

ESCALATION POLICY FOR PAEDIATRIC DEPARTMENT.

Escalation Policy to identify and increase additional staff based on demand on the workload and to facilitate the department in order to provide safe care and management of children and young people.

AIM

To provide effective and timely emergency care for children and young people who need emergency treatment.

To improve and deliver high quality care using best practice.

To prevent and manage risk.

The purpose of this policy is to inform the nurse in charge and the consultant of the Emergency Department of any of the following problems, concerns or issues to ensure effective safe care is being delivered within the department.

POPS SCORE 0-1 Total number of children 8.

POPS SCORE 1-3 Numbers above 6 and dependent on interventions required.

POPS SCORE >3 Number of children 3

POPS SCORE 4-6 number of children 2

Triage and/or treatments waiting 15 minutes or more.

Procedure/or treatment which requires the nurse to leave the department i.e. application of plaster, suturing, transfer to the ward or clinic.

Any procedure which requires additional supports i.e. distraction, cannulation, and venopuncture.

If the nurse needs to refer to social care/Camhs or Domestic abuse cases which require time to collate and report essential information confidentially ensuring the welfare of the child is paramount.



Any other concerns, problems or issues which requires the additional help of another nurse please escalate.