the University
- **IT Help:** visit the Help Zone in the Library, phone 0116 252 2253, ithelp.le.ac.uk for IT Self Service, web chat or email ithelp@le.ac.uk
- **IT Training:** You can use Microsoft Imagine Academy (log in required) on the IT Services website for online training in Office
- **Wifi:** free access to eduroam wifi on campus, in student accommodation or at other universities
- **PCs on campus:** there are over 900 PCs available, with 350 located in the David Wilson Library (including 24/7 access during exam periods)
- **OneDrive:** the online storage location for all your files
- **Blackboard Virtual Learning Environment:** support and information for all your courses
- **Leicester Digital Library:** access to journals, databases and electronic books online

**Student Learning Development**

Studying for a degree is a stimulating, challenging and rewarding experience. In order to make the most of this experience, the University of Leicester provides a wide range of resources and services to support and enhance your academic development in areas such as essay-writing, critical thinking, independent learning and time-management. The Student Learning Development Team is here to help you develop the skills and abilities you need in order to succeed in your studies. To find out more about how we can help you develop your academic skills and abilities, visit our website: www.le.ac.uk/succeedinyourstudies.

**Students’ Union Education Unit (ED)**

Education help and advice is provided by the Students’ Union (SU) for all students.

We offer a free, confidential and friendly service to provide support and guidance to you about your circumstances. For example, you may need help putting together an appeal or complaint (academic and non-academic), mitigating circumstances form, or have other course/exam queries. Visit our website www.leicesterunion.com/support/education for more information on the service, including useful resources such as step-by-step guides to processes you may need to follow.

There are many other support services available, and we also provide guidance on who you can speak to from other Students’ Union, University, Student-Led and Community services that may be able to help you. These
come together under the LeicsTalk service, visit www.leicesterunion.com/support/leicstalk for more information and a list of these services.

**Contacting ED:**

There are many ways to get support from the ED unit, and you can choose whichever suits your needs most:

- **Drop-in or book an appointment:** ED is based in the Students’ Union Percy Gee building, see the building map [here](#). Opening hours are 10.00am to 4.00pm, Mon – Fri.
- **Email:** educationunit@le.ac.uk
- **Phone:** +44 (0)116 223 1132
- **Online chat facilities** are also available for appointments and drop-in sessions:
  - Facebook – [www.facebook.com/talktoED](http://www.facebook.com/talktoED) (Drop in on Wednesdays, 3:30pm-4:30pm)
  - Skype - @ed_ucation1 (Drop in on Tuesdays, 9am-10am)

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**Learn a New Language with Languages at Leicester**

There are many benefits to learning a new language. Not only could you enhance your career prospects and broaden your cultural horizons, but studies show that you could also improve your literacy skills, boost your memory, increase your attention span and even help to grow your brain!

Study with the Languages at Leicester Team on campus, and you will be taught by expert native tutors who are based within our School of Modern Languages, which has been ranked **3rd in the country in the University League Tables, The Guardian University Guide 2016.**

We offer **16 different languages** including Arabic, British Sign Language, Chinese, German, Korean and Spanish to name just a few, six levels of learning and two course lengths, so you can study in a way that suits you. Classes take place during evenings and Wednesday afternoons, as well as intensive ‘fast track’ courses on Saturday mornings.

Find out more about Languages at Leicester, including fees and term dates at: [www.le.ac.uk/ml/lal](http://www.le.ac.uk/ml/lal).

The successful completion of a Languages at Leicester course will appear on your Higher Education Achievement Report (HEAR) when you graduate. For further details about the HEAR, please visit: [www.le.ac.uk/hear](http://www.le.ac.uk/hear).

**Contact:** Languages at Leicester +44(0)116 252 2662 | lalenquiries@le.ac.uk | [www.le.ac.uk/ml/lal](http://www.le.ac.uk/ml/lal)

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**University Regulations**

[Senate Regulations](http://www.le.ac.uk/sas/regulations) contain rules and other important information about being an undergraduate or taught postgraduate student at the University of Leicester. The Regulations are part of the formal contract between you and the University; you will have confirmed when completing registration that you will comply with procedures defined in the University’s Regulations.

