How have we improved your Library?

2015/16

For everyone …
We …

• implemented a new Library Search and acquisitions system to improve access to both digital and print Library resources;

• revalidated our Customer Service Excellence Award – ensuring that we are meeting the official customer service standard for UK public services;

• made it easier to use your Library borrowing account – you no longer need to log in when you are already logged into a PC on campus.

For learners ....
We made it easier to …

• get help with practical Maths by making the Maths Centre service available in the Library;

• use readinglists@Leicester – the University’s Web-based reading list system – you no longer need to log in to create your own lists and bookmarks when you are already logged in to a PC on campus;

• book Group Study Rooms; now you use your University IT account, instead of a separate Library account.

For researchers ....
We …

• helped you use Open Access services to reach a wider audience for your research. The number of author accepted manuscripts of journal articles deposited in the Leicester Research Archive increased from 390 in 2014 to 1,719 in 2015 (calendar years).

• completed digitization of University PhD theses awarded since 1924. Almost all University PhD theses are now available online from the Leicester Research Archive.

• Implemented a new, online catalogue for the University’s archives and began a programme to increase the number of archives catalogued – greatly improving access to these unique research resources.

• began work with colleagues in IT and other professional services to create a service to support you in managing your research data in line with best practice and research funders’ requirements.

How could we improve your Library further?

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