The e-book reader survey

1. Can you tell us your initial impression and thoughts about the e-book reader when you first received it and started to use it?

2. Now you have been using the e-book reader for a while, have these thoughts and impressions changed at all, and in what way?

3. How often do you use the Course Module material on the e-book reader?
   - Very often (i.e. most days)
   - Relatively often (i.e. a couple of times a week)
   - Not often (i.e. a few times a month at the most)
   - Never use it

4. How often do you use the podcasts on the e-book reader?
   - Very often (i.e. most days)
   - Relatively often (i.e. a couple of times a week)
   - Not often (i.e. a few times a month at the most)
   - Never use them

5. How long do you use the e-book reader each time?
   - Under 30 minutes
   - Between 30 to 60 minutes
   - More than 60 minutes
   - It depends

6. If you answered ‘It depends’ to Question 5, can you please briefly explain?

7. Where do you usually use the e-book reader? (You can choose more than one answer)
   - At home
   - At office
   - At public places (i.e. the library, Café)
   - On the move (i.e. train, bus, plane)

8. To what extent do you find the Course Module material on the e-book reader easy to read?
   - Very easy
   - Easy
   - Neither easy nor difficult
   - Difficult
   - Very difficult
9. To what extent do you find the podcasts on the e-book reader easy to use?
   - Very easy
   - Easy
   - Neither easy nor difficult
   - Difficult
   - Very difficult

10. If you find the course materials or podcasts on the e-book reader difficult to use, can you briefly explain why?

11. How helpful do you find the e-book reader in your studies?
   - Very helpful
   - Helpful to some extent
   - It doesn’t make any difference
   - Not helpful at all

12. Can you briefly explain your choice in Question 11?

13. Has the e-book reader changed the way that you study?
   - Yes
   - No

14. If you answered ‘Yes’ to Question 13, can you briefly explain what has been changed?

15. Are there any functions that you wish the e-book had that would help in your studies?

16. Given these three choices of having the course material in print, e-book reader or the Blackboard online format, please rank your preferences for reading your course material. (For example, if you choose Print under First (preferred choice), E-book reader under Second choice, and Blackboard (online) under Third choice. This will be interpreted as: you prefer to read the printed course material, you consider reading course materials from the e-book reader the second choice, and reading the course materials directly from Blackboard online the last choice.)

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<th>First (preferred) choice</th>
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<td>Blackboard (online)</td>
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17. Can you briefly justify the order you chose in Question 16?

18. Giving these three choices of listening to the course podcasts on iPod/iPhone/MP3 player, e-book reader or Blackboard online, please rank your preferences for using the podcasts? (For example, if you choose iPod/iPhone/MP3 player under First (preferred choice), E-book reader under Second choice, and Blackboard (online) under Third choice. This will be interpreted as: you prefer to listen to the course podcasts on your own portable device, you consider listening
to course podcasts from the e-book reader the second choice, and listening to course podcasts directly from Blackboard online the last choice.)

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19. Can you briefly justify the order your chose in Question 18?

20. Can you tell us what else you use the e-book reader for? (You may choose more than one answer)

☐ Novels
☐ Course related material (i.e. journal articles)
☐ Material to support my study from other sources (i.e. the internet)
☐ Documents created by myself
☐ Audio material other than the podcasts
☐ Pictures and photos
☐ Others

21. If you answered ‘Others’ to Question 20, can you please explain briefly what other activities you used the e-book reader for?

22. How easy it is to transfer documents onto the e-book reader?

☐ Very easy
☐ Relatively easy
☐ Relatively difficult
☐ Very difficult
☐ I’ve never transferred any documents onto my e-book reader

23. If you find it difficult to transfer documents onto your e-book reader, can you briefly explain what the problem or difficulty is?

24. Please rate your overall satisfaction with the e-book reader.

☐ Very satisfied
☐ Satisfied to some extent
☐ Not satisfied at all

25. If you’re not satisfied with the e-book reader, can you briefly explain the reason?

26. Overall, how would you summarise your experience with the e-book reader?