The **Quick Guide to Student Responsibilities** ([www.le.ac.uk/sas/regulations/responsibilities](http://www.le.ac.uk/sas/regulations/responsibilities)) summarises some of your most important responsibilities as a student at Leicester, as defined in detail in the Regulations. These responsibilities relate to:

- attendance
- submission of work by set deadlines
- term time employment (full-time students – Home/EU and International)
- illness or other circumstances impacting upon studies
- maintaining your personal details
- the additional responsibilities of international students
Failure to adhere to student responsibilities can have serious consequences and may lead to the termination of your studies.

**Student Responsibilities**

The University expects its students to behave responsibly and with consideration to others at all times. The University’s expectations about student behaviour are described in:

- the Student Charter
- the Regulations governing Student Discipline
- the Student Code of Social Responsibility
- the Code of Practice governing Freedom of Speech
- the University’s regulatory statement concerning Harassment and Discrimination

These can be found at [www.le.ac.uk/senate-regulations](http://www.le.ac.uk/senate-regulations)

**Attendance and Engagement Requirements**

Attendance and engagement with your course is an essential requirement for success in your studies. The University’s expectations about attendance are defined in Senate Regulation 4: governing student obligations (see [www.le.ac.uk/senate-regulation4](http://www.le.ac.uk/senate-regulation4)). Full-time students must reside in Leicester, or within easy commuting distance of the city, for the duration of each semester. You should attend all lectures, seminars, practical sessions and other formal classes specified in your course timetable, unless you have been officially advised that attendance at a particular session is not compulsory or you have received formal approval for absence. You are also expected to undertake all assessments set for you.

The University operates a Student Attendance Monitoring procedure. Your attendance will be monitored throughout the academic year and if sessions are missed without an acceptable explanation being provided to your department then neglect of academic obligations procedures will be initiated. This may result in your course of study being terminated.

If you are an international student and your course is terminated this will be reported to UK Visas and Immigration (UKVI), in line with University sponsor obligations.

**Neglect of Academic Obligations**

You are expected to attend all learning and teaching events which are timetabled for you. These include lectures, tutorials or practical classes. You are also expected to submit work within the deadlines notified to you. Persistent failure to attend taught sessions and/or to submit work, without good cause, will be considered to be a neglect of academic obligations. Departmental procedures for dealing with neglect are set out within the University’s regulations (see [http://www.le.ac.uk/senate-regulation4](http://www.le.ac.uk/senate-regulation4) ‘Neglect of academic obligations’). In the most serious of cases of neglect the University has the right to terminate a student’s course.

**Course details**

**Programme and Module Specifications**

View the programme and module specifications for your course via [www.le.ac.uk/sas/courses](http://www.le.ac.uk/sas/courses)

In the programme specification you will find a summary of the aims of your course of study and its learning outcomes, alongside details of its teaching and learning methods and means of assessment. The programme specification also identifies the core modules that make up the course and any choice of optional modules. Each module has its own specification that formally records that module’s aims, teaching and learning methods, assessment components and their percentage weighting.
Teaching Timetable

At Leicester Law School we are committed to providing you with an electronic timetable. This will be automatically updated throughout your time with us, and can be accessed via your Student Portal. The timetable will also be accessible via the University app “MyUoL”

All alterations to the timetable are kept to the absolute minimum, however if for any unforeseen circumstances there is a need to rearrange teaching, you will be informed via your University of Leicester student email.

Coursework Submission

All coursework within the Law School is submitted electronically via TurnItIn.

All information regarding the Law School’s specific submission regulations can be found in the Law Assessment Handbook which can be found in your welcome packs and electronically on Blackboard. You will need to ensure that you are familiar with the content of the Assessment Handbook.

You should make sure that you submit your assignments by their due date to avoid any marks being deducted for lateness. Penalties for late submission of coursework follow the University scheme defined in Regulations governing the assessment of taught programmes (see www.le.ac.uk/senate-regulation7 or www.le.ac.uk/sas/assessments/late-submission).

Change of Course/Module

Discuss your options with your personal tutor, or another appropriate member of staff in your department, if you are considering a change of course or module. Changes of course or module require approval by your department and will only be allowed in certain circumstances.

See www.le.ac.uk/sas/courses/transfercourse or www.le.ac.uk/sas/courses/transfermodule for details of the procedures involved and deadlines that apply.

Course changes

At the University of Leicester we are always trying to improve our teaching in response to the demands of employers, advances in subject knowledge and the responses of our students. As a result, it may be necessary on occasion to make some alterations to particular aspects of a course or module. Further information on the types of changes we might make can be found in our terms and conditions under item 6. Variation here: http://www2.le.ac.uk/legal/terms-and-conditions-of-your-offer

When changes occur, the university will ensure that where necessary you are consulted with and have as much notice as possible. You will be contacted no later than 25 days before the relevant change is due to take place. Should you have any questions about changes to your course or modules, please speak with your personal tutor or course director in the first instance.

Marking and Assessment Practices

Student anonymity will be preserved during the marking of all formal examinations. Summative coursework (i.e. coursework that contributes to your module mark or grade) will be marked anonymously unless there are sound educational reasons for not doing so, or the type of assessment makes marking impractical.

Each programme at the University has one or more External Examiners, who are members of staff of other institutions that review the academic standards at the University and confirm that these are appropriate and comparable with other Universities.

The External Examiners for your courses are listed at: www.le.ac.uk/sas/assessments/external/current-postgraduate-external-examiners
Feedback and the Return of Work from Staff

Coursework

The Department complies with the University’s policy for the return of marked coursework (see www.le.ac.uk/sas/quality/student-feedback/return-of-marked-work for details of the full policy:

General principles:

• Feedback and provisional grading on coursework will be returned within 21 days of the submission date;
• In exceptional circumstances where this is not possible, you will be notified in advance of the expected return date and the reasons for the longer turn-round time and where possible staff will provide some interim feedback: for example in the form of generic feedback to the class regarding common errors and potential areas for improvement.

Progression and Classification of Awards

The University’s system for the classification of awards and the rules of progression are defined in the Regulations governing taught postgraduate programmes of study (www.le.ac.uk/senate-regulation6). Alternatively, refer to the Student and Academic Services website for information about degree classification and progression: www.le.ac.uk/sas/assessments/pgt-progressionaward

Any specific progression requirements for your course are stated in its programme specification (see http://www.le.ac.uk/sas/courses/documentation)

Referencing and Academic Integrity

Principles of academic integrity apply to the work of everyone at the University, staff and students alike, and reflect the University’s commitment to maintaining the highest ethical and academic standards. A key part of this is acknowledging where and when, in the process of producing your own work, you have drawn on the work of others. In practice, this means that the ideas, data, information, quotations and illustrations you use in assignments, presentations, reports, research projects etc. must be credited to their original author(s). This process of crediting the work of others is achieved through referencing (see the section below on ‘Referencing styles’). Failure to do this properly is to risk committing plagiarism: the repetition or paraphrasing of someone else’s work without proper acknowledgement.

What we mean by ‘plagiarism’, ‘self-plagiarism’ and ‘collusion’

Plagiarism is used as a general term to describe taking and using another’s thoughts and writings and presenting them as if they are our own. Examples of forms of plagiarism include:

• the verbatim (word for word) copying of another’s work without appropriate and correctly presented acknowledgement;
• the close paraphrasing of another’s work by simply changing a few words or altering the order of presentation, with or without appropriate and correctly presented acknowledgement;
• unacknowledged quotation of phrases from another’s work;
• the presentation of another’s concept as one’s own;
• the reproduction of a student’s own work when it has been previously submitted and marked but is presented as original material (self-plagiarism).

Collusion is where work is prepared or produced with others but then submitted for assessment as if it were the product of individual effort. Unless specifically instructed otherwise, all work you submit for assessment should be your own and must not be work previously submitted for assessment either at Leicester or elsewhere. For
more detailed information on how the university defines these practices, see also: www.le.ac.uk/sas/assessments/plagiarism

The University regards plagiarism and collusion as very serious offences and so they are subject to strict penalties. The penalties that departments are authorised to apply are defined in the Regulations governing student discipline (see www.le.ac.uk/senate-regulation11 ‘Plagiarism and collusion: Departmental penalties for plagiarism and/or collusion).

Resources and advice to help you study with integrity and avoid committing plagiarism

Negotiating these various rules, regulations and conventions can sometimes be a challenge, especially if they are new or different from previous experiences of studying. Check the Student Learning Development website for guidance on how to manage your studies so that you meet the required standards of critical scholarship and academic integrity: www2.le.ac.uk/offices/ld/resources/study/plagiarism-tutorial

If you are in any doubt about what constitutes good practice, ask your personal/academic tutors for advice or make an appointment with Student Learning Development for individual advice. You can book an appointment online by visiting: www.le.ac.uk/succeedinyourstudies.

One of the most important practices in ensuring the academic integrity of your work is proper referencing. The following section contains details of how to ensure your work meets the specific referencing requirements for the discipline(s) you are studying.

Referencing style

You must use a consistent referencing style when referring to books and other publications that you have read for your coursework. Most subject areas have a specific referencing style which you are required to use. If you are on a Joint or Major/Minor programme you may find that your subjects use different referencing styles and it is important that you use the correct ones. To find out which referencing style each department uses, and for information and help on each referencing style, please visit http://www.le.ac.uk/library/help/referencing.

Requirements differ on how to arrange bibliographies (complete list of all reference and other sources at the end of your coursework) and whether references are included within the word count for your coursework – please refer to any separate guidance provided on these points.

Mitigating Circumstances

The University considers a mitigating circumstance to be a recognisably serious or significant event, affecting a student’s health or personal life which is beyond the student’s control. The events are sufficiently serious enough in nature to result in the student being unable to attend, complete, or submit an assessment on time.

By submitting or attending an assessment, on time, you are declaring yourself as able enough to do so and willing to be judged by your performance for that assessment. The submission of a mitigating circumstance claim is a demonstration that you don’t feel able, due to ill-health or other personal reasons, to complete your assessment by the deadline. If this is accepted then you will not be permitted to attempt the assessment or your attempt will normally be void and no mark given.

You must keep your department(s) informed at all times of any personal circumstances that may impact upon your ability to undertake assessments. Tell your department(s) or Distance Learning Hub about any such circumstances at the time they occur. You need to supply supporting documentation (e.g. a medical certificate) as soon as possible. The deadline for submission of a mitigating circumstances claim will be no later than seven calendar days after the assessment deadline to which it relates.
See [www.le.ac.uk/sas/regulations/mitigation](http://www.le.ac.uk/sas/regulations/mitigation) for full details of the mitigating circumstances regulations and policy, including the University’s definition of a mitigating circumstance and what is deemed as an acceptable reason.

### Personal Support for Students

#### Departmental Student Support Arrangements

From discussion of academic progress, to friendly advice on personal matters; personal tutors are there to provide support, advice and guidance on an individual level. Common topics for discussion may include course changes, study progress, module choices, exam results, career opportunities or more personal problems such as accommodation or financial difficulties. The Department’s personal tutor system operates in accordance with the [Code of Practice on Personal Support for Students](http://www.le.ac.uk/sas/quality/personaltutor): [www.le.ac.uk/sas/quality/personaltutor](http://www.le.ac.uk/sas/quality/personaltutor)

#### School Student Support Officer

If you are unable to contact your personal tutor, for whatever reason, please contact the Student Support Officer, Mrs Jo Goacher jo.goacher@leicester.ac.uk who will be able to offer support and guidance or refer you to one of University’s support services as required. Mrs Goacher’s office is located behind Law Reception.

#### Equal Opportunities

Leicester Law School’s Equal Opportunities Officer is Dr Eugenia Caracciolo di Torella. If you wish to raise any issues concerning equal opportunities (ethnicity, gender, disability, etc) you can contact them by email.

eugenia.caraccioloditorella@leicester.ac.uk

#### University Student Support Arrangements

##### Student Services Centre

Your Student Services Centre brings together a range of key services to help make the most of your time at university.

Visit the Centre to access careers advice, health and well-being services, information about part-time work, fee and accommodation payments, new/replacement ID cards, visa and immigration support... and much more!

Our experienced and helpful staff are available Monday to Friday in the Charles Wilson Building.

##### AccessAbility Centre

The Centre offers a range of services to all students who have specific learning difficulties, such as dyslexia, disabilities or long-term conditions including mental health which have a substantial day to day impact on their studies. Staff offer one to one support, the co-ordination of alternative examination arrangements and assistance with applications for the Disabled Students’ Allowance. It is possible to be screened for specific learning difficulties and access to formal assessment is available. Students are means tested to see if they are eligible for assistance with the cost of formal assessments. The open access Centre acts as a resource base for students and staff and is a relaxed place for students to work. Its computers are equipped with specialised software for screen enlargement. Essay planning and speech output software is on the University network. The Centre has some specialised equipment (CCTV, enlarged keyboard, and chairs) and some for loan (chairs, writing slopes and digital recorders). Photocopying and printing facilities are also available. The Centre welcomes self-referrals as well as referrals from academic staff.

Contact: AccessAbility Centre, David Wilson Library

Tel/minicom: +44 (0)116 252 5002 | Fax: +44 (0)116 252 5513 | accessible@le.ac.uk |
www.le.ac.uk/accessability

Student Welfare Centre
The Student Welfare Service offers wide ranging practical support, advice, and information for all students. Information, advice and guidance is available on finance issues, budgeting, benefits, personal issues, visa renewal and immigration.

The Student Welfare Service also provides information to students about scholarships, grants, hardship awards and emergency loans, all of which require applications and assessments.

Contact: Student Welfare Service, Student Services Centre, Charles Wilson Building
Tel: +44 (0)116 223 1185 | Fax: 0116 223 1196 | welfare@le.ac.uk | www.le.ac.uk/welfare

Counselling and Wellbeing Service
This Service offers a range of expertise and support for the psychological aspects of health and wellbeing.

Services on offer include:

Student Counselling Support
Time-limited, free and confidential one-to-one counselling to help students find ways of dealing with academic-related or personal issues that may be affecting ability to study or engage with student life. Helping students to build on their skills to cope with the challenges of study, work and relationships through workshops.

For information see our website: www.le.ac.uk/counselling
Contact: Student Counselling and Wellbeing Service
+44 (0)116 223 1780 | wellbeing@le.ac.uk

Student Mental Wellbeing Support
Practical, emotional and skills based one-to-one support to students managing mental health issues whilst at the University. Helping students to build on their skills to cope with the challenges of study, work and relationships through workshops.

Contact: Student Counselling and Wellbeing Service, Student Services Centre, Charles Wilson Building
+44 (0)116 223 1780 | wellbeing@le.ac.uk
www2.le.ac.uk/offices/ssds/student-support-mental-wellbeing

Student Healthy Living Service
The Student Healthy Living Service provides direction to health care and health related activity which will contribute to wellbeing and help students to enjoy a balanced life. Students should register for health care local to the University; The University works closely with the Victoria Park Health Centre where staff have expertise in student health. More information can be found on the Healthy Living Service website.

Contact: Student Healthy Living Service
+(0)116 223 1268 | healthyliving@le.ac.uk | go.le.ac.uk/healthyliving

Health Care and Registering with a Doctor
Illness can affect any one of us at any time and for this reason the University strongly advises you to register with a doctor in Leicester. The Victoria Park Health Centre (www.victoriaparkhealthcentre.co.uk) has expertise in student health and has provided medical care to the University’s students for many years. The Health Centre is located conveniently close to the main-campus and registration is free.
If when you come to University you are already under the care of a ‘specialised team’, have a known medical condition including mental health or waiting for an appointment it is still advisable to register at the Victoria Park Health Centre. Soon after arrival, make an appointment to discuss with one of the doctors who will then be in a better position to communicate with the relevant doctors and help you to manage your condition to avoid any unnecessary disruption to your studies. Please take with you information from your current doctor or consultant which includes diagnosis, current management, including medication (provide a certified English translation if the original is not in English). This is essential for international students as some conditions may be managed differently in this country, particularly in relation to medication which may be licensed differently and may need changing to something which is available to prescribe in this country. If you take medication for your condition you must bring 12 weeks supply with you to ensure continuity until the registration process is complete.

More information about registering with a doctor and other health and well-being services can be found at: http://www2.le.ac.uk/offices/healthy-living-for-students/new-students/uk-students

**Careers and Skills Development**

**Career Development Service**

With your drive and determination, the Career Development Service can help you develop the skills and abilities that will not only help get you to where you want to be after university, but will stay with you for life.

Career development at Leicester isn’t just about getting some work experience and writing a CV; we make sure that you get personal support to achieve your aspirations. We’re here for you from the moment you arrive, through to your graduation and beyond providing you with the skills and knowledge to manage your own career development and succeed on whichever path you choose. In fact our team are delighted to have been awarded twice by graduate employers for having the best strategy for preparing students for work after university.

We work closely with your department to support you in achieving the Leicester Award; an inspirational personal development programme. By attaining this award you will not only receive an official certificate and recognition on your final degree transcript but you will also develop the skills and experience that you need to get that first job out of university and unlock exclusive employer and further study opportunities to fast track your career. Even if you’re not sure what it is you want to do yet, we’ll help you identify your personal strengths and what you need to develop to be ahead of the crowd.

It’s your career development journey and you decide where it is that you want to go. By working with us you make sure that you’re giving yourself the best possible chance to get there. We’ve got the knowledge and resources to spur you on to success so, by working with us, you really will make the most of you!

We’re here to support you throughout your time at university so make sure that you come and visit us in the Student Services Centre in the Charles Wilson Building. Here you can book one-to-one appointments with our career consultants for support with career planning, job hunting, CVs, applications and mock interviews or contact us on the details below.

When you arrive at Leicester you’ll have access to MyCareers: [https://mycareers.le.ac.uk](https://mycareers.le.ac.uk), our career management system, by simply using your university username to login. This is the gateway to:

- Booking to attend Careers Fairs and meeting employers who are coming on campus
- Finding all the opportunities available exclusively for Leicester students such as paid internships, volunteering, and extra-curricular activities

If you are looking for part time work whilst studying, make sure you sign up to Unitemps, based in the Student Services Centre, for opportunities on campus and in the city.

**Contact the Career Development Service:**
Feedback from Students

Student Feedback Questionnaires

We endeavour to improve our teaching and administrative provision by listening to student feedback.

We will ask you to complete module feedback at the end of each semester. We may also ask you to complete questionnaires regarding our administrative services. The results of the feedback is reviewed at the end of the year and used to highlight any issues within module content or teaching which we can improve.

Student Staff Committees

Leicester Law School operates a Student Staff Committee in accordance with procedures set out in the Code of Practice on the Work of Student Staff Committees.

Please refer to the Blackboard Law (LLM) Student Information page, under Law Course Reps for further information.

The Student Staff Committee meets three times a year, if you have any issues to raise in the meeting, please email your representative. The details of the representatives will be emailed at the beginning of term. It will also be posted on Blackboard Law student Information, and on noticeboards around the School.

Departmental Prizes

Each year Leicester Law School awards two prizes to postgraduate students who excel during their studies. One is the Felicidad Martinez-Purrinos Prize for International Commercial Law and the other is the Leicester Law School Prize. Details on the criteria for the award of these prizes can be found on the School’s website: www.le.ac.uk/law

Societies

Leicester Law School is home to 7 student led law Societies:

- Leicester University Law Society
- Probono Society
- Canadian Law Society
- European Law Student Association
- GeekLaw
- Sports Law
- Pan African Law Society

Information about all societies can be found in your welcome pack, along with information on how to contact them and information on upcoming events.

Safety and Security

If you have any concerns about the safety or notice a faulty light or damaged equipment or furniture the please report this to lawreception@le.ac.uk

Fire Safety
Action on hearing the alarm:

- Please leave the building by the nearest available exit
- Keep calm
- Proceed to the assembly point. For the School of Law the assembly point is the car park outside the School.

DO NOT:

- Use the lift
- Shout or talk loudly
- Stop to collect personal belongings
- Re-enter the building until told to do so

First Aid

There is a first aid box kept in the Law Reception on the ground floor.

**Personal Belongings**

Your personal belongings are not covered by the University’s insurance. You are therefore advised to check whether your parents’ or family policies provide adequate protection. If not, private insurance arrangements should be made.

A lost property service operates from the Security Lodge, which is situated at the far end of the Fielding Johnson Building on Wyggeston Drive, University entrance No. 1.

Bicycles may be brought onto the main campus but must be placed in the cycle racks provided, and appropriate security measures taken to help to prevent theft and damage. For advice on preventing cycle theft and details of the University’s Coded Cycle Scheme visit:  
[www.le.ac.uk/estates/facilities & services/security/CodedCycleScheme.html](http://www.le.ac.uk/estates/facilities & services/security/CodedCycleScheme.html)

**Complaints and Academic Appeals Procedures**

The University has robust systems in place governing the quality and standards of its degree programmes and your experience as a student here. We are confident that, like the vast majority of students here, you will enjoy and be satisfied with your course. In most instances your department will be able to resolve any issues that do occur but we recognise that this will not always be possible. For this reason, the University has official procedures that allow eligible cases to be formally reviewed.

Information about these procedures, including the relevant forms, can be found on the Student and Academic Services website: see [www.le.ac.uk/sas/regulations/appeals-complaints](http://www.le.ac.uk/sas/regulations/appeals-complaints). These pages should be read in conjunction with the University’s Regulations governing student appeals ([www.le.ac.uk/senate-regulation10](http://www.le.ac.uk/senate-regulation10)) and Regulations governing student complaints ([www.le.ac.uk/senate-regulation12](http://www.le.ac.uk/senate-regulation12)).